

**CeBIT 2009**  
**Services on the exhibition grounds**

<b>Service</b>	<b>Contact</b>	<b>Location on the site map</b> see last page	<b>Opening hours</b>	
<b>Accommodation</b>	<p>Opposite the main station  <b>Hannover Tourismus GmbH</b>  Ernst-August-Platz 2 / Luisenstraße</p> <p><b>On-site location</b>  Information-Center (IC), Room 00.138/00.139</p>	10	02. – 07. March 08. March	09:00 – 18:30 09:00 – 16:30
<b>Airline counter</b>	<p><b>Deutsche Lufthansa AG</b>  Contact:  Ms Stefanie WONNENBERG-WINDMÜLLER  <a href="mailto:stefanie.wonnenberg-windmueller@dlh.com">stefanie.wonnenberg-windmueller@dlh.com</a>  <a href="http://www.lufthansa.com">www.lufthansa.com</a></p> <p>Call Center:  Tel. +49 (0) 180 / 5838426</p> <p><b>On-site location</b>  Information-Center (IC), Room 00.103/00.104</p>	10	03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00
<b>Airport shuttle</b>	<p><b>Metropolitan railway S 5</b>  Departure at the Hannover airport  Terminal C, railway station</p> <p><b>Departure Exhibition grounds</b>  Station Hannover Messe/Laatzten</p>		03. – 08. March approx. every 30 minutes	
<b>Baggage service, early check-in</b> Baggage transport to/from the airport, your place of accommodation and/or the Exhibition grounds. Early check-in right at the Exhibition grounds for all major airlines and in selected hotels.	<p>Airport:  Arrival Terminal C</p> <p><b>On-site location</b>  Entrance Nord (North) 2  Entrance West 1</p> <p>Baggage services can be arranged before the show by:  Tel. +49 (0) 511/977-4880  Fax +49 (0) 511/977-4886  <a href="mailto:f-dammann@t-online.de">f-dammann@t-online.de</a>  <a href="http://www.f-dammann.de">www.f-dammann.de</a></p>	12	03. – 07. March 08. March	08:30 – 18:30 08:30 – 17:00
<b>Bank</b> Currency exchange, money orders, cashing of traveller's checks, cash against American Express, Diners, MasterCard and VISA excluding Maestro/EC cards	<p><b>ReiseBank AG</b>  Contact: Mr. Gunther LIMAN  <a href="http://www.reisebank.de">www.reisebank.de</a></p> <p><b>On-site location</b>  Information-Center (IC), Room 00.100  Tel. +49 (0) 69 / 978807 - 1458</p>	10	02. – 07. March 08. March	09:00 – 13:00 14:00 – 18:00 09:00 – 13:00 14:00 – 16:00
<b>Business cards</b>	see „Copy Shop“	10		
<b>Car rental</b> Cars, vans and trucks for rent	<p><b>Europcar Autovermietung GmbH</b>  Contact: Mr. Martin RÜPPEL  <a href="mailto:AM_Hannover@mail.europcar.com">AM_Hannover@mail.europcar.com</a>  <a href="http://www.europcar.de">www.europcar.de</a></p> <p><b>On-site location</b>  Information-Center (IC), Room 00.137  Tel. +49 (0) 511 89-20484</p> <p>Rental documents and keys can be picked up at the on-site location, from where a shuttle will take you to your vehicle.</p>	10	03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00

<b>Cash dispensers (ATM)</b> Maestro card, VISA, Euro-card/Mastercard, NORD/LB, Sparkasse	<b>On-site location</b> Entrance Nord 1 Entrance Nord 2 (open all year) Hall 10 Hall 21 Information-Center (IC), ground floor	12  11 10	
<b>Cell phones &amp; accessories</b> Rental of cell phones Sale of calling and prepaid cards for D1, O2, E-Plus and Vodafone	<b>On-site location</b> Shopping & Food between hall 16 and 17 Shopping & Food between hall 19 and 23 Tel. +49 (0) 511 3743161 Fax +49 (0) 511 3743163 <a href="http://www.pcomplett.de">www.pcomplett.de</a>	5 3	02. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00
