

## CeBIT Australia 09

End of Show Report 12-14 May 2009







**Retail Business** & Point of Sale



Supply Chain, RFID & Smart Card

Retail IT



e-Health



Skills Alley



G-Tech Government Technology



**Business** Software





Clean Tech



**IT Services** 



Reseller IT



IT Security



CRM



Managed Services



**Data Centre** 



IT Hardware, Office Printing & **Imaging** 



**Enterprise** 

**Mobile Computing** 





e-Commerce & e-Finance

Hall 3

Entry

Hall 4

Entry

Hall 5

## **WWW.Online Business**





**Broadband** 



Networking & Wireless



VoIP & IP Comms



Satellite & Telecommunications



Mobile Communications



Digital & Mobile Content



Navigation, Location & GEO Applications



Web Applications & Web 2.0



e-Marketing & SE0



Online Video & **Broadcast** 



## **Conference Programs**

Parkside & Bayside Conference Centres



Access



**Enterprise** 



AUS INNOVATE



e-Government Forum



**WebForward** 

CeBIT Australia, in its eighth year, faced a challenging year in 2009– and came through strongly.

From a two-hall exhibition with 384 companies and 15,870 visitors in 2002, CeBIT Australia 2009 defied economic uncertainties to not only fill three halls with 576 exhibitors and 29,403 visitors, but introduce new innovative show floor displays such as our Webciety area and stage a successful three-day conference program with five conferences, nine streams and 128 speakers including Federal and State Ministers, international policy setters and leaders from the technology industry in Australia and internationally.

The resilience of CeBIT Australia in 2009 was above all a tribute to the realisation among all sectors of government and industry that technology is a key to solving so many of the problems that face businesses and individuals in times of challenge.

And even more than being a showcase for Australia's estimated \$123 billion ICT industry (ABS, 2008), the entire week surrounding CeBIT each May has rapidly evolved to become the peak gathering of the movers, shakers and contenders of an economic sector on which all segments of industry depend for continued growth.

And it is not just an event for Australia. The presence of registered visitors from 68 countries, including trade delegations from some 12 countries who came to the show with the assistance of the Australian Trade Commission (Austrade) showed that the status of CeBIT Australia now extends throughout the Asia-Pacific region and the wider world.

I strongly encourage you, as a 2009 exhibitor, to study this End Of Show Report, with all the facts, figures and statistics of the event, and secure your stand space early for 2010. If you have not exhibited at CeBIT before, this report will show you what you missed in 2009 but which you can be a part of in 2010.

# Welcome to CeBIT Australia 2009 End of Show Report



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Jackie Taranto Managing Director Hannover Fairs Australia

#### **TESTIMONIALS**

We were definitely impressed with the quality and the quantity of delegates we met at our booth, and we have a good number of what I would call hot leads. ... We are definitely looking to come back, and we are already in discussion for next year.

Todd Lewis Marketing Manager Asia Pacific Citrix Online

The partnerships that you make with other people at the event is really important. You find people who are at the event each year who are in complementary business, and you work together to help each other. It really works. Moreso than ever, this event is about networking. You just meet people you might not ordinarily meet, and it can lead to things you haven't thought about. With (another exhibitor), I didn't even know them until the dinner on the Wednesday night, and a week later we are about to sign a deal. That's the power of it. And the branding is important. We are there every year, and people sort of know who we are – and that itself is really important. We have got better and better exposure every year we have been there.

Matt Bullock Chief Executive Officer eWay

The quality of the people coming through was very good. The people we talked to were the people that were making buying decisions in their companies – so we were very comfortable about the quality of people coming through. Yes, we will certainly be back next year.

John McCarl Marketing Manager Rittal

11

It (CeBIT) has been really good. We have had a lot of really interested people coming by, asking us what we do, and our 3D models have been drawing in the crowds.

Lisa Dykes Business Development Specialist AAMHatch



//

There are a lot of interesting leads, and it tends to come from right across the community, commercial interest from a lot of potential research collaborators and we find amongst various people on display at CeBIT ... our future customers, so we are very happy to be here.

//

lain Walker Manager Business Development CSIRO ICT Centre

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Everybody talks about the Global Financial Crisis but it doesn't seem to be happening in the technology area ... some of the companies we are dealing with have said the last month they are having some of the best sales ever. Austrade sees CeBIT as a launching platform into the global markets ... our focus is on taking Australian business offshore. We have been here since CeBIT started in 2002.

//

Peter Harrison National ICT Manager Austrade

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We see people coming in the door positive, looking for more opportunities, so it has been a very good show for us. The doom and gloom outside the door finishes, people walk in and they are just looking for new stuff.

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Tony Jamieson General Manager Lindy Australia

We are finding a really good response from the show. We were here exhibiting for the first time last year and just had a fantastic response so it's paid off and we've come back again.



Samuel Yeates CEO UltraServe



## **CeBIT** Events Worldwide



## Take your business to the WORLD!

Be part of the world's largest ICT event



Hannover Germany March 2-6, 2010



Istanbul TURKEY October 7-11, 2009 Join the Australian Pavilion at CeBIT HANNOVER 2010

For information on CeBIT Australia contact
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80 Buckingham Street, Surry Hills, NSW 2010
Tel: + 61 2 9280 3400 | email: international@hannoverfairs.com.au www.hannoverfairs.com.au | www.cebit.com.au

## TABLE OF CONTENTS



Page 4	Government & Ministerial Participation @ CeBIT Australia
Page 12	Presenting Partners, Sponsors and Supporters
Page 14	Event Summary
Page 15	Conference Program
Page 22	Government House
Page 23	Innovation Nation
Page 24	ICT Celebration Dinner
Page 27	CeBIT.AU Awards
Page 28	Key Visitor Data

Page 34	Key Media Data
Page 36	Press Clipping
Page 40	Key Exhibitors Data
Page 42	<b>Government Participation</b>
Page 43	State Government Pavilions
Page 44	Austrade
Page 45	Samples of International Pavilions
Page 48	Exhibition Categories

Webciety

Page 62



In the wake of the Federal Government's announcement just a month before CeBIT Australia 2009 of a \$43 Billion National Broadband (NBN), Senator Conroy was one of the most highly anticipated visitors and speakers to the event.

Senator Conroy has been a solid supporter of Hannover Fairs Australia and CeBIT Australia. As well as being a headline attendee at CeBIT Australia 2008, Senator Conroy travelled to CeBIT Hannover 2009 in March.

Although curtailed by his need to return to Canberra on CeBIT Australia's opening day to attend the budget session of Federal Parliament, Senator Conroy gave generously of his time, officially welcoming international exhibitors, speakers and VIP guests to CeBIT Australia at a special event at NSW Government House on the eve of CeBIT Australia's opening, followed by a private dinner. The following day, Senator Conroy and the Premier of NSW, Nathan Rees, officially declared CeBIT Australia 2009 open. The two, joined by the Australian Capital Territory's Senator Kate Lundy took a show floor tour, before Senator Conroy returned to the conference hall as a keynote speaker at the CeBIT's AusInnovate Global Conference.

#### **Events Attended**

- NSW Government House Welcome Reception for International Guests
- Opening Ceremony
- Exhibition VIP Tour
- AusInnovate Conference



## Senator the Hon Stephen Conroy

Minister for Broadband, Communications and the Digital Economy @ CeBIT Australia 2009



#### Senator the Hon Stephen Conroy @ AusInnovate

As the opening keynote speaker at AusInnovate – the nation's peak innovation and research and development summit organised by Hannover Fairs Australia in cooperation with federal research agencies NICTA, the CSIRO ICT Centre and the Defence Science and Technology Organisation (DSTO) – Senator Conroy was a highly anticipated presenter who used the opportunity to explain the benefits to the nation of the Federal Government's \$43 Billion National Broadband Network plan. He also took the time to endorse CeBIT's role as a facilitator of technology business and partnerships in the region.

"CeBIT Australia is a great opportunity for the exchange of ideas, the formation of partnerships and the development of strategies for our digital future. CeBIT is a showcase of world-class business innovation. It provides a glimpse of what Australia can achieve when it comes to leading-edge technologies. CeBIT also highlights the importance of commercialisation and unleashing the potential of innovation in the world market," he told delegates.

**Department of Finance and Deregulation** 





## The Hon Lindsay Tanner MP

Minister for Finance and Deregulation @ CeBIT Australia 2009

#### Ministerial Keynote at the e-Government Forum 2009

Having been the keynote speaker at the e-Government Forum in 2008, and having in October 2008 presided over the release, and subsequent adoption, of the report by senior UK Civil Servant Sir Peter Gershon on the Australia Government's ICT procurement and management, which will see the Australian Government Information Management Office (AGIMO) take over full control of Government technology purchasing and management to streamline it's estimated \$6 billion yearly spending on technology, Mr Tanner was always intended as a key speaker to open CeBIT's 2009 e-Government Forum, organised in partnership with AGIMO.

His commitments arising from the release the night before of the Federal Government's 2009 Budget meant, however, he was unable to attend CeBIT in person. Undeterred, however, he ensured he made a highly visible appearance at the show via a pre-recorded video address.

Mr Tanner revealed the Government was well ahead of targets set within the Gershon Report. "We're now well advanced in implementing many aspects of the report," Mr Tanner said.

Mr Tanner said such reforms were vital to ease the way for business suppliers to deal with Government, the country's largest IT purchaser. Previous policies were just becoming too diffuse to deliver business benefits. "It was leading to longer term problems and making things difficult for suppliers," Mr Tanner said. "There is a lot of work happening. It is challenging for government agencies and for suppliers and a lot of change is occurring, but that will be beneficial for the long term outcomes for the Australian community and a more efficient approach to using ICT."





As the Premier of the host State for CeBIT Australia 2009, New South Wales Premier Nathan Rees joined with the Federal Minister for Broadband, Communications and the Digital Economy, Senator Stephen Conroy, to officially declare the event open. He used the opportunity to announce a Memorandum of Understanding with CeBIT Australia 2009 organiser Hannover Fairs Australia to secure the event in Sydney for a further three years.

He said the New South Wales Government was committed to attracting major events like CeBIT Australia to the State, and would continue to use the event to showcase local technology sector start-ups.

Mr Rees also used his speech to push Sydney's credentials as the location for the NBN network headquarters, with its excellent infrastructure and availability of world-class technical skills. He noted that NSW was headquarters to 80 per cent of ICT companies operating in Australia, and was a regional financial services hub. Mr Rees announced the formation of a cross-department National Broadband Network Taskforce, with the first priority of making New South Wales and Sydney the NBN headquarters location.



## The Hon Nathan Rees MP

Premier of NSW @ CeBIT Australia 2009



"During these tough economic times it is essential companies continue to invest in technology that can maximise competitiveness, so they can emerge stronger when economic conditions improve," Mr Rees told CeBIT Australia 2009 delegates. "Events like CeBIT at Darling Harbour give businesses a chance to market their products and services, keep abreast of latest trends, chase business leads and connect with international players."

Premier Rees also joined Senator Conroy and VIP guests for a tour of the CeBIT Exhibition, visiting the stands from CSIRO, the Australian Government, NICTA, DSTO and NSW's Department of State and Regional Development, following his opening address.





Senator Kate Lundy
Australian Government @

CeBIT Australia 2009

Since being elected as a Labor Party representative to the Australian Senate in 1996 at age 28, Senator Kate Lundy has been one of the hardest working supporters of the country's Information and Communications (ICT) industries, having served as Shadow Minister Assisting on Information Technology, the youngest woman shadow minister in Labor history, and being an active member of several Parliamentary Committees, including Senate Committees on Communications and Information Technology.

She is also a keen user of technology, both in her professional and personal life, with her own website, blogs and Twitter accounts and spending time on the Internet for relaxation.





At CeBIT Australia 2009, Senator Lundy was a headline speaker at the Access Global Conference, discussing "Improving ICT Infrastructure and the Opportunities for Australian Business and Society", during which she spoke of the benefits of the Federal Government's \$43 billion National Broadband Network (NBN).

She also joined with NSW Premier Nathan Rees and the Minister for Broadband, Communications and the Digital Economy, Senator Stephen Conroy, in officially opening the event, before joining the official Government delegation for a VIP tour around the exhibition show floors.











## The Hon Ian Macdonald

MLC, Minister for Primary Industries, Minister for Energy, Minister for Mineral Resources, Minister for State Development @ CeBIT Australia 2009

As the NSW Minister for State Development, Mr Macdonald has been an active advocate of helping the State's innovative technology companies come to the CeBIT Australia 2009 as participants in the NSW Department of State and Regional Development (DSRD) stand.

Mr Macdonald also welcomed the approximately 200 parliamentary ministers, international delegates, government representatives, businesses, exhibitors and VIP guests to the CeBIT Australia 2009 International Business Reception held at Government House on May 11, the evening before the official opening of the event.

He was elected to the NSW Legislative Council in 1988, and has overseen the State Development portfolio since 2007. Mr Macdonald has been a strong advocate of rural and regional issues in the Parliament. He has served as member or chair on numerous Parliamentary Committees dealing with issues ranging from pesticides and genetically modified organisms to coastal development.





## The Hon Robert Schwarten MP

Minister for Public Works, Housing and Information and Communications Technology @ CeBIT Australia 2009

One of the longest serving Ministers in the Queensland Government, having been appointed to the Public Works and Housing portfolio in 1998 and the Information and Communications Technology portfolio soon after, Minister Schwarten has been a long-time and strong advocate of technology development and investment in Australia's "Smart State".

Minister Schwarten delivered a keynote address to the e-Government Forum at CeBIT, after which he toured the CeBIT Exhibition show floor accompanied by his department Director General, Mal Grierson, and his senior policy advisor, Chris Cummins. On his tour he visited the German Pavilion with the Managing Director of Hannover Fairs International, Mr Andreas Luttmann, the Australian Government Pavilion where he was shown the innovative work of such agencies as CSIRO, National Archives of Australia, Centrelink, Department of Innovation, Industry, Science and Research, CrimTrac and AGIMO.

He also visited such Queensland, Australian and International stands as 2B Wireless, Practical Peripherals Corp, Thinlinx, Scanning Systems Australia, Pos Pos Pty Ltd, SAP and the NSW Department of State and Regional Development.



