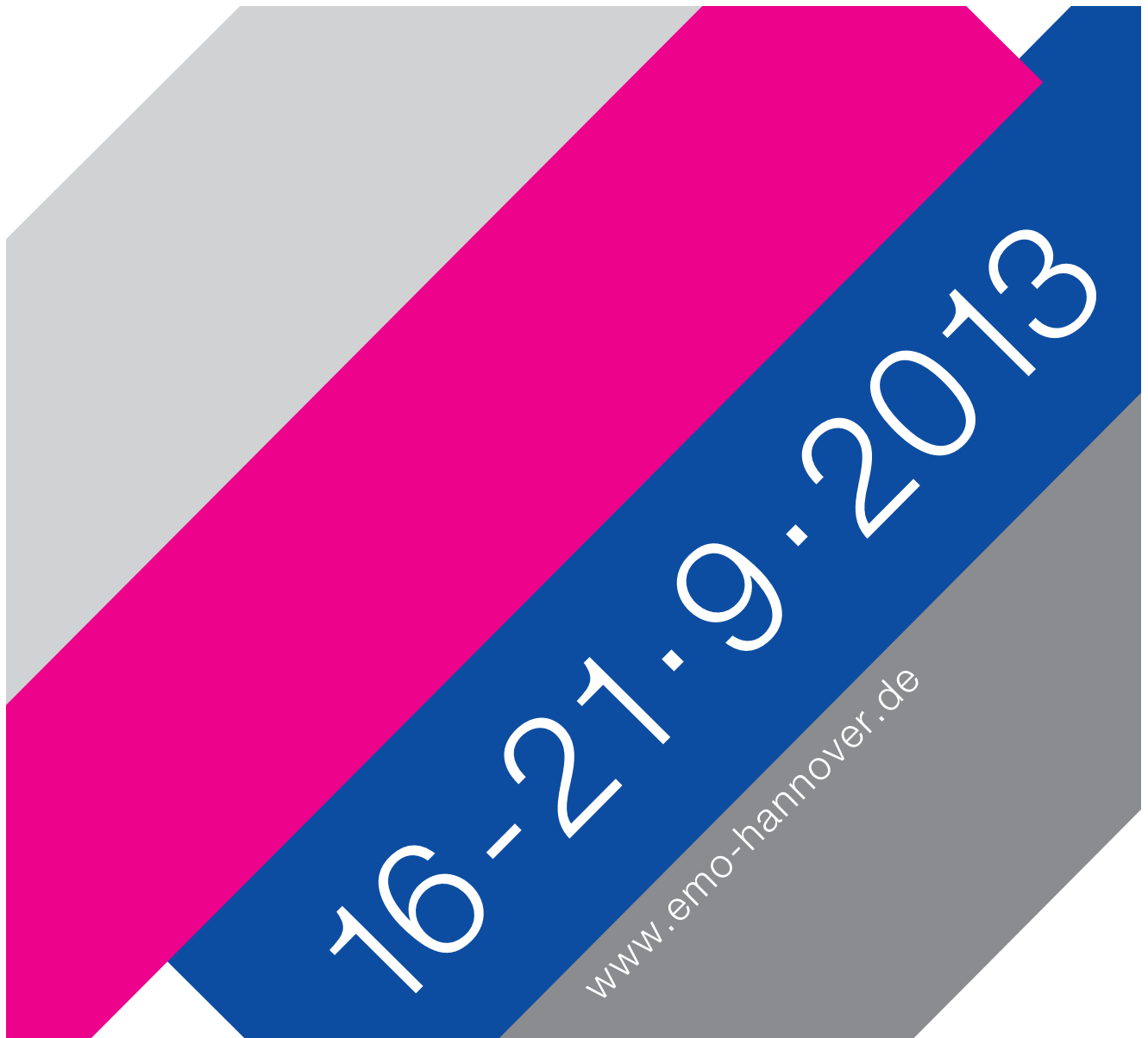


EMO



Hannover

Besucherinformation · Visitor information

Services at the Exhibition Grounds

| | |
|--|---|
| Accommodation services & tourist info | See "Hannover tourist services" |
| Airline | See "Lufthansa" |
| ATMs (cash dispensers) | On-site location entrance NORD 1 entrance NORD 2 entrance SÜD 1 Information Center (IC) hall 13/west side |
| Baggage service/ Pre-check-in | On-site location Counter in WEST 1 lobby (Hall 13) |
| Caravan parking | Parking areas for cars may not be used by caravans (RVs) or mobile homes. Parking Administration has designated a special parking site for such vehicles in Kronsbergstraße (across from Hall 13, West entrance, GPS input: 9° 48' 1" E/O 52° 19' 29" N/N). To reserve space, please call: Ms. Jutta Bakker  +49 511 89-33595  +49 511 89-33410  jutta.bakker@messe.de  wohnwagenparkplatz@gfv.messe.de |
| Car rental | Europcar Autovermietung GmbH On-site location shopping & food between halls 16/17  Sep. 16 - Sep. 21 9 a.m. - 6 p.m.  +49 511 89-20484  de.sm.hannover-sued@europcar.com  www.europcar.de |
| Cash withdrawal, money exchange | Hannover Central Railway Station ("Hauptbahnhof Hannover")  www.reisebank.de Hannover Airport  www.travelex.com Payment with those foreign currencies is possible at all cash counters. |


Catalogue

The number of free catalogues depends on the size of your stand. These catalogues can be picked up from your hall Supervisor's office upon presentation of your exhibitor pass.

You can order extra copies via our Online Business Service OBS. These will be reconciled against your guarantee payment.

For more information, please contact:

Ms. Sonja Wicke

 +49 511 89-25002

 sonja.wicke@emo-hannover.de

Visitors can buy the catalogue at

- every ticket sales at the entrance to the fairgrounds
- every EBi-counter
- and at the WLAN-Support, Convention Center/CC, arcades, room 234

Credit card payment is only possible at the entrances and the WLAN-Support.

prices:

catalogue EMO Hannover 2013 EUR 35.00

See also "Exhibitor Service Center (ASC)"

Church

See "Religious facilities and services"

Cigarettes/ cigars

See "Supermarket and Minimarkets"

Cloakrooms and left luggage

 Sep. 16 - Sep. 21 8 a.m. - 7 p.m.

entrance NORD 1

entrance NORD 2/**central wardrobe (open till 21.00 hrs.)**

entrance OST 2

