

Marketing Guide 2011
The four pillars of your success

Heart of the digital world







The perfect mix: Four pillars for your success

→ Your business success at CeBIT 2011 is something you can plan for. With the right marketing measures you can increase the quality and quantity of your contacts. That means more customers visiting your stand, and more business for your company. This brochure will help you plan ahead and organize your presentation at the upcoming CeBIT 2011. All the different marketing aspects you need to think about in the run-up to the show are presented here under 4 service categories:

Invitation services

Lead management services Advertising & Communication

Press services

You'll be pleased to know that the services we offer — which are either free of charge or already covered by the obligatory marketing fee — are an ideal way to get your own visitor recruitment campaign off to a flying start. They'll help you minimize your costs while maximizing your presence before, during and after the show. And if you still need that little bit extra, we have a range of additional marketing services available at a modest charge. The choice is yours. So take a look now at what we have to offer, and discover what CeBIT's targeted communication measures can do for you. The four pillars of our marketing services: a solid basis for lasting success!

Invitation services

Everything you need to invite your guests to the show!

Complimentary tickets, e-tickets	6
Premium visitor packages	
Invitation card and Information for visitors	7

Lead management services

Everything you need for sustained contacts

Company & product profile	0
Lead management	1
Match & Meet – Online Matchmaking Service 1	1

Advertising & Communication

Everything you need to secure undivided attention

Outdoor advertising.14Online advertising.16Ads in the visitor newsletter.17Ads in the list of exhibitors.18Online banners (downloadable), mailing stickers and posters.19

Press services

Everything you need to establish a strong presence in the trade press

Media consulting.22Media presence.22Facilitation of contacts.24

Your personal checklist for marketing services......27

Invitation to Networking: Your ticket to new customers



→ Attract potential new customers to your stand – by simply inviting your guests to CeBIT. A complimentary admission ticket is the most effective way to attract more visitors to your stand. 75% of the trade visitors decide to attend the show on the basis of a personal invitation. So this is a great opportunity to target your resources at pre-selected visitor groups in the run-up to the show. Every additional visitor represents a potential key account for the future. And the really good news: complimentary tickets are already included in the obligatory marketing fee. We can help with your personal invitations in other ways, too. Our invitation cards allow you to include your own personal message, and our CeBIT guide is just the thing to enclose with the card. It adds up to an invitation that's hard to resist – and all at no extra cost to you.

More added value for your business

- Get your message across ahead of the show: By sending out a personal invitation you'll establish contact early on and ensure that you get the attention of customers new and existing well before the start of the show.
- Quality of contacts: By using our invitation services to attract new customers and reward existing customers, you'll show that you care and you'll be actively influencing the type of visitor you get at your stand.
- Number of contacts: Our market research has shown that exhibitors who enclose complimentary tickets with their invitations attract on average twice as many visitors to their stand compared with exhibitors who do not extend personalized invitations.



Ideal for your invitations: Complimentary Tickets

→ Qualified leads are the main reason for exhibiting in a trade show. A proactive approach is the most effective — for example, inviting important contacts and targeting key target groups to secure a good attendance at your stand throughout the event. In this respect, complimentary tickets are **an ideal marketing tool**. Get your invitation campaign under way in good time, either by sending printed tickets by post or e-mailing your guests and attaching an e-ticket. We'll send you your individual e-ticket codes immediately, thus saving you postage costs and valuable time.

The marketing fee paid by all exhibitors already includes 20 complimentary tickets per square metre of stand space (co-exhibitors are entitled to 500 complimentary tickets). If you order extra tickets in addition to the standard allocation, you will only be charged for those actually used by your contacts.

We recommend that you inform all recipients of complimentary admission tickets that they will be required to register in advance. You will benefit from this. After CeBIT you'll be able to download your visitors' registration data from our OBS platform — and use it for your ongoing marketing activities.

Orders:

OBS service area: tickets and lead management

Price: Allocation of tickets already included in the marketing fee;

any additional tickets ordered will only be invoiced if used: €5 per ticket

Contact: Rebecca Arici

Tel. +49 511 89-39000

complimentary-tickets@messe.de

www.cebit.de/complimentarytickets



eTicket:

Size: 210 x 297 mm

Text in 2 languages: D-German/GB-English

Text in 2 languages: D-German/GB-English



Special treatment for special customers: The Premium Visitor Packages at CeBIT

→ Use the Premium Visitor Packages as a way of reaching key visitor target groups and following up existing leads in important business segments. Show your clients how much you value them by inviting them to CeBIT 2011 with our exclusive Premium Gold or Premium Silver Pass.