<b>Church</b>	see „Religious services“	10	
<b>Cigarettes, cigars, tobacco</b> Davidoff-Depot	<b>Trüffel Güse GmbH</b> Contact: Ms. Sabine GÜSE-HENSCHEL <a href="http://www.messe-supermarkt.de">www.messe-supermarkt.de</a>  <b>On-site location</b> Supermarket Shopping & Food between hall 16 and 17 Tel. +49 (0) 511 89-20555 Fax +49 (0) 511 89-20550	4	19. February – 14. March 09:00 – 18:00
<b>Cloakrooms and left-luggage offices</b>	<b>On-site location</b> Cloakrooms and left-luggage offices are located close to all entrances in use during the show.  Prices: Wardrobe 1,50 €/ apiece Luggage 2,00 €/ apiece		
<b>Copy Shop</b> Photocopies business cards fax service digital printing	<a href="mailto:copyshop@messe.de">copyshop@messe.de</a> Contact: Mr. Agush AHMETI  <b>On-site location</b> Information-Center (IC), Room 00.133-00.134 Tel. +49 (0) 511 89-35100 Fax +49 (0) 511 89-35101	10	02. March 10:00 – 18:00 03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00
<b>Courier services</b> Global Express, Special Express, door-to-door delivery, air passenger delivery, same-day services for documents and packages	<b>Federal Express Inc.</b> Contact: Mr Uwe Teschendorf <a href="mailto:cebit@corp.ds.fedex.com">cebit@corp.ds.fedex.com</a> <a href="http://www.fedex.com">www.fedex.com</a>  <b>On-site location</b> Shopping & Food between hall 3 and 4 Tel. +49 (0) 511 89-20028  <b>TNT Express GmbH</b> Contact: Ms Gabriele OCKERSHAUSEN <a href="mailto:Gabriele.Ockershausen@tnt.de">Gabriele.Ockershausen@tnt.de</a> <a href="http://www.tnt.de">www.tnt.de</a>  <b>On-site location</b> Shopping & Food between hall 19 and 23 Tel. +49 (0) 511 89-20612 Fax +49 (0) 511 89-28612	2       3	03. – 07. March 09.00-18.30 08. March 09.00-21.00       03. – 08. March 09:00 – 18:00
<b>Dry cleaning</b>	see „Laundry“	5	



<p>Biscuits/cookies, snacks Stand delivery service</p> <p>Fish, seafood, snacks Stand delivery service, restaurant</p> <p>Meats &amp; sausages Stand delivery service, snacks, sausages &amp; chee- ses</p>	<p>Shopping &amp; Food between hall 19 and 23 Tel. +49 (0) 511 8608310 Fax +49 (0) 511 8608311</p> <p><b>Bahlsen GmbH &amp; Co. KG</b> Contact: Mr Klaus-Peter LIPPKE <a href="mailto:Rainer.schmidt@bahlsen.com">Rainer.schmidt@bahlsen.com</a> <a href="http://www.bahlsen.com">www.bahlsen.com</a></p> <p><b>On-site location</b> Shopping &amp; Food between hall 19 and 23 Tel. +49 (0) 511 89-20280</p> <p><b>„Nordsee“ Fisch-Spezialitäten GmbH</b> Contact: Mr. Michael WÖHLER <a href="mailto:michael.woehler@nordsee.com">michael.woehler@nordsee.com</a> <a href="http://www.nordsee.com">www.nordsee.com</a></p> <p><b>On-site location</b> Shopping &amp; Food between hall 16 and 17</p> <p><b>Ahrberg Handelsgesellschaft mbH</b> Contact: Mr. Peter ZERFASS <a href="http://www.Gramann.biz">www.Gramann.biz</a></p> <p><b>On-site location</b> Shopping &amp; Food between hall 16 and 17 Tel. +49 (0) 511 89-28361 Fax +49 (0) 511 89-28362</p> <p><b>Supermarkets</b> see „Supermarkets“</p>	<p>3</p> <p>3</p> <p>4</p> <p>4</p>	<p>26. February – 10. March 09:00 – 18:00</p> <p>03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00</p> <p>26. February – 10. March 09:00 – 18:00</p> <p>26. February – 09. March 09:00 – 18:00</p>