entrance OST 3

entrance SÜD 1

entrance WEST 2

hall 13/west side

Convention Center/CC (dependent on events)

On the **last day** of the exhibition **all** wardrobes will close at **19.00 hrs!**

Left jackets and luggage will be collected from 19.00 hrs. and brought to the central wardrobe NORD 2. The wardrobe for journalists is located in the press center and is free of charge.

prices:

wardrobe EUR 02.00

luggage EUR 03.00

Copy shop

Photocopies, business cards, fax service, digital printing

On-site location

Convention Center, CC Arcades, Room 00.240



Sep. 16 - Sep. 21

9 a.m. - 6 p.m.



+49 511 89-35100



+49 511 89-35101



copyshop@messe.de

Courier service

TNT Express GmbH

On-site location

shopping & food between halls 16/17



Sep. 16 - Sep. 21

9 a.m. - 6 p.m.



+49 511 89-20612



+49 511 89-28612



www.tnt.com

Cultural events and nightlife

Please find information on culture and nightlife in Hanover at



www.hannover.de

Directory assistance



+49 511 89-1188

E-mail service

See "Internet Lounge"

Emission Zone Permits (windshield stickers)

Please order your Emission Zone Permit at



+49 511 986-0



+49 511 986-1237



www.tuev-nord.de/39477.asp

EMO2go

The full exhibitor, product and program directory is being provided in a format suitable for mobile phones and similar devices.

For quick info on the go, head to www.emo2go.de.

Highlights include bus tracking for easy movement between the halls, the "Locate" and "Near me" functions, and synchronization of bookmarked items with the www.emo-hannover.de website.

www.emo2go.de is available free of charge at the exhibition center to all web-enabled devices over WLAN (connect to the SSID: Wififairgrounds, and deactivate automatic registration). As of summer 2013 you can also download an iPhone/iPad app brought to you by the German Machine Tool Builders' Association (VDW).


EMOdaily


Vogel Business Media GmbH & Co. KG

Contact to editorial office:

Mr. Ken Fouhy

Editor in-chief


 +49 931 418-2203


 +49 931 418-2770


 ken.fouhy@vogel.de

Contact to advertisement department:

Mr. Winfried Burkard

 +49 931 418-2686

 +49 170 6383905

 +49 931 418-2022

 winfried.burkard@vogel.de

On-site location

hall 12, C103

First-aid station

On-site location

First-aid station next to entrance NORD 1/westside

 Sep. 9 - Sep. 14 8 a.m. - 6 p.m.

