

Information for exhibitors


DOMOTEX
The World of Flooring

Hannover · 14 – 17 Jan. 2012

domotex.de


Emergency Numbers

Emergency number (on-site)

 +49 511 89-112


First-aid station

between Nord 1 (north 1) entrance and Hall 19

 +49 511 89-114

Police


West 4 entrance


 +49 511 89-110

Important notes:

During the set-up period, the exhibition center is naturally abuzz with activity, and there is an elevated risk of injury for pre-show visitors. Sometimes persons have been entering the grounds and visiting exhibitors at their stands before the official start of the show. We must point out that exhibitors are responsible and liable for the safety of persons visiting their stands, even if these persons have not been expressly invited.

In response to numerous complaints and in view of the considerable safety risks involved, we kindly ask you not to invite or receive any pre-show visitors.

 +49 511 89-32344


 +49 511 89-0

Accommodation, service & tourist info


Hannover Marketing & Tourist GmbH, HMTG


On-site location

Information Center, rooms 00.140 - 00.141

 Jan. 13 - Jan. 16 9 a.m. - 6 p.m.

 Jan. 17 9 a.m. - 2 p.m.

 +49 0511 168-49792

 +49 0511 168-49737

 hotels@hannover-tourismus.de

 www.hannover.de/hotels/domotex/?lc=en

Airline

See "Lufthansa"

Airport shuttle

A shuttle bus provides direct service from Hannover Airport (Arrivals Level C) to the exhibition grounds, Nord 2 entrance. Travel time is about 35 minutes.
Tickets: € 8 each way

available from BFM

(see "Baggage service / Pre-check-in")

Airport - Fairgrounds (sign: "Airport - Messegelände"):

14.01. - 17.01.2012 07:30 - 14:00 hrs.

Fairgrounds - Airport (sign: "Messegelände - Airport"):

14.01. - 17.01.2012 9:30 - 18.30 hrs.

Audio & video equipment

Mediashop

Accessories and adapters (e.g. USB, VGA, DVI, HDMI, KAT 5, power cables, travel plugs and voltage adapters, blank CD-ROMs and DVDs, etc.)

On-site location


Information Center (IC), Room 00.135-00.139

Please call in advance to confirm availability.


 Jan. 12 10 a.m. - 6 p.m.


 Jan. 13 - Jan. 16 8:30 a.m. - 6:30 p.m.

 Jan. 17 8:30 a.m. - 6 p.m.


 +49 511 89-38991


Fleischhauer TV Communications GmbH















 +49 511 616807-0

 +49 511 616807-66

Gahrens + Battermann GmbH


 +49 511 419997-0


 +49 511 419997-41

Baggage service / Pre-check-in	<p>Advance booking: BFM Incoming & Traveller Services GmbH  info@gepaeckservice.de  +49 511 977-4880  +49 511 977-4886 Airport counter: Arrivals Level C, open all year round On-site location Counter in Nord 2 lobby (Hall 2)  Jan. 14 - Jan. 17 8:30 a.m. - 6:30 p.m.</p>
Beverage service	<p>Messe Gastronomie Hannover GmbH Delivery service  +49 511 89-33770  +49 511 89-33781  www.messe.de/catering</p>
Carpet delivery	<p>Delivery of carpets for stands >150 m² in halls 19 - 23 starts on:  Jan. 11 7 a.m. Delivery of carpets for stands <150 m² in halls 19-23 starts on:  Jan. 11 1 p.m.</p>
Carpeting / floor coverings	<p>Also available at short notice by placing an order at the Exhibitor Service Center.</p>
Carpet Walking	<p>Exhibitors have the option of extending their carpeting out into the aiseways, up to the edges of the standard runners in the middle of the aisles. We will lay down neutral coir runners in the middle of the aisles. All carpeting used must be flame retardant. Contact: Mr. Michael Grothe  michael.grothe@messe.de  +49 511 89-32644</p>
Car rental	<p>Europcar Autovermietung GmbH  +49 511 84830-0  de.st.hannover@mail.europcar.com  www.europcar.de</p>
Catalogue / list of exhibitors	<p>Exhibitors can pick up a complimentary copy of the list of exhibitors at the hall supervisor's office by presenting their Exhibitor Pass. Pick-up possible starting two days before opening day, and on up to the next-to-last day of the show.</p>

Catering

Free delivery to stands
Messe Gastronomie Hannover GmbH

 +49 511 89-33523

 +49 511 89-32657

 contact.catering@messe.de

Church

See "Religious facilities & services"

Cigarettes, cigars, tobacco

See "Groceries & supplies"

Cloakrooms and left-luggage

Located at all entrances

Combined admission / transportation tickets

NEW: Exhibitor passes and admission tickets are also valid for free fare on all buses and trains (2nd class) serving metropolitan Hannover.