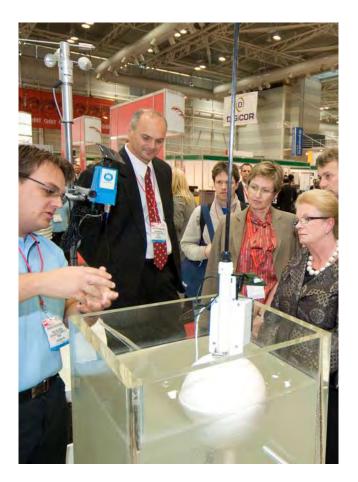


### Ms Ann Steward

## Australian Government Chief Information Officer Department of Finance and Deregulation @ CeBIT Australia 2009

Australian Government CIO, Ms Ann Steward, was a headline speaker at CeBIT Australia 2009's e-Government Forum on Wednesday May 13, outlining the results of the Australian Government Information Management Office's (AGIMO's) efforts to implement the recommendations of the review of Australian Government ICT procurement and management by Sir Peter Gershon.

Ms Steward noted that of 39 enabling projects that were recommended as part of the report, 10 had already been delivered despite being due by June 2009, five more would be delivered by the end of June and five more required beyond that time frame were "already well advanced".





Ms Steward said that phase one of the ICT reform agenda had been completed, with \$100 million of savings being identified from 53 agencies. Half of those savings would be reinvestment in Government IT. "It's money that can now ... be focused back into the agencies to help them improve on an ongoing basis," she said.

Ms Steward also said the Australian Government Information Management Office (AGIMO), had been able to make significant green targets through more environmentally friendly IT practices such as automatically shutting down desktops and laptops after hours, implementing static screensavers and providing guidance to agencies around power and energy levels, particularly in data centres.

Ms Steward also attended CeBIT Australia 2009's ICT Celebration Dinner on the night of May 13, presenting the finalists, highly commended entries and winner of AGIMO's e-Awards for e-Government Excellence for 2009.



## The world comes to CeBIT in Sydney

CeBIT Australia 2009, with the help of the Australian Trade Commission (Austrade), which maintained an international networking lounge at the event, played host to many international delegations during the event.

Trade and Government delegations came to CeBIT from the following countries:

- Brazil
- Chile
- China
- Germany
- Hong Kong
- India
- Indonesia
- Japan
- Philippines
- Papua New Guinea
- Sri Lanka
- UK

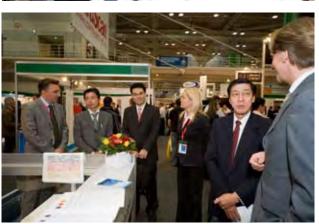


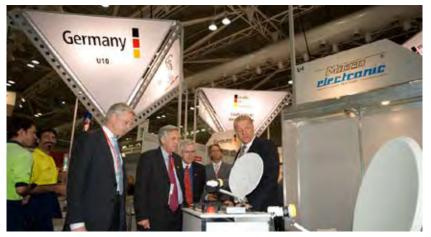
The UK High Commissioner, the Right Honourable Helen Liddell, the Consul General of the Federal Republic of Germany, Mr Hans-Gunter Gnodtke, and the deputy director general of China's Shenzen Municipal Government, Mr Wanjie Zhang, and Consul-General Nobuhito Hobo, The Consul-General of Japan in Sydney.

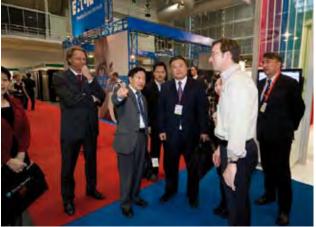
Delegations were given one-on-one briefings of offerings at stands mounted by such Australian government sector agencies as CSIRO, NICTA and AGIMO as well as local businesses and other international exhibitors.











### PRESENTING PARTNERS & SPONSORS

## Presenting Partners









## **Major Sponsors**







## **Sponsors**























## Media Sponsors





























## Supporting Organisations and Associations











Intermedium\_\_\_\_





#### Monday 11th May

NSW Department of State and Regional Development Welcome Reception VIP Dinner @ 41 for VIP Guests

#### Tuesday 12th May

**Opening Ceremony** 

**CeBIT Australia Exhibition** 

Mobility CIO Breakfast

**Access Conference** 

**AusInnovate Conference** 

**Enterprise Conference** 

**Austrade Networking Event** 

**Innovation Nation Cocktail Reception** 

#### Wednesday 13th May

**CeBIT Australia Exhibition** 

e-Government Forum

WebForward Conference - day one

Females in Information Technology and Telecommunications (FITT)

Philippine IT Services Business Seminar

The Government of South Australia Networking Function

**ICT Celebration Dinner** 

#### Thursday 14th May

**CeBIT Australia Exhibition** 

WebForward Conference - day two

The Australian Government CIO Roundtable















#### **Show Floor Events**

#### Hall 3

- Austrade Hospitality Lounge
- Austrade Al Group Seminars Cocktail Party
- BuddeComm Theatre

#### Hall 4

- Webciety
- Blogger Zone
- ZDNet Australia and CeBIT Emerging Innovation Awards
- Philippine Cocktail Networking Reception
- Full Code Press Group Event

#### Hall 5

- Rittal's Oktoberfest
- UK Trade & Investment's Whiskey Tasting Event

#### Tuesday 12th May







Wednesday 13th May





Thursday 14th May













#### **Conference Topics**

#### **Session 1 - INFRASTRUCTURE & POLICIES**

Keynote Address: What the NBN Means for You.

Improving ICT Infrastructure and the Opportunities for

iniproving for intrastructure and the opportunities

Australian Business and Society.

Panel Discussion: Australian National Broadband Network,

Beyond the Politics – Open Access Networks.

#### Session 2 - WHAT THE FUTURE HOLDS FOR AUSTRALIA

How the Telecoms Industry has to prepare for the coming NBN.

Widelinx - The Hervey Bay Model.

Panel Discussion: What the Future Should Look Like.

## Session 3 - BUSINESS READY COMMUNICATION SOLUTIONS - REALISING UC BENEFITS

Visual Communication Across all Platforms.

Carrier Ethernet: Scalable Services for Business Ready Communications.

Virtual PBX - UC Over Internet Cloud.

#### Session 4 - WIRELESS - THE WAY TO GO

Motorola Airdefense Solutions - Fortifying Wireless Networks.

Applications & Business Case for 1 Gbps Fixed Wireless.

True Unified Communications - A Super Highway for IP and Cellular Wireless.





#### **Speakers & Presenters**

#### **Senator Kate Lundy**

**Australian Government** 

#### **Deputy Mayor Belinda McNeven**

Fraser Coast Regional Council

#### Mr Andrew Cox

Sales and Marketing Director, IP Systems

#### Mr Ben Patullo

Managing Director, Enersus

#### **Mr David Forman**

**Executive Director, Competitive Carriers Coalition** 

#### Mr Glenn Callow

General Manager, MyNetFone

#### Mr Ian Birks

Chief Executive Officer, Australian Information Industries Association (AIIA)

#### Mr Jim McGowan

Vice President of Strategic and International Accounts, BridgeWave Communications Inc. (USA)

#### Mr Maha Krishnapillai

Director of Government and Corporate Affairs, Optus

#### Mr Mark Blake

Vice President, Axia NetMedia Corporation

#### Mr Matt Healy

National Executive Regulatory & Government, Macquarie Telecom

#### Mr Michael Malone

CEO, iiNet

#### Mr Paul Budde

Managing Director, Paul Budde Communication Pty Ltd

#### Mr Peter Hitchiner

**Board Telecommunications Member (ACS)** 

#### Mr Ronald van Kleunen

Principal Solutions Consultant, Wireless Security, Motorola Asia Pacific

#### Mr Rotem Salomonovitch

Metro Ethernet Forum Co-chair Australia & New Zealand and Deputy CTO APAC IP Competence Centre, Alcatel-Lucent

#### Mr Tony Boyd

Financial Services and IT Editor, Business Spectator









#### **Conference Topics**

#### **Session 1 - THE DIGITAL ECONOMY**

Ministerial Address.

Panel Discussion: Identifying and Addressing the Issues in Creating the Digital

Keynote Address: Building an Instrumented, Interconnected and Intelligent Planet.

#### **Session 2 - SECURITY**

Setting the Scene for Security Issues in the Digital Economy: Cyber Security, Information Security, Identity Management, Trust and Privacy.

Maximise Value from Government ICT Programs.

Security: How Much is Enough and the Myth of "It's a Policy not Technology Issue".

Panel Discussion: Representatives of Government, Private Enterprise and the Security Address Key Security Concerns and Issues Surrounding the Digital Economy.

#### **Session 3 - IMPLEMENTING INNOVATION**

Keynote Address: The Fraunhofer Model: A Successful Approach to Speed up. Innovation in the ICT Sector.

ICT and the Mining Industry Transition.

Innovation and Partnering.

#### Session 4 - THE ROAD AHEAD

What Needs to be Done to Address the Issues to Develop, Grow and Nurture the Digital Economy?

An Overview of Australia's Digital Economy and the Roadmap Ahead.

Panel Discussion: The Road Ahead.





#### **Speakers & Presenters**

#### Senator the Hon Stephen Conroy

Minister for Broadband, Communications and the Digital Economy

#### **Dr Rod Badger**

Chair, ICT Roundtable

#### Dr Manish Gupta

Associate Director, IBM India Research Laboratory

#### Dr Warren Harch

Deputy Chief Defence Scientist (Information & Weapon Systems), DSTO

#### Ms Narelle Clark

 ${\bf Director,\,Networking\,\,Technologies\,\,Laboratory,}$ 

## CSIRO ICT Centre Dr David Skellern

Chief Executive Officer, NICTA

#### Mr Jack Cassidy

Managing Director, BearingPoint USA

#### **Dr Mark Anderson**

Chief, Command Control Communications & Intelligence Division, DSTO

#### **Dr Chris Scott**

Safety and Security General Manager, NICTA

#### **Professor Dr Dieter Rombach**

Executive Director, Fraunhofer Institute for Experimental Software Engineering

#### Mr Jock Cunningham

Leader of the "Transforming the Future Mine" theme, CSIRO

#### **Dr Chris Goodes**

General Manager Innovation – Recovery, Rio Tinto Technology & Innovation, Rio Tinto

#### Ms Mia Garlick

Assistant Secretary for the Digital Economy, Department of Broadband, Communications and the Digital Economy

#### **Dr Attila Brungs**

General Manager, Science Investment Strategy & Performance, CSIRO

#### **Presenting Partners**









#### Conference Topics Stream One

#### Conference Topics Stream Two

Keynote Address: From Here to the Cloud

Command - The Shifting Landscape

#### Session 1 - CLOUD COMPUTING - PLATFORMS IN THE CLOUD

Data Centre 3.0 – A Unified Computing Approach. Technology Sustainability through Green ICT Design.

## Session 2 - INFRASTRUCTURE IN THE CLOUD – A GREEN LIGHT FOR VIRTUALISATION & DATA STORAGE

Reducing Data Center Costs through Unified Storage Management – A Case Study at BNZ.

Eliminating the Hidden Bottlenecks of Server Virtualisation with I/O Virtualisation.

Modular, Scalable Data Centres – An Approach that Increases Efficiencies and Reduces Costs.

#### Session 3 - ENTERPRISE COLLABORATION - BUSINESS 2.0

Setting the Scene for Enterprise Collaboration.

Web 2.0: How Businesses are Using Social Media to Spark Sales. Enterprise Collaboration: Web Commuting – Creating an Office of the Future.

The Future of Enterprise 2.0.

## Session 4 - GREEN IT: ATTITUDE, STRATEGY, EXECUTION – AT TIMES OF FINANCIAL UNCERTAINTY

Cloud Ready.

Why Enterprise Software Needs a Touch of Facebook. Business Computing in the Cloud: Where Business is Going. Control – IT Security, Project Management and Applications

#### **Session 1 - CONTROLLING THE ICT MANAGEMENT MONSTER**

Developing High Performance Technology Teams.

Case Study: Doing Business in the Cloud: Why There's Never Been a Better Time for Cloud Computing.

#### **Session 2 - IT SECURITY**

Protection through Reputation – The New Frontier.

Online Fraud and Threats Mitigation.

Case Study: Providing Secure & 'Family Friendly' Internet Access to 3+ Million Patrons Per Year.

## Session 3 · APPLICATIONS IN THE CLOUD PART I – WEB AND MOBILE APPLICATIONS FOR BUSINESS

Setting the Scene for Enterprise Collaboration.

Web 2.0: How Businesses are Using Social Media to Spark Sales. Enterprise Collaboration: Web Commuting – Creating an Office of the Future.

The Future of Enterprise 2.0.

## Session 4 - APPLICATIONS IN THE CLOUD PART II – WEB AND MOBILE APPLICATIONS FOR BUSINESS

Remote Support for a Mobile World.

Heads in the Cloud, Feet on the Ground.

Panel Discussion: Cloud Computing - Applications vs Platforms.

#### **Speakers & Presenters**

Mr Andrew LaCroix

Director of Systems Engineering, Founding

Employee, Neterion

Mr Anthony Rosenkowitz

IT Project Manager, McDonald's Australia

Mr Clayton Blake

Director, Fivium

Mr Craig Deveson

Chief Executive Officer & Founder, Devnet

**Mr Craig Doyle** 

representing Pitcher Partners, Manager-SSHED (Sutherland Shire Hub for Economic Development)

Mr Craig Sullivan

Vice President, International Products, NetSuite Inc.

Mr David Kaplan

Principal Security Architect, earthwave

Mr Dylan Morison

Cisco Data Centre Leader for Australia and

New Zealand, Cisco Systems

Mr Geoff McQueen

Managing Director, Hiive Systems

#### Mr Gianpaolo Carraro

Director, Developer and Platform Evangelism,

Microsoft

Mr Glenn Wightwick

CTO, IBM Australia

Mr Glynn Stokes

ANZ Senior Product Marketing Manager for

Enterprise Security, TrendMicro

Mr Graeme Philipson

Research Director, Connection Research

Mr Greg Singh

Principal Consultant, RSA

Mr H.R. Shiever

Managing Director, Citrix Systems Hong Kong Ltd

Mr Jeffrey Evans

 $\label{thm:main_equal} \textbf{Head of Marketing Capabilities, American Express}$ 

Australia

Mr John Martin

Consulting Systems Engineer, NetApp

Mr Marc Lehmann

Founder and CEO, Saasu.com

#### Mr Mark Kofahl

Managing Director, Solutions Outsourced

Mr Mark Roberts

IT Business Development Manager, Rittal

Mr Matthew Glotzbach

Product Management Director, Google Inc

Mr Michael Simon

President and CEO, LogMeIn

Mr Michel van Woudenberg

Director Solution Consulting Asia Pacific, Oracle

Corporation

Mr Nathan Cochrane

SC Magazine Editor-in-Chief, Haymarket Media

Mr Paul Pettigrew

Managing Director, Mach Technology Group

Mr Simon Burke

Chief Executive Officer, IPScape

Mr Stefan Gillard

General Manager – Technology, Omnilab Media

Groun

**Ms Laurel Papworth** 

Social Network Strategist









#### **Conference Topics**

#### Session 1 - INSIGHTS AND ASPIRATIONS - VISIONS FOR THE FUTURE

Ministerial Address.