<p><b>Gifts</b> Chocolates, pralines and other gifts</p> <p>Cuckoo clocks made in Germany</p>	<p><b>Trüffel Güse GmbH</b> Contact: Ms Sabine GÜSE-HENSCHEL <a href="mailto:info@trueffel-queese.de">info@trueffel-queese.de</a> <a href="http://www.messe-supermarkt.de">www.messe-supermarkt.de</a></p> <p><b>On-site location</b> Shopping &amp; Food between hall 11 and 12 Shopping &amp; Food between hall 16 and 17 Tel. +49 (0) 511 89-20557</p> <p><b>Juwelier Schrader</b> Contact: Mr. Dirk SCHRADER <a href="http://www.uhren-schmuck.de">www.uhren-schmuck.de</a></p> <p><b>On-site location</b> Shopping &amp; Food between hall 16 and 17 Tel. +49 (0) 511 89-20106</p>	<p>9</p> <p>5</p> <p>5</p>	<p>03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00</p> <p>03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00</p>
<p><b>Hall supervisors</b></p>	<p><b>On-site location</b> in every hall Tel. +49 (0) 511 89327 .. plus hall number Note: For single-digit halls, you need to dial a zero first, e.g. "02" for hall 2</p> <p>Information-Center, Room 00.150 Tel. +49 (0) 511 89-32695</p> <p>Convention Center, Room TC 2.39 Tel. +49 (0) 511 89-32640</p>	<p>10</p> <p>6</p>	
<p><b>Information</b> Visitor Information System (EBi)</p>	<p><b>On-site location</b> Set up at every entrance and various locations around the Exhibition ground</p>		
<p><b>Internet-Lounge</b></p>	<p>see "E-Mail-Service"</p>	<p>10</p>	
<p><b>Interpreters</b> Interpreting free of charge</p>	<p><b>On-site location</b></p>		

for up to one hour each day of the show	Information-Center (IC), Room 00.154 Tel. +49 (0) 511 89-31670 Reservations : <a href="mailto:claudia.remmers@messe.de">claudia.remmers@messe.de</a>	10	01. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00
<b>Knives, scissors, cutlery, small appliances</b> Zwilling and Victorinox products	<b>Balzer am Steintor</b> Contact: Mr. Dieter BALZER <a href="mailto:Balzershop@t-online.de">Balzershop@t-online.de</a>  <b>On-site location</b> Shopping & Food between hall 19 and 23  <b>WTS Willi Thies Special</b> Contact: Mr. Willi THIES <a href="mailto:Info@wtspecial.de">Info@wtspecial.de</a>  <b>On-site location</b> Shopping & Food between hall 16 and 17	3          5	03. – 07. March 08. March          03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00          09:00 – 18:00 09:00 – 16:00
<b>Laundry, dry cleaning</b> 24-hour delivery service	<b>Wäscherei Monika Jahnke GmbH</b> Contact: Mr David SCHULZ <a href="http://www.waescherei-jahnke.de">www.waescherei-jahnke.de</a>  <b>On-site location</b> Shopping & Food between hall 16 and 17	5	03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00
<b>Lockers</b>	<b>On-site location</b> Please use staffed cloakrooms (near all entrances)			
<b>Lost &amp; Found</b>  Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:	<b>On-site location</b> Information-Center (IC), Room 00.00.101/00.102 Contact: Ms. Katrin SCHUBERT Tel. +49 (0) 511 89-32633  <b>Fundbüro Landeshauptstadt Hannover</b> Herrenstraße 11 30159 Hannover / GERMANY Tel. +49 (0) 511 1684-2457 Fax +49 (0) 511 1684-0751	10	02. March 03. – 07. March 08. March 09. March	13:00 – 17:00 08:30 – 19:00 08:30 – 17:00 09:00 – 17:00