For maps and stops visit


 www.gvh.de

Conference rooms

To book rooms for conferences, receptions or other exhibitor events contact

Ms. Ute Quirling

 ute.quirling@messe.de

 +49 511 89-31282

Construction and dismantling periods


	Date	Time
Start of construction	05.01.	--
End of construction	13.01.	18:00 hrs.
Show starts	14.01.	09:00 hrs.
Show ends	17.01.	18:00 hrs.
Start of dismantling*	17.01.	18:00 hrs.
End of dismantling		
halls 02 - 09	22.01.	
halls 21, 23	21.01.	
halls 19, 20	18.01.	24:00 hrs.

***Stands may not be cleared or dismantled before 18:00 hrs.**

If you will not be able to finish dismantling within the official dismantling period, please contact:

Ms. Kerstin Macht

 kerstin.macht@messe.de

 +49 511 89-32608

Copyshop

On-site location

Information Center (IC), rooms 00.133 - 00.134



Jan. 14 - Jan. 17

9 a.m. - 6 p.m.



+49 511 89-35100



+49 511 89-35101



agush.ahmeti@messe.de

Services offered:

- black & white copies up to size A3
- color copies up to size A3
- fax service
- printouts from notebooks
- laminating up to size A3
- cutting machine for paper
- business cards
- badges
- data transmission via USB Stick

Courier services

TNT Express GmbH

Global, door-to-door, and same-day services for documents and packages

On-site location

Shopping & Food area between halls 19 and 23



Jan. 14 - Jan. 17

9 a.m. - 6 p.m.



+49 511 89-20612



+49 511 89-28612



www.tnt.com

Cultural events and nightlife



www.hannover.de

Customs Office

On-site location

Europaallee, Admin. building 7

30521 Hannover



+49 511 89-20261



+49 511 89-20265



+49 511 89-20358



poststelle@zah-messe.bfinv.de

Delivery and removal of goods during the show

Movement of goods in Oriental section during the show:

6 p.m. - 9 a.m. and 1 - 2:30 p.m.

On the last day of the show, morning delivery and pick-up of goods only permitted up to 9 a.m.

Please ensure that your stand has sufficient space for storing your goods. Under no circumstances may pallets be left in aisles or lobbies, or in front of neighboring stands. Emergency escape routes must be kept free at all times. In cases of violations, Deutsche Messe will set a deadline for the removal of pallets/goods, after which they will be removed and stored at the expense of the exhibitor. These charges will be included in statement for any supplementary services ordered. Pallets/goods will be returned only if sufficient space is available to store them within the stand.


For interim storage see "forwarding agencies"


Disconnection of utility services

Disconnection of utilities prior to the end of the show is not permitted. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance. Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action. For contact information, see "Electricity" and "Water connections"

Dry cleaning, laundry, 24-hour delivery service


Wäscherei Jahnke GmbH


 +49 511 864733

 +49 511 8765207


Electricity


Halls 2 and 19 - 23: Geissler Elektrotechnik GmbH

 +49 511 89-20022


 +49 511 89-20322


Halls 3-5: Wahl GmbH & Co. KG

 +49 511 89-20004

 +49 511 89-20304

Halls 6-9: Elektro-Stiller GmbH & Co. KG

 +49 511 89-20006

 +49 511 89-20306


E-mail service


See "Internet Lounge"

Emission Zone Permits (windshield stickers)

Please order your emission zone permit at

 www.tuev-nord.de

 +49 511 986-0

 +49 511 986-1237


Exhibition office

On-site location

Exhibitor Service Center/ASC, entrance area NORD 1

Exhibitor passes

If stand rental charges have been paid by the due date, the appropriate number of passes will be dispatched to exhibitors automatically.

 +49 511 89-33179


See also "Exhibitor Service Center"

Exhibitor Service Center

On-site location

Entrance Nord 1, 1st floor

 Jan. 10 - Jan. 17 8 a.m. - 6 p.m.