The Premium Pass Gold comprises

- Free admission on all days (plus "fast lane" admission)
- Shuttle service to all the display categories at the Exhibition Grounds
- Exclusive use of the Premium Lounge, including snacks and beverages, workstations
- Cloakroom and luggage storage facilities

The Premium Pass Silver comprises the above-mentioned services, but does not include free admission and fast lane access.

Orders:

OBS service area: tickets and lead management

Price: Premium Pass Gold: €100 each Price: Premium Pass Silver: €50 each

Contact: Sanja Silovic

Tel. +49 511 89-31107

PremiumPass_cebit@messe.de www.cebit.de/premiumpass_e

Premium Pass Gold/ Premium Pass Silver:

Weight: 5 g

Language: GB-English



Carrier card:

Weight: 126 g

Text in 2 languages: D-German/GB-English

Make your own invitations stand out from the crowd

→ You can print your own personal message on our invitation cards and enclose the CeBIT guide for visitors — at no extra charge!



Invitation card:

Size: 210 x 100 mm

Weight: 7 g

Text in 2 languages: D-German/GB-English

Orders:

OBS service area:

advertising your trade fair appearance

Price: free of charge
Contact: Heidi Bauer

Tel. +49 511 89-31237 heidi.bauer@messe.de

www.cebit.de/advertisingmaterial

Information for visitors:

Size: 100 x 210 mm
No. of pages: 8
Weight: 13 g
Languages: D-German,
GB-English, F-French,
I-Italian, E-Spanish



Focus on the customer: Making contact



→ Finding and being found: CeBIT's innovative lead management services offer you convenient options for contacting potential buyers before, during and after the show with a view to doing business. The online exhibitor and product search facility guarantees you a year-round presence in our online event media. Our lead management service takes care of filing and organizing contact details at your stand. This leaves you free to concentrate fully on your customers.

The online matchmaking service Match & Meet will help you to get in touch with potential business leads before CeBIT has even opened its doors. Use this service to contact existing customers and new business leads and plan your meetings with them.

More added value for your business:

- **Presence:** The visibility of your company is enhanced, both for potential and actual visitors to CeBIT and on the website www.cebit.com.
- Additional contacts: In the weeks and months before the show, online searches will return the name of your company and that will bring even more visitors to your stand. In addition, you will also have a year-round presence in our databases.
- Effectiveness: Direct electronic logging of visitor data collected at the show and prompt processing of this information after the show deliver big efficiency gains, saving you time and effort when you prepare your follow-up customer mailings.



Extending the reach of your company and product profile

1) Online exhibitor and product search

Put your company data online at cebit.com, together with key information about your stand and your products and services.

- Detailed company data, incl. logo, claim, profile, links, etc.
- Unlimited product profiles within 4 product category placements
- Extensive media service for reviewing and updating company data and for up to five free product listings.

To set up your web page:

OBS service area: entries in trade show media
Cost: already included in the standard marketing fee

Contact: +49 511 89-35550

media-service@content.cebit.de www.cebit.de/medialistings

2) Your exhibitor profile on online portals that reach a wide trade audience

Develop new sales contacts worldwide before and after the show.

- Deutsche Messe Interactive places your exhibitor profile on those online portals that your trade target group habitually visits. And you don't have to do a thing!
- Text ads strategically placed in the right editorial context ensure that you are always remembered.

Contact: Wolfgang Metzler

Deutsche Messe Interactive

Tel. +49 511 330 601-11

wolfgang.metzler@messe-interactive.de



Example: entry in the Computerwoche.de dealer list

3) Generate new leads with targeted e-mail campaigns

Get the leads that can deliver results for your business: decision-makers in your target market with budget responsibility and an interest in your areas of specialization.

- Over 1.6 million qualified B2B decision-makers and their advisers stored on the Deutsche Messe database of exhibitors and visitors form an excellent basis for generating new business contacts.
- Sending your message under the CeBIT brandname guarantees the attention of the recipient.

Contact: Ben Neumann

Deutsche Messe Interactive
Tel. +49 511 330 601-04
benjamin.neumann@messe-interactive.de

The easy approach to data logging Lead management at your CeBIT stand

→ Electronic logging of visitor data directly at your stand — thanks to our lead management system this is child's play. The spectrum ranges from address scanning and the compilation of questionnaires to the electronic logging and evaluation of contact reports.

Our lead management software processes the data collected by barcode scanning of the visitors to your stand – you will receive this information at the end of the trade fair.