 Sep. 15 8 a.m. - 10 p.m.


 Sep. 16 - Sep. 20 8 a.m. - 6 p.m.

 Sep. 21 8 a.m. - 10 p.m.

 Sep. 22 - Sep. 27 8 a.m. - 6 p.m.

(until 10.00 p.m. on the last day of construction and the final day of the show)

Doctor on duty: September 16 to September 21 from 8 a.m. to 6 p.m.

 +49 511 89-30030

Flowers and plants

See "Florists"

Gifts

Chocolates, pralines

Trüffel GÜSE GmbH

On-site location

shopping & food between halls 11/12

shopping & food between halls 16/17

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

 www.messe-supermarkt.de

Groceries

Meats & sausages


Stand delivery service


Gramann Landschlachtereie GmbH

On-site location

shopping & food between halls 16/17

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

 +49 511 89-28361

 +49 511 89-28362

 www.gramann.biz

Seafood, snacks, restaurant

Stand delivery service

"Nordsee" Fischspezialitäten GmbH

On-site location

shopping & food between halls 16/17

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

 michael.woehler@nordsee.com

Supermarket

See "Supermarket and Minimarkets"

Hardware & household goods, office & electrical supplies


See "Supermarket and Minimarkets"

Internet Lounge

Internet terminals are available in the lounge (see below).
Additional services offered include e-mailing, printing,
burning of CDs/DVDs, compiling and/or editing of slide
shows, artwork and typographical work.


On-site location


Convention Center (CC), CC Arcades, Room 00.234

 Sep. 13 - Sep. 14 10 a.m. - 6 p.m.

 Sep. 15 - Sep. 20 8:30 a.m. - 6:30 p.m.

 Sep. 21 8:30 a.m. - 6 p.m.

 +49 511 89-38991

 +49 511 89-38172




 internetlounge@messe.de

Interpreters

For a variety of languages, foreign-language hosts/ hostesses and interpreters for business talks can be booked via the Hannover Employment Office's on-site branch at the address below. Please submit your inquiry at least a day in advance.


On-site location


Agentur für Arbeit
Europaallee, Administration building 6
30521 Hannover

| | |
|---|------------------|
|  Sep. 14 - Sep. 15 | 9 a.m. - 12 p.m. |
|  Sep. 16 - Sep. 21 | 8 a.m. - 3 p.m. |
|  Sep. 22 | 9 a.m. - 12 p.m. |

Contact:

Ms. Sibylle Glasow-Ohrenberg

 +49 511 89-20330

 +49 511 89-20340

 hannover.job-messe@arbeitsagentur.de

See also "Stand personnel"


Jewish worship

See "Religious facilities and services"


Lost & found


On-site location

Information Center, room 00.150

 +49 511 89-32695

Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

 +49 511 1684-2457

 +49 511 1684-0751

Lufthansa

Ticketing, rebooking, refunds, check-in service:

 www.lufthansa.com


Check-in/ Drop-off at Hannover Airport:
Counter 123-126

Late night check-in for flights operated by Lufthansa at Hannover Airport, Departures Level A:
daily 7:30 - 8:30 p.m.

Mobile:


 mobile.lufthansa.com

Miles & More:

 +49 69 - 209777777

 www.miles-and-more.com


Call Center:

 +49 69 - 86799799

Media Shop


On-site location


Convention Center (CC), Arcades, Room 00.232

 Sep. 13 - Sep. 14 10 a.m. - 6 p.m.

 Sep. 15 - Sep. 20 8:30 a.m. - 6:30 p.m.

 Sep. 21 8:30 a.m. - 6 p.m.