 +49 511 89-30000

Just call or stop by the Exhibitor Service Center whenever you need help with:

- stand rental or technical issues
- telecommunications equipment
- cleaning, waste disposal
- stand security and traffic control issues
- your listings in the electronic media
- admission tickets, parking permits, catalogues
- catering
- room rental
- general information

First-aid station

On-site location

between Nord 1 (North 1) entrance and Hall 19

 Jan. 9 - Jan. 12 8 a.m. - 6 p.m.


 Jan. 13 8 a.m. - 10 p.m.


 Jan. 14 - Jan. 16 8 a.m. - 6 p.m.


 Jan. 17 8 a.m. - 10 p.m.

 Jan. 18 - Jan. 20 8 a.m. - 6 p.m.

Doctor on duty:

 Jan. 14 - Jan. 17 9 a.m. - 6 p.m.

 +49 511 89-114


 +49 511 89-30030

Florists

Florales Messen & Veranstaltungen


On-site location


Shopping & Food area between halls 3 and 4

 Jan. 12 - Jan. 14 9 a.m. - 6 p.m.

 Jan. 15 - Jan. 17 9 a.m. - 1 p.m.

 Jan. 15 - Jan. 17 3 p.m. - 6 p.m.


 +49 511 812658


 +49 511 89-20614

 www.florales-deutschland.de

Gärtnerei Laves

 www.laves.de


 +49 511 865180


 +49 511 89-20494

Forwarding agencies

Agility - Fairs & Events


 ehannover@agilitylogistics.com


 +49 511 89-20318


 +49 511 8741570

Kuehne + Nagel (AG & Co.) KG

 exposervice.hannover@kuehne-nagel.com


 +49 511 89-20701


 +49 511 89-20702

 +49 511 820980-0

Schenker Deutschland AG

 fairs.hannover@dbschenker.com

 +49 511 89-20061


 +49 511 870050

Furniture rental

Orders taken at the Exhibitor Service Center.

To arrange delivery dates or discuss complaints, contact:

Deutsche R + S Dienstleistungen GmbH

 +49 511 89-20606


Groceries & supplies


On-site location

Minimarkets with coffee bar, snacks, baked goods
Delivery service

 www.messe-supermarkt.de


Shopping & Food area between halls 1 and 3

 Jan. 9 - Jan. 20 9 a.m. - 6 p.m.

 +49 511 89-20556


Shopping & Food area between halls 3 and 4

 Jan. 6 - Jan. 20 9 a.m. - 6 p.m.

 +49 511 89-20560


at Hall 7, facing "Platz der Nationen"

 Jan. 6 - Jan. 20 9 a.m. - 6 p.m.

 +49 511 89-20559

Shopping & Food area between halls 19 and 23

 Jan. 6 - Jan. 20 9 a.m. - 6 p.m.


 +49 511 89-20561


Supermarket

Stand deliveries, snacks, household goods, newspapers
and magazines (please pre-order), cigars, cigarettes

Shopping & Food area between halls 16 and 17


 Jan. 2 - Jan. 20 9 a.m. - 6 p.m.

 +49 511 89-20555

 +49 511 89-20550


Hall supervisors


Every hall has a Supervisor's Office with experienced staff
to help you solve any problems that may arise.

 +49 511 89-327

plus two-digit hall number, such as 02


Information Center (IC)


 +49 511 89-32695

 +49 511 89-36395

Convention Center (CC)

 ingo.gaehring@messe.de


 +89 511 89-32640

 +49 511 89-32540

Hotel rooms


See "Accommodation services & tourist info"


Information and general assistance

 +49 511 89-1188


International sales operations**On-site location**


Deutsche Messe
Administration building 3, Rooms 3.1.14 und 3.1.32
Contact: Mr. Helmut Knorr

 +49 511 89-34291

 +49 511 89-38004

Contact: Ms. Silke Kammann

 +49 511 89-34293

 +49 511 89-31249


Internet Lounge**On-site location**


Information Center (IC), Room 00.135-00.137

 Jan. 12 10 a.m. - 6 p.m.

 Jan. 13 - Jan. 16 8:30 a.m. - 6:30 p.m.

 Jan. 17 8:30 a.m. - 6 p.m.

 +49 511 89-38991

 +49 511 89-38172

 internetlounge@messe.de

At the internet lounge 10 workstations are available for internet access.