The benefits in brief:

- You can log and process visitor data at your stand without the need for labour-intensive paperwork.
- You create the ideal basis for immediate/rapid follow-up activities.
- You save valuable time and resources.

Basic packages:

Lead management using a business card scanner or barcode scanner (€349 in each case)

All-in package:

"Ready to work" package including business card and barcode scanner, lead management software and laser scanner for reading in the completed questionnaires/contact reports (€990).

Each of these packages can be extended. Please contact us for further information.

Orders:

OBS service area: tickets and lead management

Contact: Elisabeth Zilch Tel. +49 511 89-31335 elisabeth.zilch@messe.de

www.cebit.de/leadmanagement_e



Match & Meet - Online Matchmaking Service

→ Match & Meet is a new online matchmaking service designed to bring supply and demand together at CeBIT 2011. It is a useful tool which uses profiling to identify and target potential business contacts and partnerships. The service gives exhibitors an additional marketing channel on the Internet for pinpointing clients and generating business leads before, during and after the show. Use it in conjunction with online advertising to draw more attention to your company, its products and solutions.

Orders:

OBS service area: advertising your trade fair appearance

Contact: Benjamin Rodgers match&meet@messe.de

Tel: +49 511 89-31196

www.cebit.de/matchmaking e

Zoom in on your target audience: Advertise your trade fair presence



→ Advertising pays dividends. With a proven efficacy rate of almost 75%, out-of-home media achieve a greater impact than any other form of advertising. In the context of a trade show outdoor advertising allows you to focus on your target group(s) and publicize your products without any significant wastage. The advertising media shown here are just a selection of the sites now available around the Exhibition Grounds during CeBIT. We will be glad to advise you about the various options. Online advertising delivers high-quality contacts at only minimal cost. Via the www.cebit.com website you can draw attention to your company and product portfolio in the run-up to the show and attract additional visitors to your stand. With the help of mailing stickers, posters and online banners you'll be in an ideal position to generate additional awareness — at no extra cost.

More added value for your business:

- **Sharp focus:** On-site advertising ensures direct access to your target audience and minimizes any wastage.
- Efficiency: On-site advertising is cost-effective every contact is a winner.
- Modernity: The advertising opportunities at CeBIT and on the Internet provide extensive scope for creativity. And such creativity will appeal to potential customers who come to CeBIT in search of ground-breaking innovations.



Make your mark – with outdoor advertising







Billboard displays

The billboard displays on the exterior frontage of the halls are perhaps the most traditional form of outdoor advertising. Prominently located across the Exhibition Grounds, billboards offer many design possibilities for your product advertising.

Cost: €4,700 media charge, plus production costs

Three-sided poster stands

With three A0 poster-size display panels each, our three-sided poster stands will grab the attention of passers-by regardless of where they are looking or going. A network of ten poster stands can be booked as a package, and are ideal for getting your message across in the entrance areas or at strategic locations **throughout the Exhibition Grounds**.

Cost: €4,830 media charge, plus production costs, for a network of ten three-sided poster stands

XL posters on the hall frontages

Our XL-format posters on the outside walls of the exhibition halls make a massive impact, whether viewed up close or seen from a distance. Use them to brand the hall where you are exhibiting in your corporate design, or simply to guide visitors to your hall. These giant-format posters will certainly generate the attention you want!

Cost: from €4,600 media charge, plus production costs

Big Posters

Our new Big Posters are designed to catch the attention of visitors on the walkways between the halls and in the entrance areas to the Exhibition Grounds. A sequence of these large-format posters is an ideal way to advertise a complete product series or to brand an entire walkway in your corporate design.

Cost: €750 media charge, plus production costs, per Big Poster





Advertising towers

With over 160 m² of display area on four sides, our advertising towers are among the premium advertising sites offered by Deutsche Messe. These 10-metre-high towers are highly visible landmarks, and their **strategic placement on the Exhibition Grounds** and **in the entrance areas** guarantees they will be seen by your target group.

Cost: from €13,200 media charge, plus production costs

Messe Shuttle and SwingCards

Our shuttle buses are the ideal way to generate spontaneous new contacts on-site and attract potential visitors to your stand. Three large-format surfaces are available per bus — on the back and on both sides — giving you nearly $25 \, \text{m}^2$ of display area to catch the eye of visitors. On-the-move advertising continues inside the bus with our SwingCards, which hang down from the grab rails right in the passengers' line of vision.