Keynote Address: Beyond Gershon - Management of ICT in the Australian

Government.

Keynote Address: Korean E Government – Today and into the Future.

Keynote Address: The Web Based Service Society In 2019.

#### Session 2 - REALITIES AND RESOURCES - SUPPORTING e-GOVERNMENT AND THE GOVERNMENT'S REFORM AGENDA

Doing Business as Usual Better.

Australia.gov.au.

Business.gov.au.

Green IT: Minimising Environmental Impacts through Technology.

#### Session 3 - CONNECTIONS AND COMMUNITY - GETTING TOGETHER THROUGH WEB 2.0

Federal Government and e-Government Award Case Study.

The National Police Reference System – A Model of Interoperability and Connectivity.

Victorian State Government Case Study - youthcentral - Our Web 2.0 Journey.

Local Government Case Study - Mosman Council - Getting Value out of the Small Change.

Security in the Web 2.0 Environment. Keynote Address: Where's your Web at?

#### Session 4 - SUPPORTING AND STRENGTHENING - HOW TECHNOLOGY IS HELPING TO CHANGE LIVES

Australian National University Case Study.

Helping to Close the Digital Gap between Technologically Rich and Poor Nations.

Growing Service Delivery with Technology.

#### Session 5 · OPTIONS AND OPPORTUNITIES - TECHNOLOGICAL CHANGE: 2010 AND BEYOND

Keynote Address: Business, Society & Our Digital Future.

#### Speakers & Presenters

#### The Hon Lindsay Tanner MP

Minister for Finance and Deregulation

#### The Hon Robert Schwarten MP

Minister for Public Works and Information and Communication Technology, Member for Rockhampton

#### Ms Ann Steward

Australian Government Chief Information Officer, Australian Government Information Management Office, Department of Finance and Deregulation

#### Mr Sung-il Park

**Director General, Informatization Strategy** Office, Ministry of Public Administration and Security, Republic of Korea

#### **Professor Dr Lutz Heuser**

Executive Vice President - Head of Global SAP Research

#### Mr John Sheridan

Division Manager, Business Improvement, **Australian Government Information Management** Office, Department of Finance and Deregulation

#### Mr Peter Alexander

Branch Manager, Online Services, Australian Government Information Management Office, Department of Finance and Deregulation

#### Mr Mike Sibly

General Manager, Online Business Services, Department of Innovation, Industry, Science and Research

#### Mr Al Blake

Acting Chief Information Officer, Department of Environment, Water, Heritage and the Arts

#### Mr Ben McDevitt AM, APM

Chief Executive Officer, Crimtrac

#### Ms Luella Paine

Web Manager, Office for Youth, Department of Planning and Community Development

#### Sponsored by

## Mr Bernard de Broglio

Internet Coordinator, Mosman City Council

#### **Mr Nigel Phair**

Author of Cybercrime: The Reality of the **Threat** 

#### Mr John Allsopp

Co-founder, Web Directions

#### **Professor Shirley Gregor AO**

Professor of Information Systems, Australian **National University** 

#### **Mr Ahmed Imran**

Information Systems Researcher, Australian **National University** 

#### Mr John Wadeson

Chief Executive Officer of Information Technology, Centrelink

#### Dr Bruce McCabe

Managing Director, S2 Intelligence Pty Ltd

#### Mr Laurie Wilson

Journalist, e-Government Conference Chair

In partnership with











#### Conference Topics Stream One

#### **Conference Topics Stream Two**

Keynote Address: Marketing to the Informed Consumer

e-Marketing & Search

Web & Mobile – Platforms and Applications

#### **Session 1 - INCREASING POSSIBILITIES IN ONLINE MARKETING**

Building your Brand Online.

The Case for Brand Building Online – An FMCG Brand Study.

## Session 2 - EFFECTIVE MARKETING ACROSS ONLINE AND MULTIPLE CHANNELS

Multi-Channel Intelligence for Data Driven Marketing.

Direct Marketing in a Digital World.

How Mobile Advertising can be Effectively Integrated into the Marketing Mix to Reach Customers, Anytime, Anywhere.

#### Session 3 - SEARCH ENGINE MARKETING OPTIMISATION -HOW TO GET A BETTER ROI FOR YOUR PAY-PER-CLICK DOLLAR

Online Conversions from 35,000.

Conversion Optimisation – Discover What Really Works and Why. Methods for Increasing Campaign Conversions.

#### Session 4 - SMARTER STRATEGY MANAGEMENT USING SEARCH AND ONLINE MARKETING

10 Golden Rules for Online Marketing.

Cross Channel Impact of Search and Display.

Panel Discussion: Innovation in Online Marketing and Advertising – The Road Ahead.

## Session 1 - WEB AND MOBILE APPLICATIONS – RESHAPING THE WEB LANDSCAPE

Connected to the World 24x7 with the iPhone.

Critical Success Factors for Commercial Mobile Applications – Or How to Put Big Ideas Into Small Devices.

#### Session 2 - ENTERING INTO THE MOBILE ECO SYSTEM

Today: Mobile Internet, Tomorrow: What?

Panel Discussion: Where is the Online Mobile Market going?

## Session 3 - SPECIAL UX SESSION: USER EXPERIENCE, THE KEY TO SUCCESS

Special Extended Presentation: Customer Experience – Online,

Offline and On-the-move.

Panel Discussion: Usability.

## Session 4 - BUILDING AN EFFECTIVE WEBSITE AND APPLICATION

CeBIT's Full Code Press Competition.

Test Early, Test Often.

Webciety: 7 Days, 7 Stages, 7 Steps to Success.

Full Code Press (Winner Showcase).

#### **Speakers & Presenters**

Dr Jackie Moyes

Executive Producer, truelocal.com.au

**Dr Michael Harries** 

Director Strategy and Communications, Citrix Systems

CTO Office and Citrix Labs

**Dr Nic Williams** 

CEO/Founder, Mocra

Mr Daniel Rowan

General Manager, Internetrix

Mr David Smith

General Manager, Site Intelligence

Mr Dmitry Baranovskiy

Developer, Atlassian

Mr Jason West

Founder, WebSalad

**Mr Justin Davies** 

Director, Emergination

Mr Karim Temsamani

General Manager, Google Australia and New Zealand

Mr Keith Ahern

CEO, MoGeneration

Mr Malcolm Auld

Principal, Malcolm Auld Direct

Mr Mark Kofahl

Managing Director, Solutions Outsourced

Mr Mick O'Brien

VP Operations, APAC, Eyeblaster

Mr Nic Cola

Chief Operating Officer, Fairfax Digital

Mr Oliver Weidlich

Mobile Customer Experience Specialist, Ideal Interfaces

Mr Paul Fisher

CEO, Interactive Advertising Bureau

Mr Roger Hudson

Owner, Web Usability

Mr Russ Weakley

Director, Max Design

Mr Shane Morris

User Experience Evangelist, Microsoft Australia

Mr Siva Ganeshanandan

APAC Marketing Director, Autonomy Interwoven

Mr Thomas Arthur

General Manager Digital Marketing Services, Sensis

Mr Tony Keusgen

National Sales Manager - Technology, Google

**Ms Emily Baxter** 

Marketing Director, CBS Interactive Australia

Ms Lisa Herrod

Usability Principle Consultant, Scenario Seven

#### **Presenting Partners**











#### Conference Topics Stream One

#### **Conference Topics Stream Two**

**Keynote Address: Moderated Websites** 

Search, Location & e-Commerce

#### **Session 1 - SEARCH ENGINE OPTIMISATION**

Search Engine Optimisation: Is it More than Following the Rules? Search Engine Optimisation in Further Depth.

## Session 2 - LOCATION, LOCATION – ONLINE MAPS, LOCAL LISTING AND MOBILE SEARCH

Tapping into Mobile Search.

Local Search – How to Leverage the Consumer Uptake in Location Based Services.

The Relevance of "Local".

#### Session 3 - E-COMMERCE SPECIAL

Multistore Retailing – The Next Revolution in e-Commerce. e-Commerce Solutions - A Marketer's Requirement. e-Commerce - An Integral Part of the Supply Cloud.

#### Session 4 - IN-HOUSE SEO PLUS LIVE CLINICS

Managing an In-House SEO Program. Live Clinic 101: Analysing your Websites.

Live Clinic 201: Interactive & Advanced Live Clinic.

Interact & Engage

#### Session 1 - SOCIAL MEDIA TAKES THE FRONT SEAT

Special Extended Presentation: The Theory and Practice behind. Social Influence Marketing.

#### **Session 2 - CAPITALISE ON SOCIAL MEDIA FOR BUSINESS**

A Uniquely Un-Structured Social Session with Active Participation of the Audience.

## Session 3 - WEB ANALYTICS, METRICS AND INFORMATION MANAGEMENT

The Future of the Web – The Semantic Web.
Web Analytics: How to Make Sense of the Data.
Identify, Target and Engage with Your Customers Like Never Before.

#### Session 4 - WHAT'S NEXT? THE FUTURE OF THE WEB

Panel Discussion: What's next for Australia's Digital Publishers? Panel Discussion: The Future of the Web.

#### **Speakers & Presenters**

#### Dr Eng Steven A. Zielke

Founder and CEO of EyeT Communications and Innovator of moderated websites (ModSite)

#### Mr Andy Jamieson

Founder, Switched on Media

#### Mr Bernard Tai

The Slink Team

#### Mr Gilad Greenbaum

CTO, Hannover Fairs Australia

#### Mr Gregan McMahon

Group Manager, Mobile | Digital Development, Sensis

#### Mr Hugo Ortega

Principal, Tegatech

#### Mr Ian Lyons

Social Media Director, Razorfish Amnesia

#### Mr Jeremy Bolt

Director, Bruce Clay

#### Mr John Allan

CEO, truelocal.com.au

#### Mr Joshua Hay

Chief Operating Officer, E-Web Marketing

#### Mr Jye Smith

Social Media Strategist, Switched on Media

#### Mr Mark Allison

Territory Manager for Australasia, WebTrends

#### Mr Michael Motherwell

Senior Search Consultant, WMS Consulting

#### Mr Michael Robinson

Chief Executive Officer – Media, News Digital Media

#### Mr Nick Hodge

Professional Geek, Microsoft Australia

#### Mr Paul Marshall

Executive Director, Salmat DigitalForce

#### **Mr Peter Crowe**

CEO, Quotify

#### Mr Rod Jacka

Managing Director, Panalysis

#### Mr Sebastian Chan

Head of Digital, Social & Emerging Technologies, Powerhouse Museum

#### Mr Simon Wright

Owner, Whirlpool Forum

#### Ms Jane Huxley

General Manager for Media, Fairfax Digital

#### Ms Jasmine Batra

Director, Arrow Internet Marketing

#### **Ms Kate Carruthers**

Director, Digital Business Group

#### **Ms Laurel Papworth**

Social Network Strategist

#### Ms Wendy Hogan

Vice President and Managing Director, CBS

#### Interactive Australia

Stilgherrian

Freelance Writer and Commentator

#### **Presenting Partners**









#### **GOVERNMENT HOUSE**



## Welcome Reception for International Visitors and VIPs

In conjunction with the major sponsor, the New South Wales Department of State and Regional Development, a welcoming event was hosted at NSW's Government House for international and VIP guests. The event offered Australian ICT, Business and Government leaders an invaluable opportunity to meet and rub shoulders with their international peers and counterparts, and share ideas and discuss business opportunities in an informal and historic setting.

With thanks to our special guests:

#### **Senator the Honourable Stephen Conroy**

Minister for Broadband, Communications and the Digital Economy

#### The Honourable Ian MacDonald

Minister for State Development

#### **Dr Michael Witter**

Ambassador for the German Embassy

#### Mr Hans-Günter Gnodtke

Consulate General of the Federal Republic of Germany

#### Mr Barry Buffier

Director General, NSW Department of State and Regional Development







## A Celebration of Ideas

## Innovation-Nation Celebration of ideas

The close of CeBIT Australia 2009's AusInnovate Conference on day one of the event, saw the focus shift to Harbour's Edge venue close by the Sydney Convention and Exhibition Centre for Innovation Nation, a Cocktail Reception hosted in conjunction with leading Australian Research and Development Agencies NICTA, CSIRO ICT Centre and DSTO.

More than 400 senior executives and VIPs from the country's ICT and innovation sectors took the opportunity to follow up the discussions and presentations of the day with the opportunity to celebrate the country's entrepreneurial spirit, network and exchange ideas over drinks and food and enjoy the entertainment at the scenic venue.

**Dr David Skellern** Chief Executive Officer, NICTA

**Gary Morgan** Deputy Director, CSIRO ICT Centre

**Dr Warren Harch**Deputy Chief Defence Scientist, DSTO

**Dr Andreas Gruchow**Board Member of Deutsche Messe AG









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Sponsored by







## The e-Awards for Excellence in e-Government

The traditional highpoint of CeBIT Australia, the ICT Celebration on the night of May 13 brought together more than 450 guests representing the elite of Business and Government to meet delegates from the Information and Communications Technology industry to relax, enjoy the hospitality and be entertained and dance to the jazz-swing fusion sounds of guest band The Martini Club.

As well as listening to presentations from the Honorourable Helen Liddell, British High Commissioner to Australia, and Ms Ann Steward, the Australian Government Chief Information Officer, dinner guests payed tribute to excellence in ICT through two major events — the announcement of the winner and finalists of the Excellence in e-Government Award (e-Award) by the Australian Government Information Management Office (AGIMO) and the CeBIT.AU Awards for outstanding achievements in the technology industry.



### Department of Immigration and Citizenship

Visa Wizard and Citizenship Wizard

The project comprises an interactive, client self-service tool designed to provide prospective travellers and migrants with tailored information about their visa options as well as citizenship information to clients based on their individual circumstances. Both "Wizards" are available via the Internet 24 hours a day, seven days a week from anywhere in the world.