You can also send e-mails, print files and burn CD-ROMs or DVDs, online train tickets, stamps, sale of WLAN-Voucher

Interpreters

See "Stand personnel"


Laundry/dry cleaning service

See "Dry cleaning, laundry, 24-hour delivery service"

Lost & found

On-site location


Information Center (IC), room 00.150

 +49 511 89-32695

 Jan. 13 - Jan. 17 8 a.m. - 12 p.m.


 Jan. 13 - Jan. 17 1 p.m. - 6 p.m.


Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

 http://www.hannover.de/de/buerger/verwaltungen/dez_fb_lhh/dezernate_fachbereiche_LHH/fa_reord/ordrecht/ordnaufg/fundbuer/index.html

Herrenstr. 11

30159 Hannover

 +49 511 1684-0751

 +49 511 1684-2457

Other contact points:

 <http://www.uestra.de/fundbuero.html?&L=1>

c/o üstra Reisen
Nordmannpassage 6
30159 Hannover
0511 1668-2239

 <http://www.bahn.de/p/view/service/bahnhof/fundservice.shtml>

hotline +49 900 1990599

Lufthansa

Ticketing, rebooking, refunds:

 www.lufthansa.com

Check-in Service

Online:

 www.lufthansa.com

Check-in / Drop-off at Hannover Airport:

Counter 123 - 126


Late night check-in for flights operated by Lufthansa at Hannover Airport, Departures Level A:
daily 7:30 - 8:30 PM

Mobile:


mobile.lufthansa.com

Miles & More:

 www.miles-and-more.com

 +49 180 55959

Call Center:

 +49 180 5838426

Muslim worship

See "Religious facilities & services"

Newspapers, magazines

Available in limited quantities or by special order.
See "Groceries & supplies"

Office supplies


Diete-Trenzinger Büroorganisation GmbH


On-site location

shopping & food between hall 16 and 17

shopping & food between hall 19 and 23

 Jan. 12 12 p.m. - 6 p.m.

 Jan. 13 - Jan. 17 9 a.m. - 6 p.m.

 +49 511 8668975


 www.diete-trenzinger.de


Supermarkt

On-site location

shopping & food between hall 16 and 17

 Jan. 2 - Jan. 20 9 a.m. - 6 p.m.

 +49 511 89-20555

 +49 511 89-20558


Overalls, workwear, tools etc.

Olaf Kadow

On-site location

Shopping & Food area between halls 16 and 17

 kadow.olaf@web.de

 +49 511 8485110

 Jan. 12 - Jan. 13 10 a.m. - 4 p.m.

 Jan. 18 - Jan. 19 10 a.m. - 4 p.m.

Pallets

See "Delivery and removal of goods during the show"

Parking lots

Cars: Nord 1-6, 8, Süd 26-27, hall 11


Vans, trailers, semi-trailers: hall 11, West 45


Buses: Nord 4

Caravans: hall 11, West 45

Trucks: West 45

Parking of trucks in car parking zones is prohibited.

 +49 511 89-33601

 +49 511 89-33410

 info@gfv.messe.de

 <http://gfv.messe.de>


Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact

On-site location

Deutsche Messe, Legal Department

Admin. building 2, Room 2.03.16

 +49 511 89-33022

PC rental

See "Audio & video equipment"


Pharmacy


Adler Apotheke

On-site location

Shopping & Food area between halls 19 and 23

 Jan. 14 - Jan. 17 9 a.m. - 6 p.m.

 +49 511 89-20049

 +49 511 89-20050

 www.apotheke-rethen.de

Photocopiers for rent

Diete-Trenzinger Büroorganisation GmbH


On-site location


shopping & food between hall 16 and 17

shopping & food between hall 19 and 23

 Jan. 12 12 p.m. - 6 p.m.

 Jan. 13 - Jan. 17 9 a.m. - 6 p.m.

 +49 511 8668975

 +49 511 8668975

 www.diete-trenzinger.de

Photographers

For professional photos of your stand, exhibits or presentations, contact:

Klaus Fricke

 messeservice@fotofricke.de




 +49 511 9245210

Foto Meyer


 fotomeyer@t-online.de

 +49 5182 2393

 +49 171 7463769

Fotoatelier Senf


 fotoatelier.senf@t-online.de

 +49 511 311109

Photovision

Mr. Daniel Hermann


 info@hotovision-dh.de

 +49 511 5455138

ISO K

Andreas Keudel

 a.keudel@iso-k.de


 +49 511 9822957

Plants

See "Florists"


Police**On-site location**

Deutsche Messe
Administration building 7 (between halls 20 and 21)

 +49 511 89-20040

or

Police station
Kastanienallee 1
30519 Hannover

 +49 511 109-3615


Postal address for exhibitors on site

Company name
Name of addressee ("Mr./Ms. xxx")
DOMOTEX
Hall ...
Stand No. ...
(or "Open-air site")
c/o Deutsche Messe
Messegelaende
30521 Hannover / Germany

Postal services**On-site location**

Shopping & Food area between halls 19 and 23
in the TNT courier shop
Stamps, packages up to 20 kg each
postal service

 Jan. 14 - Jan. 17 9 a.m. - 4:30 p.m.