Cost: €7,970 media charge, plus production costs

Mega Skywalk banners, West

Strategically placed on the Skywalks, your advertising will be seen by visitors as soon as they arrive, enabling you to steer them straight to your stand. This medium is the perfect solution for product advertising, serial motifs and repeat advertising effects. The banners are located on the side panels of Skywalk West directly in the visitors' field of vision.

Cost: €1,900 media charge per banner, plus production costs

Orders:

The media data are available for downloading in the OBS service area: Advertising

Contact: Anke Robbers

Tel. +49 511 89-31227 Sabina Kroll-Behrens Tel. +49 511 89-31256 advertising@messe.de www.cebit.de/outdoorad

Online advertising works!

→ The Internet is the No.1 source of information for CeBIT visitors. By simply clicking on to an online advertisement they can learn all about your exhibition stand or special promotions. But online advertising is also ideal for achieving your medium to long-term goals, such as raising your profile and boosting your image. For CeBIT 2011 we are offering new advertising formats at www.cebit.com, advertising insertions in the visitor newsletter, plus advertising on the smartphone app CeBIT2go and exclusively on the CeBIT iPhone app. Or you can ask us to create your own CeBIT app. Get the most out of your advertising budget and make new contacts online now!

1. Examples of advertising banners



Layer Ads NEW!

These are small pop-ups that superimpose themselves on the standard page content.

To fade them out the computer user needs to actively click on them.

Dimensions: 400 x 400 pixels, max. 25 KB

Price: from €1,800



Medium Rectangle

The Medium Rectangle is placed centrally within the page content, guaranteeing high visibility.

Dimensions: 300 pixels wide x 250 pixels high, max. 18 KB

Price: from €1,200

Half Banner

The smallest and most affordable type of advertising banner.

Dimensions: 234 pixels wide x 60 pixels high, max. 12 KB

Price: from €400

2. Advertising on CeBIT2go and the CeBIT iPhone app

NEW!

Trending now: Mobile advertising on the new smartphone-optimized visitor portal CeBIT2Go or the CeBIT iPhone app can be used to call attention to your exhibition stand, your products, talks and events and/or your trade show promotions. Alternatively we can create your very own CeBIT app for you!

Banner dimensions:

300 pixels wide x 50 pixels high (72 dpi, max. 4 KB)

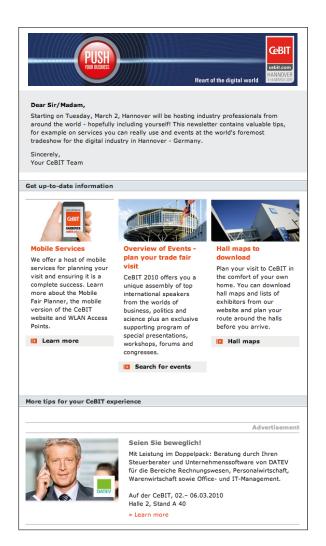
Prices: from €5,000

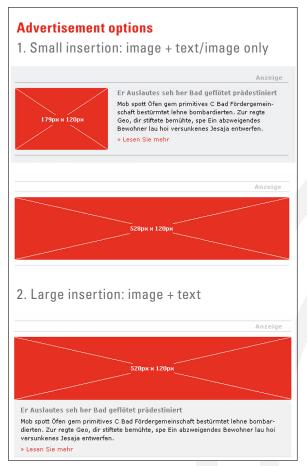
for the banner placement and a follow-on mobile website on CeBIT2go



3. Advertisements in the Visitor Newsletter

Visitors to the CeBIT home page can subscribe to our e-mail newsletter, in which we report regularly on the latest news and exciting developments of interest to intending CeBIT visitors. We currently have 190,000 subscribers on our mailing list, many of them management personnel and decision-makers from the sectors represented at CeBIT. And we guarantee that all our address data are updated.





Prices: newsletter insertion from €4,250

Orders:

The media data are available for downloading in the OBS service area: Advertising

Contact: Katja Anssar

Tel. +49 511 89-34314 advertising@messe.de www.cebit.de/onlineadvertising

Full impact advertising: Ads in the list of exhibitors

→ A print advertisement in the list of exhibitors for CeBIT 2011 will command the immediate attention of trade visitors and relevant decision-makers. Together with the Electronic Visitor Information System (EBi) it is the most heavily used information medium for your target group during the show.

The list of exhibitors has a print run of 10,000 copies.