### The e-Awards for Excellence in e-Government



**Department of Immigration and Citizenship** Visa Wizard and Citizenship Wizard



**Australian Bureau of Statistics** CDATA on line

**Department of Immigration and Citizenship** eVisitor online

Tablelands Regional Council Northern Queensland Wildfire Mitigation Project



Australian Taxation Office's (ATO's)
Pre-filling of Income Tax Returns

Australian Taxation Office's (ATO's) Tax Office eLibrary

**Child Support Agency Child Support Estimator** 

**Department of Employment, Education and Workplace Relations**Parliamentary Document Management System (PDMS)

**IP Australia** AusPat

Victorian Department of Planning and Community Development youthcentral online initiative



#### ICT CELEBRATION DINNER



### Immigration wins Australian Government Award



An Internet-based tool that provides prospective travellers and migrants with tailored information about their visa options has been awarded the Australian Government's e-Award for Excellence in e-Government for 2009.

Minister for Finance and Deregulation Lindsay Tanner said that the Department of Immigration and Citizenship's (DIAC) Visa Wizard and Citizenship Wizard project had developed an interactive, self-service tool for people seeking information about visa and citizenship requirements in Australia.

Lindsay Tanner said: "This award recognises the most outstanding initiatives in e-Government that have been implemented in the past year."

"In deciding on this award the positive impact the initiative has had on the lives of Australian citizens, the community and business is assessed, as is the project's ability to improve the efficiency and effectiveness of government administration and service delivery."

"The Visa and Citizenship Wizards highlight how ICT can be resourcefully applied to the delivery of government services, not only for the benefit of our citizens, but also for prospective Australians and visitors to our country."

The DIAC Visa Wizard provides prospective travellers and migrants with tailored information about their visa options, and the Citizenship Wizard provides citizenship information to clients based on their individual circumstances. Both Wizards are easily accessed via the Internet 24 hours a day, seven days a week from anywhere in world.

In addition to receiving the e-Award for Excellence, DIAC was highly

commended for its eVisitor project, an online electronic travel authority service that allows European Union Nationals to electronically lodge applications.

The Australian Bureau of Statistics' CDATA Online tool and the Tablelands Regional Council's Northern Queensland Wildfire Mitigation Project were also recognised for their excellence in e-Government initiatives and received highly commended awards.

"These products help highlight Australia as an innovator in the development and delivery of e-government services and promote further innovation in the Government sector," Lindsay Tanner said.

The other finalists for the e-Award for Excellence in e-Government were:

- The Australian Taxation Office for the Pre-filling of Income Tax Returns service and the Tax Office eLibrary;
- The Child Support Agency for the Child Support Estimator;
- The Department of Employment, Education and Workplace Relations for the Parliamentary Document Management System;
- IP Australia for the AusPat electronic patent data system;
- The Victorian Department of Planning and Community Development for the youthcentral online initiative.





Recognising the year's most outstanding achievements and excellence in the Australian and New Zealand information and communications technology industries, the CeBIT.AU Awards carry the full weight of the CeBIT brand, one of the most recognised non-vendor technology brands in the world. Open to all exhibitors of products and services at CeBIT Australia 2009, the awards recognise excellence in six categories covering Entrepreneurial Excellence, New Media, Engineering Design, Business Benefits, Innovation and Export Excellence. Award winners will be able to use the awards' branding on their website and marketing material for a full year following CeBIT Australia 2009.

#### **CeBIT.AU Business Awards 2009: Winners and Finalists**



CeBIT.AU Award for Entrepreneurial Excellence 2009
Winner: Vololink

A leading developer of hardware and software for business using 3G wireless technology.



CeBIT.AU Excellence in New Media Award 2009

Winner: Siteflex

The first Australian Web CMS to successfully integrate the Google Analytics Data Export API into both the Mailflex module and Siteflex itself.



CeBIT.AU Engineering Design Award 2009

Winner: eWay

A Canberra-based global payment gateway provider that was also a winner in last year's CeBIT.AU Awards.



CeBIT.AU Business Advantage Award 2009

Winner: Sensis

Telstra's business information services provider.



CeBIT.AU Early Innovators Award 2009

Winner: Hiive Systems

A builder of web-based software for staff in professional services companies.



CeBIT.AU Platinum Award for Export Excellence 2009

Winner: Intranet DASHBOARD

An Australian-developed intranet management system developed by the Adweb Agency.





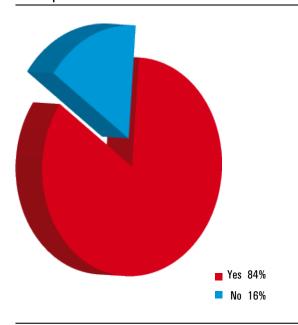
## KEY VISITOR DATA

Despite a challenging economic climate, visitor numbers to CeBIT Australia 2009 were still strong, reflecting the widespread realisation by businesses and organisations of all types of the role information and communications technology can play in helping streamline processes, cut costs and achieve growth outcomes. The quality of visitors, and the level of decision making and the industry sectors they represented, was of a particularly high calibre, a factor that was noted by a majority of event participants.

29,403

visitors

Have you found any new technology, potential suppliers or competitors?





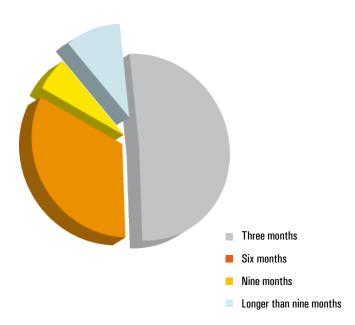


Do you expect to make purchase decisions later as a result of CeBIT Australia?

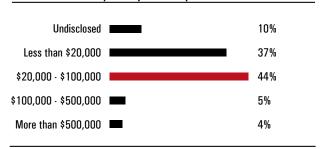


If yes, expect future purchasing decisions-

a. When do you expect to make these decisions?



#### b. How much do you expect to spend?



### **VISITOR SURVEY**

#### Has CeBIT Australia met your expectations?



#### Are you satisfied with the quality of exhibitors?

Very satisfied		26%
Satisfied		67%
Not satisfied		7%

#### Did you achieve your goals in coming to CeBIT?

Exceeded goals	8%
Achieved goals	77%
Did not achieve goals	15%



## And in 2010? Visitors' intentions Will you come back to CeBIT Australia in 2010?

Yes	93%
No •	7%

11

Moreso than ever, this event is about networking. You just meet people you might not ordinarily meet, and it can lead to things you haven't thought about.

//

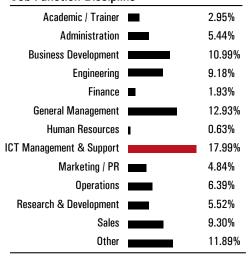
Matt Bullock Chief Executive Officer eWay



#### What industry does your company or organisation belong to?

Accounting	Information & Communication Technology		37.23%
Agriculture   0.29% Automotive   0.47% Banking / Finance	Accounting		
Banking / Finance ■ 4.88%  Community Services I 0.45%  Defence ■ 0.771%  Education ■ 5.88%  Energy / Utilities ■ 0.97%  Engineering / Construction ■ 2.84%  Export / Import ■ 0.93%  Federal Government ■ 1.12%  Graphic Design / Printing / Photography ■ 1.55%  Healthcare / Nursing ■ 2.14%  Hospitality / Food ■ 0.89%  Insurance ■ 0.93%  Legal Services ■ 0.91%  Leisure / Sport / Entertainment ■ 0.75%  Local Government ■ 0.64%  Manufacturing ■ 3.43%  Marketing / PR ■ 2.84%  Media ■ 2.67%  Mining I 0.24%  Packaging I 0.13%  Professional Services / Consultant ■ 5.94%  Property Services / Real Estate ■ 0.73%  Recruitment ■ 1.20%  Research & Development ■ 1.20%  Research & Development ■ 1.20%  Research & Development ■ 1.20%  Travel / Tourism ■ 1.27%  Travel / Logistics ■ 1.27%  Travel / Logistics ■ 1.27%  Travel / Tourism ■ 0.66%	Agriculture	I	
Community Services	Automotive	I	0.47%
Defence	Banking / Finance		4.88%
Education	Community Services	I	0.45%
Energy / Utilities	Defence	1	0.71%
Engineering / Construction  Exhibitions / Conference   0,47%    Export / Import   0,93%    Federal Government   1,12%    Graphic Design / Printing / Photography   1,55%    Healthcare / Nursing   2,14%    Hospitality / Food   0,89%    Insurance   0,93%    Legal Services   0,91%    Leisure / Sport / Entertainment   0,75%    Local Government   0,64%    Manufacturing   3,43%    Marketing / PR   2,84%    Media   2,67%    Mining   0,24%    Packaging   0,13%    Professional Services / Consultant   5,94%    Property Services / Real Estate   0,73%    Recruitment   1,20%    Research & Development   1,20%    Research & Development   1,20%    State Government   1,75%    Transport / Logistics   1,27%    Transport / Logistics   1,27%    Travel / Tourism   0,62%	Education		5.88%
Exhibitions / Conference   0.47%   0.93%   1.12%   1.	Energy / Utilities	I	0.97%
Export / Import	Engineering / Construction		2.84%
Federal Government	Exhibitions / Conference	I	0.47%
State Government   1.55%   1.27%	Export / Import	1	0.93%
Healthcare   Nursing	Federal Government	•	1.12%
Hospitality / Food I	Graphic Design / Printing / Photography		1.55%
Insurance	Healthcare / Nursing	■.	2.14%
Legal Services ■ 0.91%  Leisure / Sport / Entertainment ■ 0.75%  Local Government ■ 0.64%  Manufacturing ■ 3.43%  Marketing / PR ■ 2.84%  Media ■ 2.67%  Mining   0.24%  Packaging   0.13%  Professional Services / Consultant  Property Services / Real Estate ■ 0.73%  Publishing / Advertising ■ 0.87%  Recruitment ■ 1.20%  Research & Development ■ 1.20%  Retailing ■ 3.05%  Security ■ 1.14%  State Government ■ 1.75%  Transport / Logistics ■ 1.27%  Travel / Tourism ■ 0.62%	Hospitality / Food	1	0.89%
Leisure / Sport / Entertainment Local Government Manufacturing Marketing / PR Media Mining Packaging Packaging Professional Services / Consultant Property Services / Real Estate Publishing / Advertising Recruitment Research & Development Research & Development State Government Transport / Logistics Travel / Tourism  0.75%  0.64% 0.66%	Insurance	•	0.93%
Local Government	Legal Services		0.91%
Manufacturing	Leisure / Sport / Entertainment	1	0.75%
Marketing / PR       ■       2.84%         Media       ■       2.67%         Mining         0.24%         Packaging         0.13%         Professional Services / Consultant         ■       5.94%         Property Services / Real Estate         0.73%         Publishing / Advertising         0.87%         Recruitment         1.20%         Research & Development         1.20%         Retailing         3.05%         Security         1.14%         State Government         1.27%         Travel / Tourism         0.62%	Local Government	I	0.64%
Media   Media   Mining	Manufacturing		3.43%
Mining   0.24%	Marketing / PR		2.84%
Packaging   0.13% Professional Services / Consultant Property Services / Real Estate   0.73% Publishing / Advertising   0.87% Recruitment   1.20% Research & Development   1.20% Retailing   3.05% Security   1.14% State Government   1.75% Transport / Logistics   1.27% Travel / Tourism   0.62%	Media	-	2.67%
Professional Services / Consultant Property Services / Real Estate Publishing / Advertising Recruitment Research & Development Retailing Security State Government Transport / Logistics Travel / Tourism Travel / Tourism Tou	Mining	I	0.24%
Property Services / Real Estate	Packaging	I	0.13%
Publishing / Advertising Recruitment Research & Development Retailing Security State Government Transport / Logistics Travel / Tourism Travel / Tourism Recruitment Co.87%	Professional Services / Consultant	_	5.94%
Recruitment ■ 1.20%  Research & Development ■ 1.20%  Retailing ■ 3.05%  Security ■ 1.14%  State Government ■ 1.75%  Transport / Logistics ■ 1.27%  Travel / Tourism ■ 0.62%	Property Services / Real Estate	I	0.73%
Research & Development  Retailing  Security  State Government  Transport / Logistics  Travel / Tourism  1.20%  1.20%  1.14%  1.14%  1.75%  1.27%  1.27%	Publishing / Advertising	1	0.87%
Retailing Security State Government Transport / Logistics Travel / Tourism Travel / Tourism  0.62%	Recruitment		1.20%
Security   1.14%  State Government   Transport / Logistics   Travel / Tourism   0.62%	Research & Development	•	1.20%
State Government  Transport / Logistics  Travel / Tourism  0.62%	Retailing		3.05%
Transport / Logistics 1.27%  Travel / Tourism 1 0.62%	Security	•	1.14%
Travel / Tourism 1 0.62%			1.75%
	•		1.27%
Wholesaling ■ 4.70%			0.62%
1./3%	Wholesaling	•	1.73%
Other 5.95%	Other	_	5.95%

#### **Job Function Discipline**



What role do you have in the purchase of information and communications technology for your organisation?



#### What is your main job level function?

C-Level	10.29%
Senior Management	23.70%
Management	23.85%
Consultant	20.40%
Other	21.77%





#### ICT Field / ICT Interest

ICT Channel		6.97%
<b>Business Software</b>		19.23%
Clean Technology		4.72%
Components & Peripherals		6.30%
CRM		6.89%
Data Centres		6.50%
Digital & Mobile Content		8.52%
e-Commerce & e-Finance		8.81%
e-Government		4.07%
e-Health		3.36%
e-Marketing & SEO		6.65%
Export Alley	•	0.87%
Imaging and Printing		4.82%
IPTV and Web TV		4.40%
IT & Managed Services		19.52%
Mobile Computing		12.26%
Navigation & Telematics		1.93%
Open Source		4.57%
Research & Development		6.01%
Reseller IT		6.32%
Retail IT		5.17%
RFID		2.92%
Satellite & Broadcast		2.71%
Skills Alley		1.29%
Smart Card		2.57%
Supply Chain		3.23%
Telecommunications and Mobile		18.52%
VoIP & IP Comms		12.28%
Web Applications and Web 2.0		12.02%
Wireless and Networking		14.41%
Other		10.88%



#### How many employees are in your organisation?

1 - 24	47.35%
25 - 49	7.82%
50 - 99	6.49%
100 - 499	11.94%
500 - 999	4.53%
1,000 - 4,999	7.81%
5,000 +	14.07%

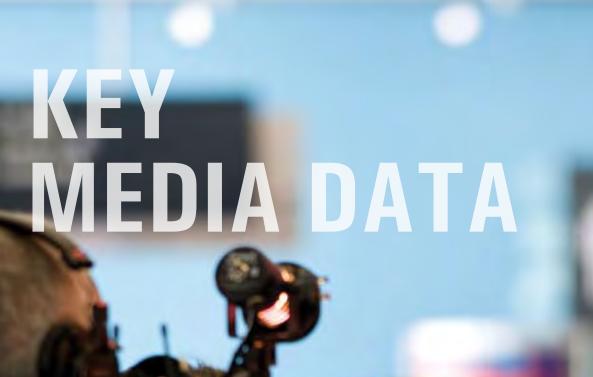
#### What is your organisation's annual turnover?