<b>MediaShop</b> <ul style="list-style-type: none"><li>• Presentation equipment and supplies: advice, planning and installation</li><li>• Installation and networking of PCs</li><li>• Sale of parts and accessories for phones, computers, media equipment, fax machines and printers (standard and custom-made cables)</li><li>• WLAN vouchers - sales</li></ul>	<b>On-site location</b> Information-Center (IC), Room 00.105-00.110 Tel. +49 (0) 511 89-22322 Fax +49 (0) 511 89-22323 <a href="http://www.pcomplett.de">www.pcomplett.de</a>	10	01. – 07. March 08. March	08:00 – 19:00 08:00 – 17:00
<b>Muslim worship</b>	<b>On-site location</b> Prayer rooms - at hall 7, south side, facing „Platz der Nationen“ - at hall 17/east side <a href="http://www.religionen-in-hannover.de">www.religionen-in-hannover.de</a>	8          4	03.-08. March	

<p><b>Newspapers and magazines</b> Selected magazines, orders</p>	<p><b>Trüffel GÜse GmbH</b> Contact: Ms Sabine GÜSE-HENSCHEL <a href="http://www.messe-supermarkt.de">www.messe-supermarkt.de</a></p> <p><b>On-site location</b> Shopping &amp; Food between hall 11 and 12</p> <p>Supermarket Shopping &amp; Food between hall 16 and 17 Tel. +49 (0) 511 89-20555 Fax +49 (0) 511 89-20550</p>	<p>9</p> <p>4</p>	<p>03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00</p> <p>19. February – 14. March 09:00 – 18:00</p>
<p><b>Office &amp; computer supplies, Photocopiers for rent</b></p>	<p><b>Diete-Trenzinger Büroorganisation GmbH</b> Contact: Mr. Nils DIETE-TRENZINGER <a href="http://www.diete-trenzinger.de">www.diete-trenzinger.de</a></p> <p><b>On-site location</b> Shopping &amp; Food between hall 16 and 17 Shopping &amp; Food between hall 19 and 23 Tel. +49 (0) 511 8668975</p> <p><b>Trüffel GÜse GmbH</b> Contact: Ms Sabine GÜSE-HENSCHEL <a href="http://www.messe-supermarkt.de">www.messe-supermarkt.de</a></p> <p><b>On-site location</b> Supermarket Shopping &amp; Food between hall 16 and 17 Tel. +49 (0) 511 89-20555 Fax +49 (0) 511 89-20550</p> <p>Shopping &amp; Food between hall 11 and 12</p>	<p>5</p> <p>3</p> <p>4</p> <p>9</p>	<p>03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00</p> <p>19. February – 14. March 09:00 – 18:00</p> <p>03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00</p>
<p><b>Orthopaedic insoles</b></p>	<p><b>Foot in motion Kriwat GmbH</b> Contact: Mr. Michael KRIWAT <a href="http://www.kriwat.de">www.kriwat.de</a></p> <p><b>On-site location</b> Shopping &amp; Food between hall 19 and 23 Tel. +49 (0) 511 89-20009</p>	<p>3</p>	<p>03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00</p>
<p><b>Parking</b> Cars</p>	<p><b>Parking lots</b> Nord (North) 1 – 10 Ost (East) 11 – 23 Süd (South) 26 – 33 West 34 – 45</p> <p>Day ticket 8,00 € / Car</p>		
<p><b>Parking Administration</b></p>	<p><b>On-site location</b> <b>Gesellschaft für Verkehrsförderung mbH</b> Europaallee Administration Building 6 of Deutsche Messe 30251 Hannover / GERMANY Tel. +49 (0) 511 89-33401 or 89-33594 or 89-33601 Fax +49 (0) 511 89-33410</p>	<p>11</p>	
<p><b>Patent and design infringements</b> Parties to disputes involving the misuse of utility designs, utility models, patents or trademarks can file emergency motions through the state court (Landgericht) in Braunschweig (Brunswick).</p>	<p>Further Information <b>On-site location</b> Administration building 2 of Deutsche Messe, (between entrance Nord 1 and Nord 2) Legal Department, room 2.3.16 Tel. +49 (0) 511 89-33022</p>	<p>12</p>	

