



Information on Ticketregistration

EMO tickets and eTickets



EMO tickets have to be registered in order to be valid for entrance to the fairground.

- EMO tickets need to be registered before you can gain admission to the show. Please register your EMO ticket in advance on the internet at [www.emo-hannover.de/ticketregistration?\[ticketcode\]](http://www.emo-hannover.de/ticketregistration?[ticketcode]).
- Your ticket registration also entitles you to access exclusive online services at the EMO website
- Each EMO visitor is allowed to register a maximum of six EMO tickets (one ticket for each day of the fair).
- EMO tickets are personalized during the registration and are therefore nontransferable. This is why you cannot use your user account to register tickets for other people.
- All tickets are valid as passes for public transportation during the day of your visit at the fair (only 2nd class) in the greater Hanover travel zone (GVH). But only, if the day of your visit is marked on the ticket.

Any questions? If so, just get in touch at
service-hotline@messe.de or
Tel. +49 511 89 37777



Instructions for ticketregistration

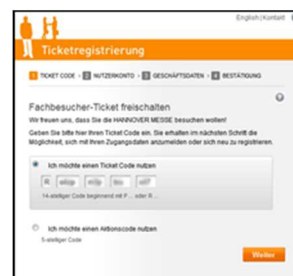
A) You would like to register a paper ticket:

1. Click on "Ticket registration" in the right-hand column of the homepage.
2. You will be taken to a screen with input fields. Enter either the 14-digit ticket code (starting with a "P"). You will find the ticket code on the reverse side of your paper ticket.
3. Log in using your existing user account (or create a new one. Be sure to remember your user access information).
4. Click on „Activate ticket“. Your ticket is now registered. You can subsequently review your ticket registration information in your user account at any time.

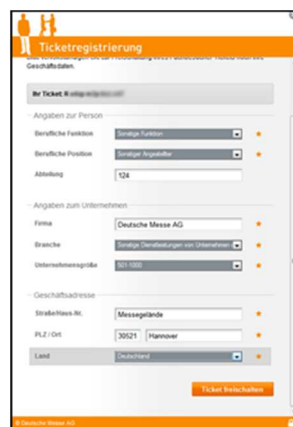
Kindly bring your ticket with you to the event.



Step 1



Step 2



Step 4



Deutsche Messe
Hannover · Germany

Deutsche Messe
Messegelände
30521 Hannover
Germany

Tel. +49 511 89-0
Fax +49 511 89-32626
info@messe.de
www.messe.de

Contacts

Service-Hotline
Tel. +49 511 89-37777
service-hotline@messe.de

Organizer

VDW
Tel. +49 69 756081-0
Fax +49 69 756081-74
emo@vdw.de

emo-hannover.de

Instructions for ticketregistration

B) You would like to register an e-Ticket:

1. You have received a code for an e-Ticket (the ticket code starts with an "R"). Please click on the link you have received in order to register your ticket. You will automatically be taken to "Ticket registration" on the EMO website.

Action codes have five digits and are also sent by e-mail.

2. You will be taken to a screen with input fields. The ticket code is already filled in.
3. Log in using your existing user account or create a new one. Be sure to remember your user access information.
4. Click on „Activate ticket“. Your ticket is now registered. You can subsequently review your ticket registration information in your user account at any time.
5. You will receive a confirmation e-mail from Deutsche Messe upon successfully registering an e-Ticket. This e-mail has your personalized e-Ticket attached as PDF file.

Please print out the e-Ticket and bring it along to your visit at the fair.

Step 2



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Hannover · Germany

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Instructions for mobile ticketregistration

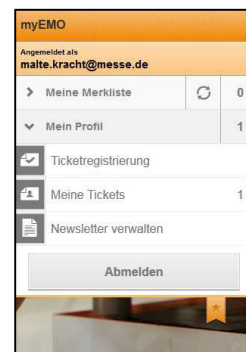


Ticketregistration via www.emo2go.de or EMO app

1. Open www.emo2go.de on your smartphone or tablet pc, or scan the QR code on the back side of the ticket.
2. Click on „Activate your ticket“.
You will be taken to a screen with input fields where you can enter your ticket code.
The ticket code will already be filled in, if you scanned the QR code.
3. Log in using your existing user account (or create a new one. Be sure to remember your user access information.)
4. Click on „Activate ticket“. Your ticket is now registered.
You can subsequently review your ticket registration information in your user account at any time.
5. You can view your mobile ticket version (m-Ticket) by clicking the ticket code. Mobile tickets are valid for entrance at every entrance to the fairground.



Step 1



Step 5



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Messegeilände
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Germany

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Answers to frequently asked questions during the registration



Why do I need access data and a user account on the EMO website for the ticket registration?

The online registration of EMO tickets is only possible within a closed area of the website, which only you may enter using your personal access data. This is why we create a user account including access data for you during the registration process. Consequently, you are of course obliged to access, change or delete your account (at my EMO) at all times. These actions have no influence on already registered tickets.

I did not receive a confirmation e-mail after registering my ticket. Is my EMO ticket registered anyway?

You will not receive a separate confirmation e-mail when registering a paper ticket (the ticket code starts with "P"). You will be informed on the website if your registration has been successful. You may also check the status of your registrations within your personal account (my EMO at www.emo-hannover.de).

Why can I register a maximum of 6 tickets online?

EMO tickets are personalized during the registration and are therefore nontransferable. Every EMO visitor can therefore register six day tickets or one full event ticket.

I lost the PDF file containing my eTicket. What can I do?

You can request the re-sending of a successfully registered eTicket. Please log in with your access data on the EMO website and go to the „my EMO (at www.emo-hannover.de). You will find an overview of your registered tickets on the page "Ticket Registration". There, you may request the sending of your ticket again in case of an eTicket (by clicking on the button "Send ticket again").

I received an e-mail with my ticket code, but the link to register my eTicket does not work.

Please copy and paste the link into the address bar of your browser if you are not taken directly taken to the EMO website (www.emo-hannover.de/ticketregistrierung?Rxxxxxxxxxxxxx). You will now be directed to the relevant area on the EMO website and the code will be entered automatically into the relevant form fields.



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