Less than \$100k	17.29%
\$100k - \$250k	10.62%
\$250k - \$500k	7.70%
\$500k -\$1mil	8.71%
\$1mil - \$5mil	17.22%
More than \$5mil	38.45%



#### What is your organisation's ICT budget in the current financial year?

Less than \$10k	19.44%
\$10k - \$100k	23.47%
\$100k - \$500k	9.18%
\$500k -\$1mil	4.34%
\$1mil - \$5mil	4.68%
More than \$5mil	8.54%
Not sure	30.35%



CeBIT Australia 2009 generated strong media interest in both the lead-up and during the event, with such hot-button and topical issues as the Gershon Reform of Government ICT procurement and management and the Federal Government's National Broadband Network plans. Beside high profile and influential national and state daily media from the full media spectrum - print, broadcast and electronic – bloggers and social media forums covered the event, with online and trade publications accounting for extensive coverage.

354 109

**Media Attendees** 

**Countries Online Visitors** 

1 U J 1 R G

**Journalists** 

#### MEDIA ATTENDANCE AND COVERAGE

The Australian Sydney Morning Herald Australian Financial Review

Daily Telegraph The Age Herald Sun Sky News ZDNet

MISaustralia.com

ARN ABC SBS

CRN Australia Dynamic Export iTWire

Tagmotion Pty Ltd Surecom Pty Ltd Fairfax Digital Latest-G

**Govt Chief Information Office** 

Ideas for Sale eightfour Adaid Regal IT

AUSTSTOR (ADS)

MP3ED Trigora

Netregistry Pty Ltd Platform Digital Creativon

Creativon
Cleartext
Apex Pacific
Securus Global
DEJAN SEO
Media Monitors
Try and Byte
E-Jay & Associates
MIDlamore

Latest-G
CBS Interactive

BIZITMEDIA Consulting Pty Ltd

Wordware Pty Ltd Sana Computer Solutions Amnesia Razorfish Blindoptimists Latest-G

OctopusTravel.com

Pearl AGBG Switched

Collections Australia Network

Plutext

www.mobilious.com The Wellingtonista AdWords Management JCurve Solutions Vauence

Beyond This Horizon.com Digital Content Networks

Kineo XCentral Storyz AdWords Management Roy Morgan Research Hotmoss Media Yodel Australia Infomedia

Dynamic Property Group Block Networks E-Web Marketing Branded Knowledge

Gen-i
Cool Art Design
Logan Nathan
Lighthouse Comms
Six Degrees Asia
internetretailing.com.au
E-Web Marketing

SitePoint
Sohosolutions Ltd
thequality.com
Media Lane
Results Media
Ferzen

Tel. Pacific Limited

Gizmag

Softmarts.com co.,ltd Haute Today Content+Technology

Hyper MP

Computer Information Agency

FinAdvice
newmatilda.com
The CLIVEvideo Project
Mobile Monday Sydney
Mind Fields Consulting
Cyrius Media Group Pty Ltd
Petty Fiefdom Media
Shifted Pixels
Forrester

BrandManager
themoblab.com
AdWords Management
Software Shortlist
green light media
Haymarket Media
Petty Fiefdom Media
eurekamedia-photos
Alchemedia Publishing
The Intermedia Group
Gestalt Communications

Lifestyle Aspirations

unseentv

Intermedia

LagrangePoint Media Intermedia Haymarket Media Our Manly CBS Interactive fairfax LinkedIn ACP Magazines News Intl Ltd BYTEXT PC World USA NetCast Australia DDavis LTD

Havmarket Media

VBtheDog Productions Pty Ltd Triton Secure

IDG Communications
News Corp - Cumberland
CBS Interactive
NitroWare.net
The Inquisitr
JargonMaster
Text Pacific

Truck Power Media Group sydney social diary

Reuters

ultraverse

Radio 2RDJ

Yonhap News Agency Retail Media Iblott.com News Ltd

Edge Of The World Media South Pacific Science Press

Flow Interactive Rollerblading.com.au Connection Magazines

ACP
ggii.info
science press
Nett magazine
Text Pacific Publishing
Intermedia Group
CHOICE Australia
Radio 2RDJ
The Rust Report

Best Enterprises Holdings Pty Ltd

**Communications Day** 

DD Tv

Westwick-Farrow

Gartner

Future Publishing Australia TruckPower Media Group Pty Ltd

Allure Media
Sproog Media
Derwent Howard Media
Rose Publishing Co
Decisive Publishing
Neo Tokyo Media
R&D Media Pty Ltd

communicator media consultants Silicon Chip Publications

ABC Radio Australia Retail Media DD Electronics Byteside Stilgherrian BFS Verlau

**Australian Consumers Assoc** 

Business Spectator windeyers Media Advantage



Chance for co-operation: Andreas Gruchow and Jackie Taranto see the opportunity for the nation's infrastructure to get off the ground

## CeBIT, a place for nation to click

Andrew Colley

NEVER, it could be argued, will the symbiosis between Australia's

government and its innovators be government and its innovators be more closely shared than when the country's largest technology circus opens in Sydney today. Hannover Fairs Australia will be relying on interest in the federal Government's \$43 billion national broadband network to one of the Capita Systems of the country is the country of the countr get its CeBlT Sydney event through the deepening global financial crisis. On the flip side, the federal Government is hoping the NBN will spur the innovators walking the showroom floors to

help get us all through the crisis. CeBIT's speaker line-up in-

cludes NSW Premier Nathan Rees, federal Finance Minister Lindsay Tanner, federal Commu-nications Minister Stephen Conand backbench tech evangelist Kate Lundy. Andreas Gruchow, a member

of the board for Hannover Fairs' parent organisation, the German Government-owned Deutsche Deutsche Messe, said the NBN project was as critical as rail and transport to Australia's economy.

"I realise being here in CeBIT

Australia that the Government in Australia is doing a lot for supplying a certain level of infrastructure and certain rules and regulations which is necessary for doing so especially supplying a certain level of infrastructure for every part of Australia," he said. Senator Conroy has asked tech-

nology innovators at the event to take the opportunity with both

"For those here at CeBIT, the NBN represents the foundation for the future of your businesses,"

he said.
"Companies and other organisations across the economy will increasingly demand new con-nected digital technologies — and here lies the opportunity for innovators. The Government has a strong resolve to implement this essential enabling platform and I encourage industry to grasp this opportunity with both hands." Late last month Hannover

Fairs managing director Jackie

Taranto said floor space take-up for the event was down 20 per cent, but visitor numbers were on

track for an attendance record. Dr Gruchow said he was confident the event would strengthen despite the global downturn. Smaller second- and third-tier events tended to suffer during a financial downturn while exhibitors and innovators focused their efforts on large events. The eGovernment forum and

interest in green technologies are highlights of the event expected to help bring the majority of sets of feet through the doors at CeBIT this years. But its organisers are expecting a good many of those to wander to its new Webciety stand. Built in a haphaz-

ard fashion to match the experience of using the internet Web-ciety has proved highly successful for promoting web technologies that have proved tricky to pro-mote in conventional "touch-and-feel" exhibitor stands.

Web services are displayed on large screens and, ignoring the fates of Wil Anderson and Gretel Killeen at The Logies, audiences are encouraged to participate in presentations using Twitter appli-

cations on their mobile phones.

Eye-T managing director Steven Zielke, who will be presenting a new virtual guide system for web navigation at the stand, said he had generated 550 leads in five days using the stand at CeBIT Hannover early this year.

Australia IT, May 12

## Forget golf, Twitter can help lift your game

By Cynthia Karena

TWITTER seems to be everywhere and businesses are starting to take

Leah Maclean uses Twitter to promote her online design and strat-

promote her online design and strat-egy business. Working Solo (workingsolo.com.au).

"It's fairly basic and simple to understand," she says. "It's about developing relationships. I get 90 per cent of my clients through word of mouth. My business comes from people knowing me.

"I started Twittering people I knew and then started following people they followed and their con-

people they followed and their con-versations. I might follow a new per-son and make a comment. I enter conversations and answer questions related to my area (of expertise), I send people handy tips and infor-

send people nandy typs and mior-mation through Twitter."

Twitter saves Maclean from hav-ing the same conversation many times with different people. She can instantly send the same message out to many people. It's a faster network-ing tool than the weekly golf game. If someone follows Maclean on Twitter, she'll thank them for follow-

ing her but she'll also look at their website and offer them feedback if they want it. "I do it by being helpful. A softly, softly style is better than a hard sell."



Twitter can also be used to get existing customers to recruit new cus-tomers, says Ian Lyons, a social media director at digital agency Amnesiarazorfish (amnesia.com.au). Lyons is a speaker at CeBIT's two-day WebForward conference, which discusses how to bring in new customers online.

Word of mouth has moved online. Find out where your cus-tomers are having online conver-sations - Twitter, Facebook, forums or email distribution lists," he says.

These online spaces are a great

place to start fistening to your cus-tomers. Listen and observe is the first step. Don't start marketing yourself immediately.
"Businesses can learn about cus-

tomers by listening well. Customers don't talk about your products the way you do, so you can listen and change your marketing to be more in line with your customers."

Use search.twitter.com to find

conversations on specific topics on Twitter or find other online conversations using Google

"And once you start leaving com-



Networking ... (left) last year's CeBIT exhibition; and (above) Leah Maclean.

ments, people will find you through Google as well," he says.

Lyons suggests that after listening, businesses look for customer needs and then interact.

and then interact.
"If someone is having a hard time with something, maybe you can help them. You can follow conversations and you might see some unneal needs," he says.

"What would you do face to face?

If you're good at listening, you don't rush in with a solution. You listen really well first and then ask; would this be useful to you?"

1

3

#### **EPCmagic Mirror for CeBIT**

Visitors to CeBIT Australia will have a chance to try out an exciting new application of EPC/RFID (Electronic Product Code/Radio Frequency Identification) technology which is set to change the face of retailing.

GS1 Australia will be exhibiting the EPCmagic Mirror at the three-day technology exhibition and conference in the Sydney Convention & Exhibition Centre on May 12 to 14.

The mirror uses GS1 EPC/RFID technology to display key product information such as available sizes, colours and prices, as well as the most appropriate accessories, as shoppers try on their clothes.



The EPCmagic Mirror is based on the GS1 EPCglobal standards and features an integrated RFID reader which picks up information from EPC/RFID tags on clothing and uses this information to display the details the store wants shoppers to see

instantly see which sizes and colours are available in their garment, pricing information and tips and advice showing which accessories will go best with what they are

true mirror is the culmination of a concept promoted by GS1 Australia and six months of development by NEC, combining its RFID, digital signage, LCD and broadband network technology expertise.

The technology integrates NEC's digital signage software, providing retailers with a complete solution to alert shoppers of relevant offers and promotions that cut through the advertising clutter.

GS1 Australia's Deputy CEO and Chief Operating Officer Mark Fuller says the project has demonstrated that EPC/RFID standards can be used in applications well beyond those of the traditional supply chain to provide more value and return on investment (ROI) to those wishing to adopt EPC/RFID as a technology.

- 1. Sydney Morning Herald, May 5
- 2. Sydney Morning Herald, May 19
- 3. australianit.news.com.au, May 26

#### CeBIT visitors up but exhibits down

Andrew Colley Trade shows

THE organisers of the Sydney leg of Hannover Fairs' CeBIT technology show say the event is expected to bring in a record crowd, despite a 20 per cent drop-in exhibition space.

CeBIT Australia managing director Jackie Taranto said 30,000 visitors had registered for the event, which opens on May 12. That was about 5500 more than the number of visitors who had registered for the event at the same stage of its preparation last year.

Exhibitor numbers were expected to be down, Ms Taranto said. The event's organisers were expecting to sell 20 per cent le

Boot space compared with the 2008 show. "While there has been a consolidation of some of the square metres that some of the companies have taken, they're fill showing and they're still participating, and we still have a large variety of companies and square moires taken. It's just not where it was last year," she said.

But Ms Tarauto said: "I still think it's doing very well " Last year the event drew 35,173

visitors and 753 exhibitors. Ms Taranto said the company vas on track to set a new record for visitor numbers.

CeBIT Sydney was yet to confirm final exhibitors, but the primary exhibitor count was about 450.

The final number would not be known until prime exhibitors



Doing well: lackie Taranto

reported the number of ancillary and associated exhibitors they expected to join them at the event, but Ms Taranto noticipated it would surpays 500 exhib-

Doubts over the event's suc-cess emerged in February, when the flagship leg of the event held in Hannover, Germany, reported a 26 per cent drop in exhibitor numbers to 4300, compared with 5845 the year before.

At the time, Ms Taranto said the company was ahead on floor space sold compared with the same stage of the event's preparation the year before.

The big topics for the event this year are expected to be voice-over-interner protocol, cloud computing and software at a service, all technological fields that are likely to help businesses. cut casts.

#### CeBIT09: Telstra still a regulatory threat, say iiNet and Optus

C SERRE 🤰 🕾 🔭

By Ry Crozier
12 May 2009 11:08AM
Tags: cebit | telstra | optus | iinet | regulatory | policy | framework | nbn | conroy

iiNet chief Michael Malone has urged Senator Conroy not to put the development of a telecommunications policy framework on the backburner following the change of leadership at Telstra.

One of his principal concerns is that Senator Conroy will delay the development of a telecommunications policy framework designed to break Telstra's grip over the sector.

"We now have two new people running Telstra and they appear to be speaking all the right words, but having two nice people in charge doesn't change the fact they still have complete dominance of the Telco industry," Malone said.

"They could still go and put two nasty people back in charge [in the future]. The real worry is that the Government puts its policy development on the backburner because it's not so urgent now that there is more benign leadership at Telstra."

firector of government and corporate affairs at Optus, Maha Krishnapillai, who called on appropriate regulatory framework before Christmas.