 +49 511 89-20612

Press Center

Located on the west side of the Convention Center (CC),
between halls 6 and 16

Press services

For information on services, e.g. press info trays and
webcasting your press conference, please refer to the
Deutsche Messe "Service Catalogue" or visit


 www.domotex.de

We will be glad to e-mail you full details on request.

Contact:

Ms. Maryam Maghsudi


 maryam.maghsudi@messe.de

 +49 511 89-31025

Priority certificates

Exhibitors can file for interim protection for their registered designs, utility models, and trademarks they have on display at the show. Applications for the issuance of priority certificates filed after the show cannot be processed, since proper verification is then no longer possible.

For further information kindly contact
Deutsche Messe, Legal Department
Administration building 2, Room 2.03.16

 +49 511 89-33022

On-site location

Patent attorney office
Deutsche Messe
Administration building 1, Room 1.3.06

 Jan. 14 10 a.m. - 2 p.m.

 Jan. 17 10 a.m. - 2 p.m.

Public transport to the show

From the Central Railway Station (Hauptbahnhof) to the terminal "Messe/Nord":

Take tram lines 8 or 18

Stations along the way include Kröpcke and Aegedientorplatz.

From the city center to the terminal "Messe/Ost":

Take tram lines 6 or 16

Stations along the way include Kröpcke and Tierärztliche Hochschule

From Hannover Airport take the urban rail (S-Bahn) train S5 from the station between terminals B and C to the Central Railway Station (Hauptbahnhof) and follow the above instructions for "From the Central Railway Station".

For timetables, fares and tickets , visit:

 www.uestra.de

Please Note: Exhibitor passes and admission tickets are also valid for free fare on all buses and trains (2nd class) serving metropolitan Hannover. Visit www.gvh.de for maps and stops.

Rail transportation

For timetables, fares and tickets, visit

 www.bahn.de

Religious facilities & services

Christian worship

On-site location

Ecumenical Worship Center at the exhibition site

Prayer room, personal guidance

Information Center (IC)

Protestant service

Catholic service

 Jan. 14 - Jan. 17 9 a.m. - 6 p.m.


 www.evlka.de


 www.kath-kirche-hannover.de

Jewish worship


Synagoge Haeckelstraße 8

 info@jg-hannover.de

 +49 511 810472

 +49 511 852983

Kosher meals available at the Jewish Community Clubhouse. For reservations, call:

 +49 511 28869546

Muslim worship

On-site location

- Hall 7, south side, facing "Platz der Nationen"

- Between halls 19 and 20, on the upper floor of the "Insel" restaurant. Entrance via "2. Straße" (2nd Street)

For further information, visit:

 www.religionen-in-hannover.de

Removal of goods after the show

Signs marked "LKW" (German abbreviation for "trucks") are posted along all approach routes, showing drivers where to go. Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim paid parking.


Transport vehicles will be granted entry to the exhibition grounds as of 8:00 p.m. on the last day of the show.


Please contact your own haulage contractor well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.

Restaurants on the grounds

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

 +49 511 89-33521

 +49 511 89-32657


Stand cleaning

See "Waste disposal and stand cleaning"

Stand construction service / Rental system stands

Mr. Frank Zwingmann


 frank.zwingmann@messe.de


 +49 511 89-32227

Stand personnel

Ms. Brigitte Ahlborn

 brigitte.ahlborn@messe.de


 +49 511 89-32619


 +49 511 89-34026

Personality GmbH

Employment agency for temp help (e.g. stand personnel, hostesses, support staff for special events, etc.)


 thiet@personality-hannover.de


 +49 511 775500

 +49 511 775586


Agentur für Arbeit (employment office)

 hannover.job-messe@arbeitsagentur.de

 +49 511 89-20330

 +49 511 89-20340

 Jan. 13 - Jan. 15 9 a.m. - 1 p.m.


