

Services at the Exhibition Grounds

Accommodation services & tourist info

accommodation agency
Information Center/IC, rooms 00.141 - 00.142

Hannover Marketing & Tourismus GmbH

phone +49 511 12345-555
fax +49 511 12345-556
hotels@hannover-tourismus.de

 www.hannover.de/hotels/hannovermesse

On-site location

Information Center/IC

 Apr. 22 - Apr. 26 9 a.m. - 6 p.m.

 Apr. 27 9 a.m. - 2 p.m.

Airline

See "Lufthansa"

Airport shuttle

Connection to the fair ground
See "Public transport to the show"

ATMs (cash dispensers)

On-site location

entrance NORD 1

entrance NORD 2

IC/Information Center

in hall 13/west side

Cash withdrawal, money exchange

Hannover Central Railway Station ("Hauptbahnhof Hannover")

 www.reisebank.de

Hannover Airport

 www.travelex.com

Payment with those foreign currencies is possible at all cash counters.


Cigarettes, cigars, tobacco

See "Grocery"

Cultural events and nightlife

 www.hannover.de

Directory assistance


 +49 511 89-1188


E-mail service

See "Internet Lounge"

Emission Zone Permits (windshield stickers)

 www.tuev-nord.de/39477.asp

 +49 511 986-0






 +49 511 986-1237

First-aid station


On-site location

between Nord 1 (North 1) entrance and Hall 19

emergency call first-aid station: 114

 Apr. 16 - Apr. 21	8 a.m. - 6 p.m.
 Apr. 22	8 a.m. - 10 p.m.
 Apr. 23 - Apr. 26	8 a.m. - 6 p.m.
 Apr. 27	8 a.m. - 10 p.m.
 Apr. 28 - May. 3	8 a.m. - 6 p.m.

Doctor on duty:


 +49 511 89-30030


 Apr. 23 - Apr. 27	8 a.m. - 6 p.m.
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Internet Lounge

On-site location

Information Center (IC), room 00.135 - 00.137

 +49 511 89-38992

 +49 511 89-38172

 internetlounge@messe.de

 Apr. 21	10 a.m. - 6 p.m.
 Apr. 22 - Apr. 26	8:30 a.m. - 6:30 p.m.
 Apr. 27	8:30 a.m. - 6 p.m.

Lost & found


On-site location

Information Center (IC)

Raum 00.150

 Apr. 23 - Apr. 27 9 a.m. - 12 p.m.

 Apr. 23 - Apr. 27 1 p.m. - 6 p.m.

 +49 511 89-32695

Other contact points:

üstra lost property office (subway)

c/o üstra Reisen

Nordmannpassage 6

30159 Hannover

+49 511 7009523

lost property office Deutsche Bahn


hotline +49 900 1990599


Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

lost property office Hannover

Herrenstr. 11

30159 Hannover

 +49 511 1684-2457

 +49 511 1684-0751


Lufthansa

The office on the fairgrounds is closed during this exhibition.


Ticketing, rebooking, refunds, check-in service:

Call Center:

 www.lufthansa.com

 +49 180 5838426

 www.miles-and-more.com

 +49 180 55959

Newspapers & magazines

Special orders possible

Supermarkets

See "Grocery"

Prepaid cards

See "Office & computer supplies, photocopiers for rent, prepaid cards"

Rail connections

Timetable information: +49 800 1507090

Service hotline DB: +49 180 5 99 66 33

(for tickets and prices; extra charges apply)


 www.bahn.de

Room reservations


See "Accommodation services & tourist info"


**Trade fair newspaper
"Messezeitung"**

fair newspaper/MM Messe Daily
editorial office MM Messe Daily
hall 09, stand E68
contact: Claudia Krampert

 +49 0160 93981070

Vogel Business Media GmbH & Co. KG
Max-Planck-Strasse 7/9
97064 Würzburg


 +49 0931 418-2686

 +49 0931 418-2022

Travel agency

Flight changes, reservations and schedules, train
timetables, hotel reservations
BCD Travel Germany GmbH

 www.bcd-travel-direct.de

 +49 511 9658-464

Booking of trips is also possible at the Central Information
at the Information Center/IC, room 00.139.