"A change of CEO and chair does not change the incentive for Telstra to behave in a certain way and doesn't change anything on the potential for market power [abuse]," Krishnapillai said.

"If we don't get regulatory reform decisions right we'll be heading into the NBN world in an untenable position. Changes really need to be driven through legislation in the Senate."

Malone said Telstra Wholesale pricing continues to stifle competitor investment in DSLAMs.

"liNet needs 170 people on an exchange in metro Australia to justify putting in our own DSLAM, yet we have 2000 customers on the Geraldton [WA] exchange alone but find it difficult to get a return," Malone said.

"Since Telstra turned up the price of backhaul it's been uneconomic [to roll out a DSLAM there]. The price from Geraldton to Perth is 100 times that from Parramatta [known as Sydney's second CBD] to Sydney.

"Metro equivalent pricing for regional backhaul is critical. If it's delivered in the next 12 months [through the Backhaul Blackspot scheme] we'll be able to enable exchanges in WA and also right along the Eastern seaboard."

Malone also expressed concerns that the Government may legislate against competing internet technologies to increase short-term take-up of NBN services.

He used the example of iiNet still having a large proportion of customers on dial-up connections as an example of the challenge faced by the Federal Government



#### **RELATED ARTICLI**

Optus joins ISP net filter trials Optus remains Conroy's last big filt ISPs line up for slice of \$250m back NBN: Conroy gets his "geek hat" or

#### All wired up for electric opportunities

BEING an early adopter of technology can benefit small and medium businesses, says the director of the CSIRO ICT Centre, Alex Zelinsky

He says there is increasingly "a need to collaborate with others in terms of sharing information", and new online collaboration tools allow businesses to do this

CSIRO is a co-organiser of CeBIT's AusInnovate conference (cebit.com.au/conferenceprogram/ausinnovate), which discusses innovation strategies and where business opportunities lie. There will be networking sessions with technology researchers entrepreneurs and venture capitalists, as well as discussions about how local businesses can tap into global growth opportunities.

Zelinsky says the internet opens the world up to businesses

"Australia is investing in the National Broadband Network [super-fast broadband], which is connecting Australia to the world. The internet is

Alex Zelinsky of CSIRC

the first true global platform that exists and it creates enormous opportunities for business. Any business can collaborate with anyone in the world to develop products

"A future trend is using technology to help you concentrate on your core business and outsource other parts. You could use the internet to assemble a team and collaborate with

Technology can provide products and solutions that "add value" to industries such as mining, agriculture and marine industries, Zelinsky says.



#### The tech whiz to help your biz

SMALL and medium businesses that invest time in understanding tech-nology can save thousands of dollars, says Jackle Taranto, organiser of next week's CeBIT in Sydney. CeBIT is Australia's annual three

day business technology exhibition and conference series, which this year is on from May 12-14. Taranto, who is the managing di-rector of Hannover Fairs Australia,

says attending CeBIT provides busi nesses with the knowledge to lower costs and improve productivity.

She says a key way for businesse to save money is by accessing applications on the internet. "Instead of buying an off-the-shell package, businesses can get Software as a

Service [SaaS] through the cloud (the internet)," she says. "With SaaS, businesses are paying only for what they use and they don't have to invest in hardware." Social networking is another con-

cept businesses need to understand and get comfortable with, Taranto says. "Twitter has a 1000 per cent growth in Australia. It's part of the future. At CeBIT, we'll have live Twitter discussions and demonstrations on the floor, we'll have all the ex perts and the companies that do it best in Australia," she says. A business website is anoth

area businesses don't use to full ad-vantage, she says. "Having an online web presence is not enough. Busi-

Stay up to date ... CeBIT organiser Jackie Taranto.

nesses need to know how to make the most out of the web. (For example), can your web features be picked up on a mobile phone? We have a two-day conference. WebForward, focusing on how to get the best out of the web. What you can learn in two days can save you money and frustration.
"You can't learn it in a course as

the web is moving and changing. You need to talk to the experts who

can give you'the latest up-to-date tips and information." Another key issue for businesses is the National Broadband Network is the National Broadband Network
(NBN) the Federal Government is
building over the next eight years.
This network impacts every business. Taranto says. "Unless you
understand NBN, you might invest in
a communications package that
might be defunct."

Assert of strength according to

Areas of growth, according to Taranto, are in green IT to save on energy costs and using technology in e-health and e-learning. "Retall online also has strong growth –

Amazon is doing extremely well."
CeBiT gives businesses the opportunity to talk with many experts in these fields over three days in the one place. Taranto says businesses "need the knowledge to understand the opportunities. Otherwise they could invest in the wrong tech-

Cynthia Karena

#### The little Aussies that could

Cyothle Karena

SMALI entrepreneurial
Australian technology companies
are diligently developing
innovative ideas here and
launching them globally.

Online payment company
eWAY (eway.com.au) is
launching in New Zealand and
Britain. Wireless device company
Volcink (vololinkcom) has made
inroads into Africa, South
America and South Fast Asia.

Last week, the CeBIT AU
Excellence in Engineering Design
Award 2009 went to eWAY.
Awarded for excellence and
degance of design in a hardware
product sold in the Australian
marker, it is eWAY's third CeBIT
sward in a row.

The CeBIT AU Award for

market, it is eWAYs third CeBIT swarf in a row.

The CeBIT All Award for Entrepreneurial Excellence 2009, for Australian or New Zealand companies less than three years old, went to Velolink. This award recognises an innovative company that has just started the Journey to commercial success.

Matt Bullock, the founder and chief executive of eWAY.

chief executive of eWAY, attributes eWAY's success to attributes eWAY's success to 
"sticking to our core husiness", 
organising payments for 
businesses through their 
seebsites. People are waking up 
that they can pay for anything on 
the website. The payment is 
processed in seconds it's 
completely automated.

"Customers don't have to 
send in a fax or make a phone 
call and businesses don't have to 
process the payment manually.

"The key to growing fax is to



Pay off ... eWAY founder Matt Bullock's start-up is going global.

automate - your accounts, your provisioning, sales consacts, and payments. Get rid of the manual stuff."

Next week eWAY is launching in New Zealand (eway.co.m.) and in Britain (eway.co.m.) and in Britain (eway.co.m.), partnering with Barchay Bank.

"We can help businesses et up a website in New Zealand and then start to go global." Bullocks asys. New Zealand in an easy first step, then they can propersel to the UK. With Barchays, businesses can take payment in the whole of the El (European Uteion). Volelink is another small Australian company branching out globally Volelink develops and manufactures wirefess voice devices that connect in Ed network services.

"We are enabling technology, especially in developing countries, where they don't have

the infrastructure for fixed-line broadhand services and calding is expensive, says Milan Protonica, the co-founder and technical director of Vololink. Vololink is main product is the VoloFoure, a mobile wireless terminal dwirele that provides access to high-speed internat, email, 5x45 and telephone services wherever there is access to 3G services.

to IG services.
Putting a standard mobile phone SIM card into a Volorione converts it into a portable landline; and breadhand internet connection.
Prosenica says Vololink can swork as a replacement for fixed-line services by people on the nume or where fixed lines are not awaitable.

And the Vo. 15.

And the key to success dear, timing the market and (taking advantage of) new technology," Prosenica says.

- 1. itnews.com.au, May 26
- 2. smh.com.au, May 26
- 3. Sydney Morning Herald, May 5
- 4. logisticsmagazine.com.au, May 26

## Now's the time to show off at CeBIT

Spruiking for customers and investors takes on new urgency in a downturn, writes **Ben Woodhead**.

Australian and international trade and research organisations are hoping to turn the tough economic environment to their advantage in a frantic three days of wheeling and dealing in Sydney next week.

Trade delegations from countries across the globe, as well as Austrade and Australia's publicly funded research and development powerhouses, will converge on the CeBIT trade show from May 12 as they spruik for customers and investors despite the bleak financial outlook.

Austrade's national industry manager for information and communication technology, Peter Harrison, says the organisation is meeting with trade delegations from at least a dozen countries at the event. He urges Australian companies to continue to pursue export opportunities during the downturn, saying that interest in the country's technology products and services remain strong in Asia.

"Companies should not lose sight of the medium- to long-term prospects of international trade opportunities. They should maintain their relationships with business partners." Harrison recommends

partners," Harrison recommends.
He notes that forward-thinking
ICT firms are using the slowdown to
focus on product development, finetuning business models so they are
well-positioned when the global
economy recovers.

According to Harrison, opportunities still exist in the US market despite the country's economic gloom.

"The US market is changing a bit, but businesses must not forget that there is a lot of money being pumped into the economy through stimulus packages, which is creating opportunities," he says.

Austrade will meet with potential technology customers from countries including India, China, Papua New Guinea, Brazil and Sri Lanka at the CeBIT show. The event is emerging as a key meeting place this year for governments and



The May 12 trade show is a key meeting place for trade and research organisations.

Photo: PHIL CARRICH

businesses that hope to turn the economic environment to their advantage or tap potential sources of investment.

Philippines special trade representative Michelle Fatima Sanchez says the country hopes to tap into CeBIT's growing profile as a technology services fair to attract customers and investors to its information technology industry. Traditionally, CeBIT has focussed on ICT products.

"The Philippines is really positioning itself as a prime location for outsourcing and offshoring," Sanchez explains.

"The image of the Philippines has been that it's a good destination for contact services, but what we'd like to present is the range of IT-enabled services offered by the Philippines

software development,
 animation and game development
 and even engineering, architecture
 and design services."

Sanchez says her country wants to capitalise on an economic environment driving businesses to seek out more cost-effective technology services, and that Australian IT companies in need of offshore outsourcing services are among its targets. But she also

points out that one member of a 10-company delegation the Philippines is taking to CeBIT is a business founded by Australians. Sanchez says the Philippines hopes to attract more Australian investment in its IT industry.

Other organisations seeking investors next week include R&D group National ICT Australia.

NICTA chief executive David Skellern says the researcher has put

## Forward-thinking ICT firms are using the slowdown to focus on product development.

Austrade's Peter Harrison

"a lot of its eggs" in the CeBIT basket because of the difficulty R&D organisations are having in finding investors.

"We had a couple of projects that we thought we might get out the door this year and we've had to pull in our hopes there, cut back on some of the spend rate and look to support them longer internally," Skellern explains.

Skellern explains.
"Now it's more important than ever to take opportunities, to get

[developments] out there in the marketplace and get feedback from people so we're much better placed to take investment and get things commercialised when the market comes back."

NICTA isn't alone in attempting to use the conference to attract prospective business partners and investors. The Defence Science and Technology Organisation and CSIRO will also hawk their wares at the event.

Despite the interest from organisations such as NICTA and Austrade, CeBIT organiser Hannover Fairs Australia's managing director Jackie Taranto says exhibitor numbers for the event are down 20 per cent from last year thanks to the financial crisis.

However, she says Hannover Fairs parent, the German government's Deutsche Messe, has a long-term commitment to Australia's largest remaining IT trade show.

"The companies that are making a strong stance now and showcasing [at CeBIT] that they're there to stay are going to be the leaders when things recover. In our company, as well, we've said this is not the time to retract," Taranto says.

Sydney Morning Herald, May 7



CeBIT Australia 2009 attracted a total of 576 exhibitors, who packed out three halls of the Sydney Exhibition Centre in areas that were classified into eight major areas - Access, Enterprise, www Online Business, G-Tech, Retail IT, Financial Services, e-Health, Future Parc – which were further segmented into 28 categories covering the full breadth of the information and communications industry.

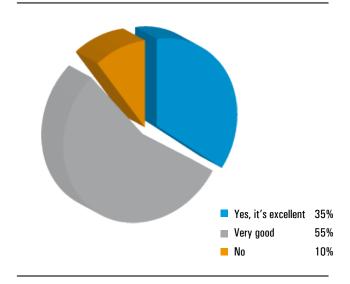
Each category was specifically planned and marketed to cater to a different business audience, with its own web site and in many cases a specific business conference tied to it and running in conjunction to offer even more value to attendees.

Further reflecting the dynamic nature of the technology industry, the categories at CeBIT Australia 2009 were refined over those of previous years to reflect new areas of opportunity and concern for the business community. While some categories from 2008 were consolidated into single categories, new show floor areas such as Data Centres were devised to offer some of the biggest names in the industry to target specific job functions or industries to pitch their focussed marketing campaigns to. This approach enabled exhibitors to get a high return on their show investment.

The categories for CeBIT Australia 2009 were:

- Broadband
- Business Software
- Clean Tech
- CRM
- Data Centres
- Digital and Mobile Content
- · eCommerce and eFinance
- eHealth
- eMarketing and SEO
- Future Parc
- G-Tech
- · IT Hardware, Office Printing and Imaging
- IT Security
- IT Services
- Managed Services
- Mobile Communications
- Mobile Computing
- Navigation, Location and Geo Apps
- Networking and Wireless
- Online Video and Broadcast
- Open CeBIT
- Reseller IT
- Retail Business and Point-of-Sale
- Satellite and Telecommunications
- Skills Alley
- · Supply Chain, RFID and Smart Cards
- VoIP and IP Comms
- Web Applications and Web 2.0

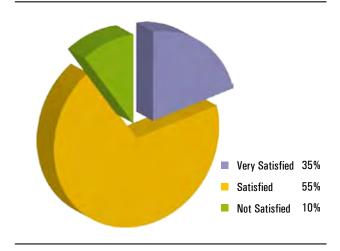
#### Is participating at CeBIT Australia meeting your goals?



#### How satisfied are you with the number of visitors to your stand?



### How satisfied are you with the quality of visitors to your stand?



#### Will you return to CeBIT Australia in 2010?

Yes	94%
No	6%



#### Australian Government

#### **Department of Finance and Deregulation**

Australian Government Information Management Office

#### **Australian Government Department of Finance and Deregulation** Australian Government Information Management Office (AGIMO)

The Australian Government Information Management Office (AGIMO), Department of Finance and Deregulation, is working to make Australia a leader in the productive application of information and communications technologies to government administration, information and services.

AGIMO fosters the efficient and effective use of information and communications technology (ICT) by Australian Government departments and agencies. It provides strategic advice, activities and representation relating to the application of ICT to government administration, information and services.