<b>Perfume shop</b> Gifts, cosmetics	<b>Parfümerie Rook</b> Marktplatz 5, City Center Langenhagen 30853 Langenhagen / GERMANY Tel. +49 (0) 511 693651 Fax +49 (0) 511 739211 Contact: Ms A. CZECH  <b>On-site location</b> Shopping & Food between hall 16 and 17 Tel. +49 (0) 511 89-20391	5	03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00
<b>Pharmacy</b> Medicines in stock and on order, medicinal herb garden, inoculation info	<b>Adler – Apotheke</b> Contact: Mr. Tobias MÜNKNER <a href="http://www.apotheke-rethen.de">www.apotheke-rethen.de</a>  <b>On-site location</b> Shopping & Food between hall 19 and 23 Tel. +49 (0) 511 89-20049 Fax +49 (0) 511 89-20050	3	01. March 02. – 07. March 08. March	10:00 – 15:00 08:00 – 18:00 08:00 – 16:00
<b>Photo shop</b> Film, batteries, "antique" cameras	<b>Photo Shop Otte</b> Seelhorststraße 43 30175 Hannover / GERMANY Tel. +49 (0) 511 813383 Contact: Mr. H. J. OTTE  <b>On-site location</b> Shopping & Food between hall 16 and 17 Tel. +49 (0) 511 89-20513	5	03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00
<b>Police</b> <b><u>Emergency call:</u></b> <b><u>+49 (0) 511 110</u></b>  Police reports related to the show should be filed at:	<b>Police Station South</b> Kastanienallee 1 30519 Hannover / GERMANY Tel. +49 (0) 511 109-3620  <b>On-site location</b> Europaallee Administration Building 7 of Deutsche Messe (Entrance WEST 4) Tel. +49 (0) 511 89-20040	11		
<b>Postal services</b> Complete range of postal products and services (incl. Banking), excluding fax or telephone service, currency exchange, or cash withdrawal by credit card	<b>On-site location</b> Branch office between hall 1 and 3 Tel. +49 (0) 511 82090030 Fax +49 (0) 511 82099049	1	03. – 07. March 08. March	09:00 – 18:30 09:00 – 16:00
<b>Press services</b> <ul style="list-style-type: none"> <li>• Products and innovations</li> <li>• Press info trays</li> <li>• Virtual press guide</li> <li>• Press conferences</li> </ul>	<b>On-site location</b> Press-Counter in the Press Center Tel. +49 (0) 511 89-31644 und 89-31622 <a href="http://www.cebit.de/">www.cebit.de/</a>	6	03. – 07. March 08. March	08:00 – 18:30 08:00 – 16:00
<b>Priority certificates</b>	see „Patent and design infringements“			
<b>Rail connections</b>	A number of regularly scheduled and special trains also service the „Hannover Messe/Laatzten“ railway station. Or you can travel to Hannover's central railway station („Hauptbahnhof“) and then transfer to tram lines 8, 18 or E (express), which provide frequent service to the exhibition center, with a transit time of about 18 minutes.  For timetables and process visit <a href="http://www.bahn.de">www.bahn.de</a>  Further information see <a href="http://www.cebit.de">www.cebit.de</a>			

<b>Rail transportation</b> Prices, tickets and information on rail travel	<b>Deutsche Bahn AG</b> <a href="http://www.bahn.de">www.bahn.de</a>  <b>On-site location</b> Information-Center (IC), Room 00.135	10	03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00