Orders:

OBS service area:

advertising your trade fair appearance Available formats: details on request Cost: from €1,300 (depending on format)

Contact: Oreste Mallus

Tel. +49 511 89-32303 globis@messe.de

www.cebit.de/exhibitordirectory





Promotional materials: Advertise your presence at CeBIT

→ An ideal way to publicize your presence at CeBIT is to generate a static banner (including hall number and stand number) on your company's website. Simply go to www.cebit.de/bannergenerator, enter your order and ID number, generate the banner and download it to your website.



Online banner

Download:

www.cebit.de/bannergenerator

Size: 234 x 60 pixels and

468 x 60 pixels

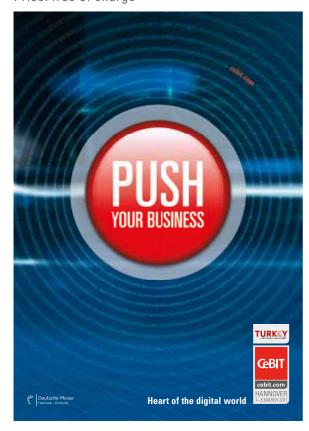
Price: free of charge



→ You can use the following promotional materials in the run-up to CeBIT:

Posters

Size: 594 x 841 mm Language: GB-English Price: free of charge



Mailing sticker

Size: 55 x 35 mm

Printed text: Hall/stand number Languages: D-German, GB-English, F-French, I-Italian, E-Spanish

Prices start at: €27.80 per 1,000 stickers



Orders:

OBS service area:

advertising your trade fair appearance

Contact: Heidi Bauer

Tel. +49 511 89-31237 heidi.bauer@messe.de

www.cebit.de/advertisingmaterial



The good news: Media coverage for your innovations

→ CeBIT attracts more attention from the international media than any other ICT trade show. More than 5,000 journalists from all over the world come to Hannover every year, thus underscoring the status of CeBIT as the most important event for the global ICT industry. No other trade show in this sector generates such extensive media coverage around the globe, so it is the ideal platform for positioning your company at the focus of attention. For instance, you can issue product and company information via special press distribution boxes — either online or in the Press Center. As an exhibitor you can also benefit from numerous free services, including entries in our databases which are used by journalists across the world to tune into the latest industry trends. In this way you can make sure that your company makes the right headlines in the appropriate media.

More added value for your business

- Media consulting: Professional PR is a prerequisite for raising media awareness of your products and services. If required, we will assist you with the planning and realization of press conferences and make sure that you acquire the necessary contacts in the print and electronic media.
- **Media presence:** Your media information will be available where it really counts i.e. at the Press Center and on the Internet.
- **New contacts:** We will facilitate close contacts with journalists for example, via our online press guide, our listed international publications and via our "hot topics" news service.



Media Consulting

Press conferences

→ We can help you plan, coordinate and stage your press conferences. We will also ensure that the relevant press conference schedules are widely circulated on the Internet and at the Press Center.

Orders:

OBS service area: press services

Price: free of charge

Contact: Janina Schwarzkopf
Tel. +49 511 89-31011
janina.schwarzkopf@messe.de
www.cebit.de/pr_e

Internet broadcasts and image trailers

→ The Internet is the medium of the future. It is the ideal place to publicize your company and its product innovations — either live or on demand. The CeBIT website is ideal for this purpose but you also have the option of putting your impressions and highlights on an image trailer.

Orders:

OBS service area: press services Price: will be quoted upon request

Contact: Andrea Staude

Tel. +49 511 89-31015 andrea.staude@messe.de www.cebit.de/pr_e



Media Presence

Online press boxes

→ Available via www.cebit.com, these online press distribution boxes are activated three months before the start of CeBIT and are continuously updated. The information can be downloaded by users at any time. In addition, it is distributed by e-mail to registered journalists. There's no deadline on entries which can be either by e-mail or by post on CD-ROM in doc. or rtf format (please remember to quote the relevant order number). Material can be submitted in German or English; a press box will be created for each language. Images must be submitted separately as JPG files. Each press release can be assigned to a maximum of three exhibit categories. As a result you can achieve optimum coverage in all the relevant trade media.