- **Australian Bureau of Statistics**
- Centrelink
- CrimTrac
- Department of Immigration and Citizenship
- Department of Broadband, Communications and the Digital Economy
- Department of Environment, Water, Heritage and the Arts
- Department of Innovation, Industry, Science and Research
- National Archives of Australia

#### **Australian Technology Park**

- Australian Technology Park Innovations
- Art of Multimedia
- Consult Point/ Arinya



# **NICTA**



#### **NICTA**

National ICT Australia (NICTA) brings together exceptional people from research and industry to build a world-class research institute creating economic, social and environmental benefit for Australia. NICTA is the largest research organisation in the country dedicated to ICT research. At CeBIT, it showcased its "user-inspired" research and illustrated its commercialisation pipeline with demonstrations of soon-to-be spun-out companies.





#### **CSIRO**

CSIRO's ICT Centre is the hub for ICT research in CSIRO, with a core purpose to be recognised as an ICT innovator on a global scale by addressing Australia's national research priorities in water, energy, mining, health and services through partnerships with Australian industries.





## Department of State and Regional Development

#### **NSW Department of State and Regional Development**

The NSW Government's Department of State and Regional Development is a major sponsor of CeBIT Australia, and mounted a pavilion at CeBIT Australia 2009 showcasing 18 of the State's innovative ICT companies.

- Bellon Pty Ltd
- Crux Cybernetics Pty Ltd
- Cyber Sport Pty Ltd
- DDX.com.au Pty Ltd
- DigiSensory Technologies Pty Ltd
- Dragonfly Technologies Pty Ltd
- Integeo Pty Ltd
- Intemetrix
- Magellan Technology Pty Ltd

- MassMedia Studios Pty Ltd
- Netcat biz Pty Ltd
- Nuix Pty Ltd
- Omni Meta Pty Ltd
- Policy Point Pty Ltd
- SimSkill Pty Ltd
- TigerSpike Pty Ltd
- Trans Data Communications Pty Ltd
- Zone Advanced Protection Systems Pty Ltd





mobile, broadband and satellite communications; 3D animation, games and special effects; health, education, transport, construction and Green Technology.

The South Australian Government spearheaded and supported an outstanding roster of South Australian technology companies exhibiting at CeBIT Australia 2009 showcasing innovative solutions in such areas as business and finance;

#### **South Australian Government**

- Netfox
- Alfasoft
- Sybiz Software
- CAM Management
- Azzo Automation
- Digislide









The Australian Trade Commission (Austrade), the Australian Government's trade and investment development agency, maintained an international networking lounge at the event, playing host to a number of international delegations during the event.

Some 17 Austrade business development managers from key export markets were available at CeBIT to provide and advise on global technology trends and opportunities, market entry strategies, foreign government incentive programs and financing options available to Australian businesses.

These Austrade business development managers accompanied buyers and investors from such countries as Brazil, Chile, China, India, Indonesia, New Zealand, PNG and Singapore seeking to source innovative Australian technologies and solutions for international markets.

Austrade's National Industry Manager for ICT, Peter Harrison said the economic stimulus packages introduced by Governments around the world would continue to create opportunities for Australian ICT firms.









#### SAMPLES OF INTERNATIONAL PAVILIONS



Increasingly, companies from around the world are identifying Australia as a valuable market in which to do business. With end-users that demonstrate similar purchasing characteristics to the American market, Australia presents companies from around the world with an ideal platform for testing products, services and marketing activities in a technologically savvy Western marketplace.

CeBIT Australia 2009 was a big drawcard for international exhibitors, with show floor space taken up by companies or organisations from 18 countries including:

- Canada
- Malaysia
- Philippines
- Singapore
- South Africa
- China
- UK
- USA
- Germany

- Taiwan
- Korea
- Russia
- Latvia
- India
- New Zealand
- Egypt
- Japan
- Hong Kong



#### Germany

Germany again mounted one of the biggest international pavilions at CeBIT, with a dozen companies taking advantage of the opportunity to present their products and services to key players and decision makers from Australasia and the wider Asia-Pacific region. Their participation also benefited from the support of such visitors during the show as Dr Michael Witter, Ambassador for the Federal Republic of Germany in Australia and Mr Hans-Gunter Gnodtke, German Consul General, Sydney.

- gateProtect AG Germany
- Hinze Consulting
- LINDY-Elektronik GmbH
- LINDY AUSTRALIA
- Microelectronic NH GmbH
- MOBOTIX AG
- Rittal
- · Rohde & Schwarz Australia Pty Ltd
- Cherry Australia Pty Ltd
- Topsystem Systemhaus GmbH





#### SAMPLES OF INTERNATIONAL PAVILIONS





#### **UK Trade & Investment**

The UK is one of the largest markets for ICT. Many sectors, including health, government and green tech – are driven by regulatory necessity and are thus recession-proof. UKTI facilitates Australian investment and helps register businesses, open bank accounts, obtain visas and business premises. For UK companies, UKTI assists with research, product launches and introductions to potential partners at events like CeBIT Australia 2009.

- British Midlands
- Scottish Development International
- International Business Wales







#### China

China, as one of the world's largest and fastest-growing markets and one of Australia's most rapidly growing and important trading partners, maintained a stand at CeBIT Australia 2009 highlighting the capabilities and opportunities available in some of its most important provincial and regional centres, including Zhangzhou, Ningo and Shenzhen. Their efforts were supported by the visit of a high-level trade delegation from Shenzhen Municipal Government.

- Shenzhen NORCO Intelligent Technology Co. Ltd.
- Zhangzhou Kehua Technology Co. Ltd.
- Ningbo Haixin Industry Co. Ltd.



#### SAMPLES OF INTERNATIONAL PAVILIONS





#### **South Africa**

South Africa has prioritised areas such as ICT as a growth sector for its economy and has led businesses from around the globe to invest in South Africa and use the country as a gateway to investment in the African continent. The South African High Commission's stand highlighted the country's capabilities and potential in ICT and electronics.





#### Korea

KOTRA, the South Korean Business centre, mounted the country's biggest presence ever at CeBIT Australia, with a dedicated pavilion showcasing nine of the country's leading small to medium enterprise (SME) ICT firms. Second only to the German pavilion at CeBIT when compared to other international stands, the KOTRA-sponsored will feature companies in such areas as business software, RFID, security devices, high-end sound devices and even mini robots.

- Nexio
- Anyline
- N-Tech
- Pamsh
- Pavonine
- TM Korea
- U&B
- Vivaco
- MiniRobot







#### **Philippines**

The Republic of the Philippines maintained a stand at CeBIT Australia 2009 highlighting its investment capabilities and opportunites as a base for investment in the Asian markets. Its stand hosted two of the country's important trade associations.

- Centre for International Trade Expositions & Missions (CITEM)
- Business Processing Association of the Philippines





We have had a lot of customers of ours, past customers and it looks like future customers too. Definitely there are a lot of companies here ... having a look at some of the big things, it is really exciting to be here.

> Maopo Latu iiNet

#### **Key Exhibitors:**

- 4Cabling
- Kexin Cable
- AFC Group
- Macquarie TGI
- **BYNET**
- McFounder
- Diamond
- MvNetFone
- **Endy Australia**
- Optus
- First Focus
- SMP
- iiNet
- Vecima
- Internode

#### **Related Categories:**

- **Mobile Communications**
- Networking & Wireless
- Satellite & Telecommunications
- **VoIP and IP Comms**







Visitors who nominated Business Software as a primary reason for attending:

9,453

#### affected too much by the financial crisis - this is what companies are looking for. We are definitely looking to come back, and we are already in discussion for next year.

We were definitely impressed with the quality and the quantity of delegates we met at our booth, and we have a good number of what

I would call hot leads. We have a solution that helps customers to cut costs and to be more productive, so I don't think our products are

#### **Key Exhibitors:**

- Accent Software
- **ACT by Sage**
- ASP Microcomputers
- BizeBox
- Bright Software
- Bull Valley Software Inc
- **Business Continuity**
- **Business Smart Solutions**
- · Compusoft Australia
- **Enable Software**

- Holocentric
- HR3
- IP Payments
- Jiwa Financials
- Knowledgelake
- Micronet
- One Source Information System
- **Pronto Software**
- · Sage Business Solutions
- Eden Technology
  - SAP
- Sparx Systems

#### **Related Categories:**

- CRM
- e-Commerce & e-Finance
- G-Tech Government Technology
- IT Security
- Web Application and Web 2.0

**Todd Lewis** Marketing Manager Asia Pacific Citrix Online







Visitors who nominated Clean Technology as a primary reason for attending:

2,145



This our second year (at CeBIT). We came along last year and got some very positive results from that ... What we are finding very positive is the conversations we are engaging in and we're getting people to think about green IT. And interestingly, this time around compard to last time most people have a better idea and want to discuss in detail, they want to see what they can do from a practical basis.

Al Blake Department of Environment, Water, Heritage and The Arts

#### **Key Exhibitors:**

- APCD
- CSIRO
- NICTA
- NSW DSRD
- PCI Case Group (Australia)
- Tes-Amm

#### **Related Categories:**

- e-Health
- G-Tech Government Technology



## CRM

The ability to track and organise existing and potential customers can maximise sales and minimise costs, making Customer Relationship Management (CRM) software as fundamental to your company's success as e-mail.

#### **Key Exhibitors:**

- Abditech
- Accellero CRM
- Accent Software
- ACT by Sage
- Citrix
- Enotia
- Google
- Hansaworld
- OneSource.com
- Pronto Software
- Salesforce.com

- Site Intelligence
- Tall Emu
- Vocam

#### **Related Categories:**

- Business Software
- e-Commerce & e-Finance



Visitors who nominated CRM as a primary reason for attending:

## 🔟 Data Centre

11

We had quite a large stand this year and had made a pretty big investment, so getting the results was important in terms of meeting a lot of good quality people and generating some good, solid leads. And we came away with a number we were very comfortable with – and the ones we count as leads are pre-qualified. ... The quality of the people coming through was very good. The people we talked to were the people that were making buying decisions in their companies – so we were very comfortable about the quality of people coming through. Yes, we will certainly be back next year.

John McCarl Marketing Manager Rittal

Data is one of your business's most valuable assets, so it makes sense to seek the best options for information storage and management.







#### **Key Exhibitors:**

- AFC Group
- Ausoptic
- Diamond
- EATON
- Green Edge
- Hallam
- Kstar Australia
- MFB
- Rack Power

- Rittal
- SMP
- Tyco
- Warren & Brown
- Computer Room Solutions
- KVM/ADDER

#### **Related Categories:**

- IT Security
- Networking & Wireless

Visitors who nominated Data Centre as a primary reason for attending:





11

It (CeBIT) has been really good. We have had a lot of really interested people coming by, asking us what we do, and our 3D models have been drawing in the crowds.

"

Lisa Dykes Business Development Specialist AAMHatch

Visitors who nominated Digital & Mobile Content as a primary reason for attending:

3,434

#### **Key Exhibitors:**

- AAMHatch
- IPscape
- Sitecore
- SMS Global
- Webtrends

#### **Related Categories:**

- eMarketing and SEO
- · Navigation, Location and GEO Applications
- · Satellite & Telecommunications
- VoIP and IP Comms
- Web Application and Web 2.0



#### **Key Exhibitors:**

- Business Smart Solutions
- eWay
- Hal Data Services
- Mobbiexpress
- Sparx Systems
- Tendersearch

#### **Related Categories:**

- CRM
- · G-Tech Government Technology
- IT Security
- Web Application and Web 2.0

The partnerships that you make with other people at the event is really important. You find people who are at the event each year who are in complementary business, and you work together to help each other. It really works. Moreso than ever, this event is about networking. You just meet people you might not ordinarily meet, and it can lead to things you haven't thought about. With (another exhibitor), I didn't even know them until the dinner on the Wednesday night, and a week later we are about to sign a deal. That's the power of it. And the branding is important. We are there every year, and people sort of know who we are — and that itself is really important. We have got better and better exposure every year we have been there.





Matt Bullock CEO eWay

Visitors who nominated e-Commerce & e-Finance as a primary reason for attending:



Visitors who nominated e-Health as a primary reason for attending:

1,295

"

CeBIT gave us the chance to talk face to face with many decision makers of large companies, people who we might otherwise have had a difficult time making appointments with. Expos such as this allow us to showcase new products and allows potential clients to have some valuable hands on time.

> Nick Bing Wacom



- Finance Pty Ltd
- Holocentric
- **Motion Computing**
- Motorola
- Scinet
- Wacom

#### **Related Categories:**

- **Business Software**
- CRM
- IT Security
- IT Services
- Managed Services







The e-Marketing & Search Engine Optimisation Expo at CeBIT is the most important gathering of internet marketing and sales professionals held in this region, trebling in size in the past two years.

Visitors who nominated eMarketing & SEO as a primary reason for attending:

11,403

#### **Key Exhibitors:**

- Arrow Internet
- **Bruce Clay**
- ClixGalore
- e-Web Marketing
- Infinity
- Interwoven
- New Sprout Hosting
- Oz Hosting
- Panalysis
- Web Salad

Yodel

- Webtrends

- CRM

**Related Categories:** 

- Digital & Mobile Content
- Navigation, Location and GEO Applications
- Web Application and Web 2.0





Visitors who nominated G-Tech Government Technology as a primary reason for attending:

5,152

11

Everybody talks about the Global Financial Crisis, but it doesn't seem to be happening in the technology area ... some of the companies we are dealing with have said the last month they are having some of the best sales ever. Austrade sees CeBIT as a launching platform into the global markets ... our focus is on taking Australian business offshore. We have been here since CeBIT started in 2002.