 +49 511 89-38992

 +49 511 89-38172

The following additional services are available:

- top up prepaid-cards
- SIM cards
- mobile phone recharge station
- CD/DVD burning
- print support
- sale of IT accessories

Money exchange

See "Cash withdrawal, money exchange"

Moslem worship

See "Religious facilities and services"

Newspapers/ magazines

Special orders possible

See "Supermarket and Minimarkets"

Office and computer supplies, photocopiers for rent, prepaid cards


Diete-Trenzinger Büroorganisation GmbH

On-site location

Shopping & Food area between halls 16 and 17

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

 www.diete-trenzinger.de

 +49 172 2187412

Office and electrical supplies, hardware and household articles

See "Supermarket and Minimarkets"

Office supplies

Trüffel Güse

On-site location

shopping & food between halls 11/12

shopping & food between halls !&7!/

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

 www.messe-supermarkt.de

Diete-Trenzinger Büroorganisation

On-site location

shopping & food between halls 16/17

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

See also "Supermarket and Minimarkets"

Open gates

Open gates during the fair: NORTH 1-3, EAST 2-3, SOUTH 1-2 and WEST 1-2.

Upon leaving the grounds temporarily, holders of full-event tickets or exhibitor passes must inform the gate inspector of their intention to return. Complimentary tickets and day tickets are valid for one-time entry only, and become invalid upon leaving the grounds.

Please note that complimentary ticket holders may not enter the grounds before 9.00 a.m., but holders of exhibitor passes may enter as early as 7.00 a.m.

Opening hours

For exhibitors:



Sep. 16 - Sep. 21

7 a.m. - 8 p.m.

For visitors:



Sep. 16 - Sep. 21

9 a.m. - 6 p.m.

Parking

Throughout the no-entry period for vehicles (September 11-15), ample parking will be available near all entrances. The following ramps and lots are open for parking:

For **CARS** : NORTH 1-7, EAST 11-14, SOUTH 26-33 and WEST 34-43

Parking **vehicles for the disabled** : NORTH 2, 5, 7, EAST 13, SOUTH 26, 28, 32 and WEST 34, 40

VAN parking: WEST 42-43.

Tour bus parking: NORTH 4, EAST 13 and WEST 35

Please note that **truck** parking in car parking zones is prohibited. Please inform all your subcontractors (freight companies, stand builders, etc.) about this restriction.

The **truck checkpoint** for EMO Hannover 2013 ("LKW-Leitstelle"), where trucks need to report, is located at the WEST 45 parking lot.

For more information, please contact Parking Administration (GfV):

Gesellschaft für Verkehrsförderung (GfV)

Messegelände

30521 Hannover, Germany

Europaallee, Administration Building 6



+49 511 89-33401



+49 511 89-33594



+49 511 89-33410

Pharmacy

The pharmacy is closed during LIGNA 2013. The nearest pharmacy is located next to the shopping center KAUF LAND, Karlsruher Str. 8, 30880 Laatzen (Opening hours: Mo - Sat from 09.00 - 20.00 hrs.).










The pharmacy offers a delivery service to the fairground. Orders may be placed via phone or online (www.apo-im-ratio.de). The delivery charge is 2,50 € and may be paid in cash or with credit card.



+49 511 39088911



www.apo-im-ratio.de

| | |
|-------------------------------------|---|
| Photocopies | See "Copy shop" |
| Police |  +49 511 89-20040 |
| Postal services | Stamps, packages up to 20 kg each On-site location Shopping & Food area between halls 16 and 17 in the TNT courier shop  Sep. 16 - Sep. 21 9 a.m. - 6 p.m.  +49 511 89-20612 |
| Prepaid cards | See "Office and computer supplies, photocopiers for rent, prepaid cards" |
| Program of supporting events | For the first time at EMO Hannover 2013, the German Machine Tool Builders' Association (VDW) and Deutsche Messe are offering you the opportunity to announce presentations, talks and events to be held at your stand or in the Convention Center on the EMO website. This ensures visitors are aware of everything that might interest them, while at the same time giving exhibitors added exposure for even more impact at the show. For further questions please contact: Sina Grotelüschen  sina.grotelueschen@messe.de  +49 511 89-34323 Details on the supporting program during the show at  www.emo-hannover.de/events |
| Public transport to the show | From the Central Railway Station (Hauptbahnhof) to the Messe/Nord terminal: Tram lines 8 and 18 (Stations along the way include Kröpcke and Aegidientorplatz) From the city center to the east entrance: Tram lines 6 or 16 to the Messe/Ost station. (Stations along the way include Kröpcke and Aegidientorplatz) From Hanover Airport: Urban rail (S-Bahn) station between terminals B and C, line S5 to the Central Railway Station (Hauptbahnhof) and follow the instructions above for "From Central Railway Station". Timetables at  www.uestra.de |
| Rail connections | Deutsche Bahn AG Info, timetables, fares and online-tickets: On-site location Convention Center, CC Arcades, Room 00.234  +49 511 89-38991 |
| Rail transportation |  www.bahn.de |