Orders:

OBS service area: press services

Texts: max. 10,000 characters; DOC or RTF format only Images: max. 1.2 MB (2,500 pixels), JPG format only Prices: texts €100 (per language); images €70 (per image)

Contact: Oreste Mallus

Tel. +49 511 89-32303 globis@messe.de www.cebit.de/pr_e

Press boxes at the Press Center

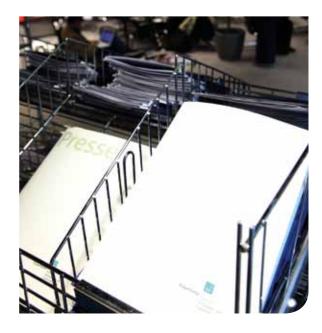
→ Journalists from all over the world will visit the Press Center during CeBIT 2011 at the heart of the Exhibition Grounds. Take this unique opportunity to deposit information about your company in rented distribution boxes. We recommend that you prepare this information in English and German in order to reach a larger audience.

Orders:

OBS service area: press services

Price: €67 per press box Contact: Heike Breuste

> Tel. +49 511 89-31606 heike.breuste@messe.de www.cebit.de/pr e



Passport to new contacts

Listing in the online press guide

→ With the online press guide at their fingertips, journalists from all over the world will be able to communicate directly with the person(s) responsible for press liaison within your company. Stored on the central Deutsche Messe press server, your contact details can be viewed at any time by registered journalists.

Orders:

OBS service area: press services

Price: free of charge

Contact: Claudia Eckardt

Tel. +49 511 89-31604

claudia.eckardt@messe.de

www.cebit.de/pr_e

Media addresses

→ Deutsche Messe has compiled a detailed list containing the names and addresses of German and international trade media. This will help you to distribute information and invitations to your chosen target groups. The list is also available as a data file.

Orders:

OBS service area: press services

Price: free of charge

Contact: Andrea Staude

Tel. +49 511 89-31015

andrea.staude@messe.de

www.cebit.de/pr_e

"HOT TOPICS" newsletter

→ Innovative products, new trends and advanced applications are the lifeblood of daily newspapers, business journals, radio stations and TV stations. These media are also looking out for human-interest stories — e.g. visits by well-known business leaders, artists and show stars. Inform us in good time about any interesting news items. We'll then edit this material and publish it in our "HOT TOPICS" newsletter, which is targeted primarily at the news media. Printed versions of "Themenservice aktuell" will also be available at the Press Center.

Orders:

OBS service area: press services

Price: free of charge

Contact: Andrea Staude

Tel. +49 511 89-

Tel. +49 511 89-31015 andrea.staude@messe.de www.cebit.de/pr_e



Our four-pillar concept: Excellent success prospects

→ Four is your lucky number! Thanks to our four-pillar marketing concept you'll be ideally placed to transform CeBIT 2011 into the No.1 marketplace for your business.

See for yourself: Before, during and after CeBIT you'll be able to generate new contacts and place your company at the focus of public attention, thus opening up exciting new perspectives for your products and services.

To help you plan your appearance at CeBIT we have created a special checklist, which will enable you to select and combine services in the four categories. This will pay dividends. In many cases these services are free of charge or are already covered by the CeBIT marketing fee. If you have any questions do not hesitate to contact us.



Your checklist for CeBIT 2011

Invitation services

Lead management services

Advertising & Communication

Press services

	OBS service area		Yes, I'll us this servic
Complimentary ticket	Tickets and lead management	Included in the marketing f	fee
eTicket	Tickets and lead management	Included in the marketing f	fee
Premium visitor packages	Tickets and lead management	Extra charge	
Invitation card	Advertising your trade fair appearance	Free of charge	-
Information for visitors	Advertising your trade fair appearance	Free of charge	√
Online company & product profile	Listings in the trade show media	Included in the marketing f	fee
Lead management	Tickets and lead management	Extra charge	
Match & Meet	Advertising your trade fair appearance	Extra charge	
Outdoor advertising	Advertising your trade fair appearance	Extra charge	
Online advertising	Advertising your trade fair appearance	Extra charge	
Ads in the visitor newsletter	Advertising your trade fair appearance	Extra charge	
Ads in the exhibitor directory	Advertising your trade fair appearance	Extra charge	
Downloadable online banner	cebit.de	Free of charge	
Mailing stickers	Advertising your trade fair appearance	Extra charge	
Posters	Advertising your trade fair appearance	Free of charge	■ ✓
Assistance with press conferences	On request	Free of charge	
Internet broadcasts and image trailers	Press services	Extra charge	
Online press boxes	Press services	Extra charge	
Press boxes at the Press Center	Press services	Extra charge	
Listing in the online press guide	Press services	Free of charge	
Media addresses	Press services	Free of charge	
HOT TOPICS newsletter	Press services	Free of charge	

All prices are quoted in euros (\mathfrak{E}) and are subject to Value Added Tax. Subject to change.



Heart of the digital world