Peter Harrison National ICT Manager Austrade

#### **Key Exhibitors:**

- AGIMO
- Austrade
- Canadian Trade Commissioner Service
- · Commonwealth of Pennsylvania
- . Government of South Australia
- International Business Wales
- Ministry of Public Administration and Security (MOPAS Korea)
- National Information Society Agency (Korea)
- NSW DSRD
- Scottish Development International
- South African High Commission
- The British Midlands
- UK Trade and Investment





#### **Related Categories:**

IT Hardware, Office Printing & Imaging



## future parc



11

There are a lot of interesting leads, and it tends to come from right across the community, commercial interest from a lot of potential research collaborators and we find amongst various people on display at CeBIT ... our future customers, so we are very happy to be here.

lain Walker Manager Business Development CSIRO ICT Centre

#### **Key Exhibitors:**

- Asset Management
- Australian Technology Park
- Commonwealth of Pennsylvania
- CRC for Integrated Engineering (CRCA)
- CSIRO ICT Centre
- NICTA
- SAP
- Smart Services CRC
- Warp Systems

#### **Related Categories:**

- Clean Tech
- e-Health
- G-Tech Government Technology

## IT Hardware, Office Printing & Imaging



It [CeBIT] gave us some really good face-to-face opportunities with new distributors and resellers, and that was important because it gave us the chance to talk directly about some of new product lines to resellers that had just viewed Verbatim as just disk drives. ...We will certainly be back again next year – it was that positive



Elaine Salt Marketing Co-ordinator Verbatim Australia



#### **Key Exhibitors:**

- 4Cabling
- Advantech
- Alloy Computer Products
- Altech Computers
- Digicor
- Eaton Powerware
- Hallam Oz Connect
- Laser Corporation

- Lindy
- Motion Computing
- Motorola
- Plantronics
- Tegatech
- Tobii Technology
- Verbatim Australia

#### **Related Categories:**

- Digital & Mobile Content
- Mobile Computing
- Navigation, Location and GEO Applications
- Networking & Wireless
- VoIP & IP Comms

Visitors who nominated IT Hardware, Office Printing and Imaging as a primary reason for attending:

## IT Security

We did really well this year. We've almost tripled our reseller base by attending CeBIT Australia this year. We had people signing up as reseller on the stand – and obviously we are going through those now. But it has been a very positive experience.

And I think that people were genuinely interested this year in looking for for value for money rather than the 'Whiz-Bang' – they were looking for ways to save money in their businesses, and I think in that sense it really gave us traction, too.

Emerald Firli Marketing Consultant Avira Distribution

Visitors who nominated IT Security as a primary reason for attending:

4,956



#### **Key Exhibitors:**

- Ansarada
- Astaro
- Avira
- Business Continuity
- Cybersecure
- GFI Asia Pacific
- Kace
- Kaspersky
- Kingsoft Corp
- Manage Protect
- Microbe
- Mobotix
- NetApp
- PC Locks

- Power Protection
- Secom Systems
- Symantec
- TMS Offsite Data Storage
- Trend Micro

#### **Related Categories:**

- Business Software
- CRM
- e-Commerce & e-Finance
- G-Tech Government Technology
- Web Application and Web 2.0



11

We are enjoying it (CeBIT), we are getting some good turnout, some government, some commercial.



Rob Cocherill Kace Systems Management Inc



#### **Key Exhibitors:**

- BackUp.com
- Blue Labs Technology Solutions
- Business Smart Solutions
- Data Mate
- Digicor
- ITIC IT Consulting
- · Kace Systems Management Inc
- Watermark

- Related Categories:
  - Business Software
  - e-Health
  - G-Tech Government Technology
  - IT Security
  - Managed Service

Visitors who nominated IT Services as a primary reason for attending:



## Managed Service



#### **Key Exhibitors:**

- APCD
- BackUp.com
- Bearing Point
- Blue Labs Technology Solutions
- Business Smart Solutions
- Data Bank
- Digicor
- First Focus
- Harbour MSP

- Iron Mountain
- ITIC IT Consulting
- N-able
- OzHosting
- Tech Flare
- TES- AMM Australia
- The Philippines Pavilion
- UltraServe

#### **Related Categories:**

- Business Software
- e-Health
- · G-Tech Government Technology
- IT Security
- IT Service

11

We are finding a really good response from the show. We were here exhibiting for the first time last year and just had a fantastic response so it's paid off and we've come back again.

11

Samuel Yeates CEO UltraServe

Visitors who nominated Managed Services as a primary reason for attending:

7,471



#### **Related Categories:**

- IT Hardware, Office Printing & Imaging
- Mobile Computing
- Retail Business & Point of Sales
- Supply Chain, RFID & Smart Card

#### **Key Exhibitors:**

- BlackBerry
- Motorola
- Nokia
- Optus
- SMS Global



11

We have gone for a bigger stand this year – we thought we had such a great success last year we would capitalise on that and make the most of the time at CeBIT. We get some really good international customers coming through that we don't get a chance to meet otherwise.

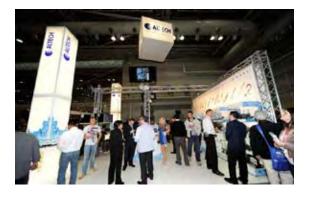
Sean Smith SMS Global



Companies are shifting from desk-bound employees to staff on the move and on call, with mobile computing evolving to fill this need.

Visitors who nominated Mobile Computing as a primary reason for attending:

4,407



#### **Related Categories:**

- G-Tech Government Technology
- IT Hardware, Office Printing & Imaging
- Networking & Wireless
- · Retail Business & Point of Sales

#### **Key Exhibitors:**

- Altech Computers
- BackPlane Systems
- Control Synergy
- ICP Digital Signage
- Motion Computing
- Motorola
- Tegatech
- Wacom



GPS devices and navigation technology can make your operations faster, more efficient and cost-effective, leading you to a more profitable operation.

Visitors who nominated Navigation, Location and GEO Application as a primary reason for attending:

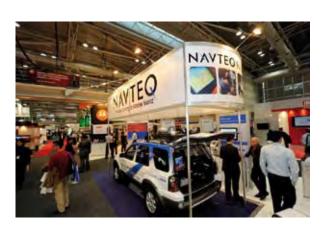
4,838

#### **Key Exhibitors:**

- Laipac
- Motorola
- NAVTEQ
- Neltronics

#### **Related Categories:**

- Digital & Mobile Content
- . IT Hardware, Office Printing & Imaging
- Networking & Wireless
- Satellite & Telecommunications
- Supply Chain, RFID & Smart Card
- Web Application & Web 2.0









We see people coming in the door positive, looking for more opportunities, so it has been a very good show for us. The doom and gloom outside the door finishes, people walk in and they are just looking for new stuff.

Tony Jamieson General Manager Lindy Australia

#### **Key Exhibitors:**

- 4cabling
- **AFC Group**
- Ausoptic
- BlackBerry
- **Call Direct**
- **Control Synergy**
- Diamond
- **GN Netcom** KVM/ADDER
- Lindy Australia

- Netcomm
- Netgear
- Nokia
- Optus
- Panorama Antennas
- Plantronics
- Rose Electronics
- SMP
- Tyco Wave1

- **Related Categories:** 
  - IT Hardware, Office Printing & Imaging
  - Navigation, Location & GEO Applications
  - Satellite & Telecommunications
  - Supply Chain, RFID & Smart Card
  - VoIP & IP Comms
  - Web Application & Web 2.0

Visitors who nominated Networking & Wireless as a primary reason for attending:

9,632



Better retail IT systems can improve your business where it counts, right in front of the customer.

#### **Key Exhibitors:**

- Advanpos
- Bas-x
- BlackBerry
- **Creative Computing**
- **Denso International**
- **Digipos Store Solutions**
- **EBN** Australia
- IntVision Technology
- Motorola

- NeoTechnology
- Nokia
- Opticon Sensors
- Optus
- Pinnacle Technology
- Pos Pos
- Senor Tech
- Toshiba-Tec
- Warp Systems

#### **Related Categories:**

- Business Software
- IT Hardware, Office Printing & Imaging
- Mobile Computing
- Supply Chain, RFID & Smart Card



Visitors who nominated Retail Business and Point of Sale as a primary reason for attending:



It is great, it has really cooked up a good start for us – a lot of good clients and good leads ... you're competitors are here, and if you're not you'll miss out.

Martin Garwood AusTest Labs

#### **Key Exhibitors:**

- AFC Group
- Alloy Computer Products
- AusOptic International
- AusTest Labs
- BlackBerry
- Diamond
- ICS Industries
- iiNet
- Internode
- Macquarie Technology Group
- Maxon
- Modular Building Systems

- Motorola
- My Tel Voice & Data
- MyNetFone
- Nokia
- Optus
- Panorama Antennas
- **Plantronics**
- Rohde & Schwarz
- Sennheiser Communications
- SMP
- SNOM
- Tyco electronics



Visitors who nominated Satellite & Telecommunications as a primary reason for attending:

9,310



#### **Related Categories:**

- Digital & Mobile Content
- **Mobile Computing**
- Navigation, Location & GEO Applications
- **Networking & Wireless**
- **VoIP & IP Comms**





For many companies, professional, efficient IT staff can be the difference between success and failure, yet finding them can be costly, time-consuming and often frustrating.



#### **Related Categories:**

· G-Tech Government Technology

#### **Key Exhibitors:**

- Cliftons
- IT Masters
- MyFutureinIT Australia
- New Horizons Learning Centre
- Paragon Online Training System
- · Sydney Talent (University of Sydney)
- Training Choice
- University of New South Wales, Master of Business and Technology
- University of Sydney, Faculty of Health and Science
- · University of Sydney, Faculty of Information Technology
- University of Technology Sydney

5,957

Visitors who nominated Skills Alley as a primary reason for attending:



With the right technology, products can move from supplier to showroom to customer faster, cheaper and more efficiently

#### **Key Exhibitors:**

- Axeze
- Datacard
- Docuspace
- Electro-Com
- GS
- Holocentric
- Interact Card
- LexMark

- Motion Computing
- Motorola
- Practical Peripherals Corp
- Pronto Software
- Ramp Holdings
- Scanning Systems Australia
- Warp Systems

#### **Related Categories:**

- IT Hardware, Office Printing & Imaging
- Mobile Computing
- Networking & Wireless
- · Retail Business & Point of Sales
- Satellite & Telecommunications



Visitors who nominated Supply Chain Business, RFID & Smart Card as a primary reason for attending:



11

We have been coming to CeBIT for the past five years and it is always a great show for us and our products. It is a great forum to launch products. The thing about CeBIT is it is a really good forum to meet people, meet existing contacts and build up new relationships. I definitely recommend it.



#### Rene Sugo MyNetFone

#### **Key Exhibitors:**

- ADTEC
- Alloy Computer Products
- iiNet
- Internode
- IP Systems
- Jacques Electronics
- My Tel Voice & Data

- MyNetFone
- Optus
- SNOM
- Vololink
- Wavelink Communications
- Zultys Technologies Australasia
- Call Direct

#### **Related Categories:**

- Business Software
- Digital & Mobile Content
- IT Hardware, Office Printing & Imaging
- A HANDSET!

  BY A PINT BANKS IN STREET OF STREE
  - Networking & Wireless
  - Satellite & Telecommunications
  - Web Application & Web 2.0

Visitors who nominated VoIP & IP Comms as a primary reason for attending:

7,318





Visitors who nominated Web Application and Web 2.0 as a primary reason for attending:

5,935

11

This is our second year at CeBIT. Last year we had a 3 by 3 (stand), this year we have a 6 by 3 and that has equalled a lot more people stopping by and talking to us.

Enotia

#### **Key Exhibitors:**

- AAMHatch
- Arrow Internet Marketing
- Bluelabs Technology
- Google
- Intranet Dashboard
- Oz Hosting
- · Salesforce.com
- UltraServe

#### **Related Categories:**

- Business Software
- CRM
- Digital & Mobile Content

Mark Dorrington

- e-Commerce & e-Finance
- eMarketing and SEO
- Networking & Wireless
- VoIP & IP Comms

#### WEBCIETY



CeBIT Australia 2009's Webciety pavilion, based on successful concept pioneered at CeBIT Hannover in March 2009, put the spotlight on today's Web-based society, featuring mobile Internet, wikis, communities, blogs, microblogs and other interactive Internet services which are making our lives increasingly digital.

The concept behind the Webciety Area was to show the Internet at work by using the tools of the Internet itself – essentially creating a "walk-through" Internet.

Companies exhibiting at Webciety did not have conventional booths, but rather "home bases" which served as digital staging zones for content using sound, images, video, light and color.

The 12 Exhibitors at Webciety, including one "wildcard" entry (Travellr) which won a complementary stand at the Pavilion, were:



- Saasu.com
- ModSite
- Siteflex
- BuzzNumbers
- Wotnews
- SportsPassion
- DesignBay
- Devnet Innovations
- TJoos
- IPscape
- Travellr





I just wanted to say Saasu really enjoyed being involved in Webciety. Despite the GFC I'm seeing better ROI numbers than last year. I think having the Webciety area was an ingenious branding and presentation concept I was really happy to be associated with. I think it lead to a pre-qualification effect where we had visitors who wanted to know about our web application. Given the volume of people/leads that came through this is very important benefit. We added more than a dozen new partners this year to our reseller community as a result of this event. The ROI will continue to improve from those leveraged relationships. I was also surprised at the number of VC and Angels I met a CeBIT, they were mostly web technology specific, so I think Webciety was the attractant. This was a very good CeBIT experience for us I have to say. So I'll be seeing you next year!

Marc Lehmann CEO & Founder Saasu.com

# **CeBIT.**WEBCIety

Webciety also featured a stage with a full program of live presentations from 11am to 5pm during the three day show. It discussed such topics as:

- · Building a Business in Tough Times
- Webciety: The Mobile Addiction

INTERNET IS COMING HOME

- · How Enterprise Apps need a touch of Facebook
- Engaging Web Audiences
- How Social Media changes Customer Service
- What will Web3.0 look like
- Agility in the Cloud & Adapting to the new reality





#### Speakers were:

Dr. Steven Zielke, Modsite
Mark Kofahl, Siteflex
Geoff McQueen, Hiive Systems
Kim Heras, Technation Australia
Hugo Ortega, Tegatech Australia
Ian Cummings, Travellr.com
Bart Jellema, Tjoos.com
Tony Surtees, iPrime
Nick Holmes a Court, BuzzNumbers
Tom Voirol, Voirol Consulting
Alec Lynch, DesignBay

Marc Lehmann, Saasu.com
Mick Liubinskas, Pollenizer
Iggy Pintado, ConnectGen
Mark Pollard, McCann Sydney
Nick Gonios, SportsPassion
Richard Slatter, WotNews.com.au
Jeremy Cabral, Siteflex
Craig Deveson, DevNet
Simon Burke, IPscape
Bernard Tai, Slink
Rick Speciale

11

Participating at Webciety at CeBIT Australia 2009 in Sydney was not only a great experience but very valuable from a business standpoint.

Not only have we created many leads but also formed strategic partnerships during the show. The time during and after the show has been well spent. The organisation of the show was so professional enabling us as a company to focus entirely on business relationships. We generated no less then 300 leads in 3 days of which the first contacts are evolving in strong prospects already



Dr Eng. Steven A. Zielke, Founder and CEO of EyeT Communications and the ModSite moderated websites concept



## See You @ CeBIT Australia 2010 24 - 26 May

Darling Harbour, Sydney www.cebit.com.au

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