<b>Religious facilities and services</b> Christian/ecumenical worship Mass, prayer rooms, personal guidance  Jewish worship         Muslim worship	<b>Evangelischer Messedienst</b> Contact: Mr. Pastor Ulrich KRÄMER <a href="http://www.kirchliche-dienste.de/messedienst">www.kirchliche-dienste.de/messedienst</a> <a href="mailto:vorwue@kath-kirche-hannover.de">vorwue@kath-kirche-hannover.de</a>  <b>On-site location</b> Ecumenical Worship Center Information-Center (IC), Room 00.125-00.127  <b>Synagogue</b> <a href="mailto:info@jg-hannover.de">info@jg-hannover.de</a>  Kosher meals available at the Jewish community center Reservations required: Tel. +49 (0) 511 28869546  See „Muslim worship“	10	03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00
<b>Restaurants on the Exhibition Grounds</b>	<b>Messe Gastronomie Hannover GmbH</b> Messegelände 30521 Hannover / GERMANY Tel. +49 (0) 511 89-33521 Fax +49 (0) 511 89-32657 Contact: Ms Claudia BRAUN <a href="mailto:claudia.braun@messe.de">claudia.braun@messe.de</a> <a href="mailto:contact.catering@messe.de">contact.catering@messe.de</a> <a href="http://www.catering.messe.de">www.catering.messe.de</a>			
<b>Shirts &amp; Ties</b>	<b>I.G. von der Linde GmbH</b> Contact: Mr. Felix MEINERS <a href="http://www.igvonderlinde.de">www.igvonderlinde.de</a>  <b>On-site location</b> Shopping & Food between hall 16 and 17 Tel. +49 (0) 511 89-20481	5	03. – 07. March 08. March	09:00 – 18:00 09:00 – 16:00
<b>Supermarket</b> Stand delivery service Meals for set-up personnel (also offers office supplies, electronic goods, tools, household utensils)	<b>Trüffel Güse GmbH</b> Contact: Ms Sabine GÜSE-HENSCHEL <a href="http://www.messe-supermarkt.de">www.messe-supermarkt.de</a>  <b>On-site location</b> <b>Supermarket</b> Shopping & Food between hall 16 and 17 Tel. +49 (0) 511 89-20555 Fax +49 (0) 511 89-20550  <b>Mini-Market with coffee bar</b> Shopping & Food between hall 1 and 3 Tel. +49 (0) 511 89-20556  <b>Mini-Market with coffee bar</b> Shopping & Food between hall 3 and 4 Tel. +49 (0) 511 89-20560  <b>Mini-Market with coffee bar</b> Shopping & Food at hall 7, south side, facing „Platz der Nationen“ Tel. +49 (0) 511 89-20559  <b>Mini-Market with coffee bar</b> Shopping & Food between hall 11 and 12 Tel. +49 (0) 511 89-20560	4  1  2  8  9	19. February-14. March  16. February-13. March  23. February-13. March  23. February-12. March  09. February-16. March	09:00 – 18:00  09:00 – 18:00  09:00 – 18:00  09:00 – 18:00  09:00 – 18:00



	<b>Mini-Market with coffee bar</b> Shopping & Food between hall 19 and 23 Tel. +49 (0) 511 89-20560	3	23. February-12. March 09:00 – 18:00
<b>Taxi stands</b>	<b>On-site location</b> Outside the entrances: Nord (North) 2 West 1 West 3 Süd (South) 1	12	
<b>Travel agency</b> Flight changes, reservations and schedule information, train and flight timetables, hotel reservations	<b>BCD Travel Germany GmbH</b> <a href="http://www.bcdtravel.de">www.bcdtravel.de</a> <b>On-site location</b> Information-Center (IC), Room 00.111 Tel. +49 (0) 511 89-21910 Fax +49 (0) 511 89-21915	10	03. – 07. March 10:00 – 18:00 08. March 10:00 – 16:00
<b>Vehicles for disabled persons</b> Chauffeured vehicles are available for disabled persons requiring transportation within the Exhibition Grounds.	<b>Deutsche Messe</b> Car service department Messegelände 30521 Hannover Tel. +49 (0) 511 89-33903		
<b>WLAN Support</b>	<b>On-site location</b> Information-Center (IC), Room 00.151 Tel. +49 (0) 511 89-38992	10	03. – 07. March 09:00 – 18:00 08. March 09:00 – 16:00

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