- Religious masses and services** See "Religious facilities and services"
- Room reservations** See "Accommodation services & tourist info"
- Special travel offer for EMO exhibitors and visitors** Special travel offer for EMO exhibitors and visitors: Deutsche Bahn is offering a great package deal for your visitors wishing to attend the EMO. The round trip to Hanover from anywhere in Germany, including an admission ticket to the show, costs € 89 (2nd class) or € 159 (1st class).
For details, visit
 <http://www.emo-hannover.de/en/information-for-visitors/travel-accommodation/special-travel-deals>
- Supermarket and Minimarkets** **Supermarket** with coffee bar, snacks, bakery products, newspapers, tobaccos, hardware and household goods, office & electrical supplies
Stand delivery service
 www.messe-supermarkt.de
- On-site location**
Shopping & Food area between halls 16 and 17
 Aug. 29 - Sep. 27 9 a.m. - 6 p.m.
 +49 511 89-20555
 +49 511 89-20550
- Minimarkets** with coffee bar, snacks
On-site location
Shopping & Food area between halls 1 and 3
 Sep. 9 - Sep. 24 9 a.m. - 6 p.m.
 +49 511 89-20556
- On-site location**
Shopping & Food area between halls 3 and 4
 Sep. 4 - Sep. 24 9 a.m. - 6 p.m.
 +49 511 89-20560
- On-site location**
at Hall 7/south side, facing "Platz der Nationen"
 Sep. 9 - Sep. 27 9 a.m. - 6 p.m.
 +49 511 89-20559
- On-site location**
Shopping & Food between halls 11 and 12
 Aug. 19 - Sep. 24 9 a.m. - 6 p.m.
 +49 511 89-20564

taxis

During the exhibition taxis are located at the entrances:

NORD 1 + 2

SÜD 1

WEST 1 + 2

prices:

airport - fairgrounds approximately EUR 45.00

main station - fairgrounds approximately EUR 25.00

We advise to verify if credit card payment is accepted because not all taxis do.

Taxi-companies in Hannover can be contacted via:



+49 511 3811



+49 511 8484



+49 511 824444



+49 511 434343

Urban trains and trams

See "Public transport to the show"

Vehicles for disabled persons

See "Vehicles for the disabled"

Vehicles for the disabled

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds. This service can be ordered by contacting the Car Services department of Deutsche Messe. Wheelchairs can be rented from the Car Services department and the first aid station.

Contact:

Mr. Michael Taut



+49 511 89-33903

WLAN vouchers

The following prepaid vouchers are available for use over multiple sessions:

1h = 60 minutes online (cumulative) - € 2.50

4h = 240 minutes online (cumulative) - € 9

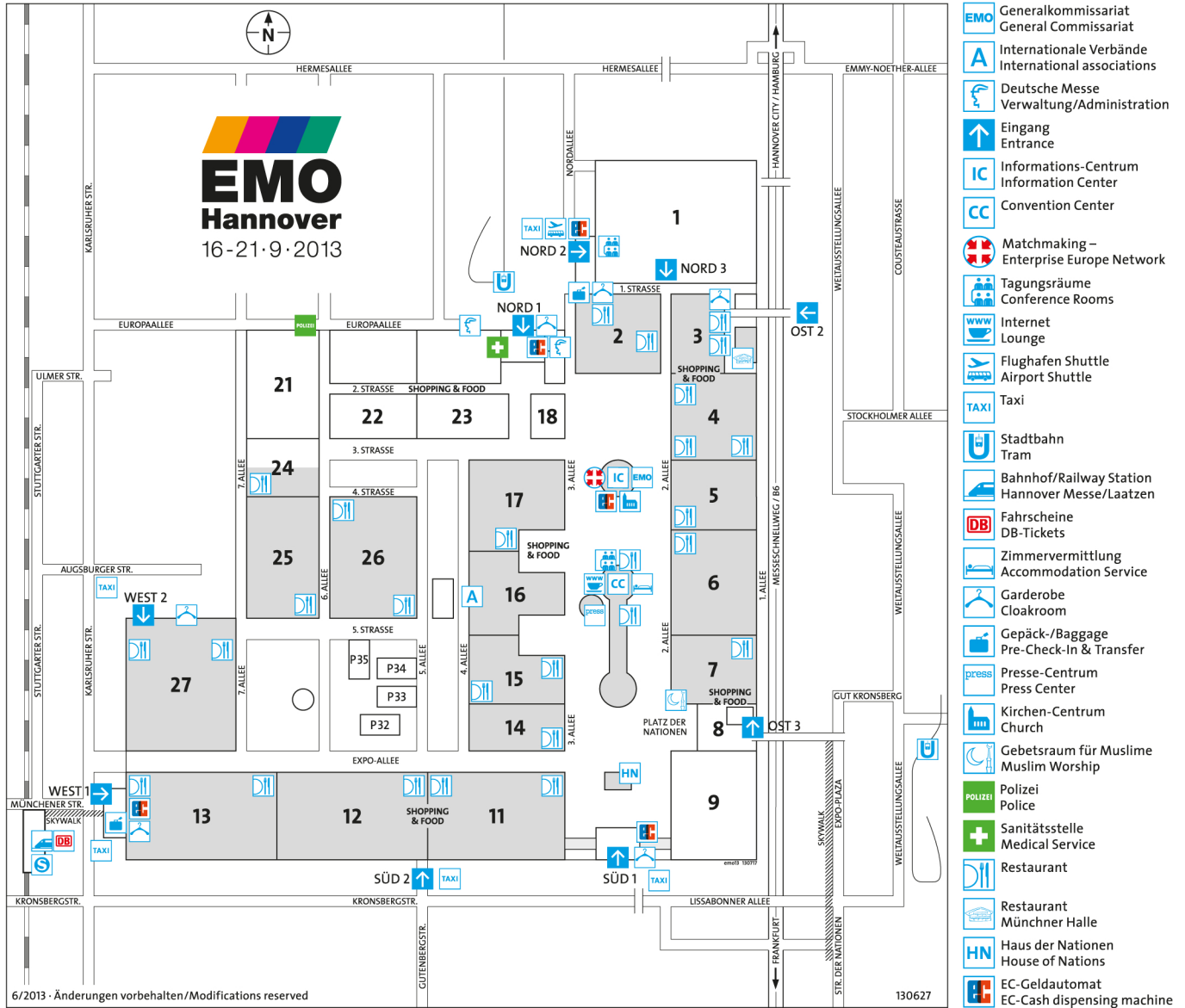
10h = 600 minutes online (cumulative) - € 20



























Stop & Go: The vouchers are valid throughout the whole fair, can be used up in as many sessions as you like and only your actual online time will be subtracted from your credit.

Please note that at certain events you may experience interference from private WLAN networks in halls or limited performance due to the large number of other users. This WLAN service is intended for individual users, to complement our dedicated internet lines with guaranteed bandwidth.

See also "WLAN support"

Ausstellungsgelände Exhibition Grounds



-  Generalkommissariat
General Commissariat
-  Internationale Verbände
International associations
-  Deutsche Messe
Verwaltung/Administration
-  Eingang
Entrance
-  Informations-Centrum
Information Center
-  Convention Center
-  Matchmaking –
Enterprise Europe Network
-  Tagungsräume
Conference Rooms
-  Internet
Lounge
-  Flughafen Shuttle
Airport Shuttle
-  Taxi
-  Stadtbahn
Tram
-  Bahnhof/Railway Station
Hannover Messe/Laaten
-  Fahrkarte
DB-Tickets
-  Zimmervermittlung
Accommodation Service
-  Garderobe
Cloakroom
-  Gepäck-/Baggage
Pre-Check-In & Transfer
-  Presse-Centrum
Press Center
-  Kirchen-Centrum
Church
-  Gebetsraum für Muslime
Muslim Worship
-  Polizei
Police
-  Sanitätsstelle
Medical Service
-  Restaurant
-  Restaurant
Münchner Halle
-  Haus der Nationen
House of Nations
-  EC-Geldautomat
EC-Cash dispensing machine



 https://twitter.com/EMO_HANNOVER

 <https://www.facebook.com/EMOHannover>

 <http://www.youtube.com/metaltradefair>

 <http://www.linkedin.com/company/emo-hannover>

Eine Messe des
A Fair by **VDW**

VDW – Generalkommissariat EMO Hannover 2013
Verein Deutscher Werkzeugmaschinenfabriken e.V.
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CECIMO is the European Association
of the Machine Tool Industries