 Jan. 16 - Jan. 17 8 a.m. - 3 p.m.

On-site location


Europaallee, Admin. building 7
30521 Hannover

Stand security

Halls 2-7, 19-23: Niedersächsische Wach- und Schließgesellschaft mbH


 +49 511 89-20231

Halls 8-9: Plural Servicepool GmbH


 +49 511 89-20214

Stand setup and services


Halls 02 - 05: Mr. Michael Grothe

 +49 511 89-32644

Halls 06 - 09: Mr. Andreas Kern

 +49 511 89-32225


Halls 19 - 21, 23: Mr. Christian Gründer

 +49 511 89-32611

Survey of exhibitors and visitors

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.


Product Development and Market Research Dept.

 +49 511 89-31439

Tableware

Dishes, glasses, tableware and coffee makers can be rented from the following company, which delivers everything right to your stand:

Christian Hubensack GmbH

 +49 511 9595922


 www.hubensack.de

Technical assistance for stands


See "Stand setup and services"

Telecommunication equipment

For general information, contact:
Mr. Martin Lortz

 +49 511 89-32638

For activation of confirmed telephone lines, technical problems or disconnection and return of equipment please call:

 +49 511 89-1171


Telephone hook-up requires at least one hour of advance notice.

The exhibitor remains liable for all equipment until it is returned to the service technician, who will issue a receipt for the equipment disconnected or returned.

Travel agency

BCD Travel Germany GmbH

Flight changes, reservations and schedules, train timetables, hotel reservations

 +49 511 9658-464

 www.bcd-travel-direct.de

Urban trains & trams

See "Public transport to the show"

Vehicle access

On the final day of the construction period, cars, vans and similar vehicles will may only enter the grounds for a maximum of three hours against payment of a refundable deposit of €100.


Trucks as well as cars pulling trailers will be permitted to enter the grounds via all open entrances in order to deliver exhibits and related materials throughout the entire construction period (i.e. also the final day), provided they have a total loading capacity of over 2.8 tons.

The German Road Traffic Regulations (StVO - "Straßenverkehrsordnung") apply. Drivers must give way to the right; there are no priority roads. The speed limit of 20 kilometers per hour must be strictly observed.

 www.domotex.de/exhibitorservice


Vehicles for disabled persons


Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.

 +49 511 89-33903

Waste disposal and stand cleaning


Halls 2-7, IC, CC: Deutsche R&S Dienstleistungen GmbH & Co. KG


 +49 511 89-20600

 +49 511 89-20611

 ausstellerbetreuung@deutsche-rs.de


Halls 8 and 9: PLURAL servicepool GmbH


 +49 511 89-21214

 +49 511 89-20514

 messe.hannover-plural@compass-group.de

Halls 19 - 23: Reinigungswerk Helms GmbH

 +49 511 89-20333


 +49 511 89-20290


 info@helms-messe.de

Water connections

Halls 2 and 19-23:


H. Vesterling Installationstechnik GmbH


 +49 511 89-20122

 +49 511 89-20422

Halls 3-7:


Heitmüller GmbH Sanitärtechnik


 +49 511 89-20101

 +49 511 89-20104

Halls 8, 9:

Ing. P. Behrens


 +49 511 89-20116


 +49 511 89-20416

WLAN vouchers & support

On-site location

Information Center (IC), Room 00.135-00.137

 +49 511 89-38991

 +49 511 89-38992

 Jan. 12 10 a.m. - 6 p.m.

 Jan. 13 - Jan. 16 8:30 a.m. - 6:30 p.m.

 Jan. 17 8:30 a.m. - 6 p.m.

Working hours

The exhibition grounds and the halls are open 24/7. At the last day before the fair starts, the construction must be finished at 18:00 hrs. By law, the maximum working period is limited to 10 hours/day, also during construction and dismantling periods.

If your company has a registered office in Germany, that office can also obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.

For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:

Staatliches Gewerbeaufsichtsamt Hannover



+49 511 9096-0

 www.gewerbeaufsicht.niedersachsen.de

Working platforms

See also "Forwarding agencies"



Deutsche Messe

Hannover · Germany

Deutsche Messe

Messegelände

30521 Hannover

Germany

Tel. +49 511 89-0

Fax +49 511 89-32626

info@messe.de

www.messe.de

DOMOTEX

The World of Flooring

Hannover · 14 – 17 Jan. 2012
