

Services at the Exhibition Grounds

Accommodation services & tourist info	See "Exhibitor Service Center"
Airline	See "Lufthansa"
Airport Hannover	 www.hannover-airport.de
ATMs	- Nord (North 1) entrance - Hall 10
Baggage service / early check-in	Advance booking: BFM Incoming & Traveller Services GmbH  info@gepaeckservice.de  +49 511 977-4880 On-site location Entrance Süd (south) 1 Position on hallmap 14
Bakery	See "Grocery, snacks"
Car rental	Europcar Hildesheimer Straße 2 30880 Hannover / Germany Contact: Mr. Martin Rüppel  de.st.hannover-sued@europcar.com  www.europcar.com  +49 511 84830-0
Cigarettes, cigars, tobacco	See "Grocery, snacks"
Cloakrooms and left-luggage	Available in the Convention Center (CC) and in the northwest corner of Hall 9, at the foot of the stairway leading up to the gallery level.
Copy shop	Photocopies, business cards, fax service, digital printing  copyshop@messe.de  +49 511 89-35100  +49 511 89-35101 On-site location Convention Center (CC), CC Arcades, Room 235  Oct 5 - Oct 7, 2010 9:00 AM - 6:00 PM Position on hallmap 7

Courier service

TNT Express GmbH
Dep. Special service
Contact:
Ms. Antonietta Klatt-Pahls

 www.tnt.de

 +49 511 7266-390

 +49 511 7266-399

Cultural events and nightlife

 www.hannover.de

Directory and general assistance

 +49 511 89-1188

E-Mail Service

See "Internet-Lounge"

Emission Zone Permits (windscreen stickers)

Please order your emission zone permit at

 www.tuev-nord.de/39477.asp

TÜV NORD AG

 +49 511 986-0

 +49 511 986-1237

Exhibition office

Project Team during the show:
Convention Center (CC), CC Arcades, Room 226/228

 +49 511 89-32136

 +49 511 89-32138

Position on hallmap 6

First-aid station

On-site location

Between entrance Nord (North) 1 and Hall 19

 +49 511 89-114

 +49 511 89-30030

 Oct 4 - Oct 8, 2010 8:00 AM - 6:00 PM

Position on hallmap 3

Doctor available at nearest hospital (Agnes-Karll)

Grocery, snacks

Minimarket with a coffee bar, snacks, baked goods, newspapers (limited selection; special orders possible), tobacco
stand delivery service

Contact:

Ms. Sabine Güse-Henschel

 www.messe-supermarkt.de

On-site location

Hall 7/ South side, facing "Platz der Nationen"

 +49 511 89-20559

 Sep 30 - Oct 4, 2010 8:00 AM - 6:00 PM

 Oct 5 - Oct 7, 2010 7:30 AM - 6:15 PM

 Oct 8 - Oct 9, 2010 8:00 AM - 6:00 PM

	Position on hallmap 8
Hannover tourism	See "Tourist Information"
International Sales Operations	 www.messe.de/repraesentanten_e Contact: Ms. Nicola Ahlert  nicola.ahlert@messe.de  +49 511 89-34292 Contact: Ms. Silke Kammann  silke.kammann@messe.de  +49 511 89-34293 On-site location Admin. building 3, Rooms 3.01.13-15
Internet-Lounge	Internet access is available at dedicated terminals; additional services offered include: E-mailing, Printing, Burning of CDs / DVDs  internetlounge@messe.de  +49 511 89-38991  +49 511 89-38172 On-site location Convention Center (CC), CC Arcades, Room 236  Oct 4 - Oct 7, 2010 9:00 AM - 6:00 PM Position on hallmap 7
Lost & found	On-site location Hall 9 supervisor's office  +49 511 89-32909  Oct 5 - Oct 7, 2010 9:00 AM - 12:00 PM  Oct 5 - Oct 7, 2010 2:00 PM - 7:00 PM Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:  +49 511 1684-2457  +49 511 1684-0751
Lufthansa	 www.lufthansa.com See "Airline"
Moslem worship	See "Religious facilities & services"
Newspapers & magazines	Limited supply, special orders possible See "Grocery, snacks"

Parking

Cars: Süd (south) 26-27, 30-33

Buses: Süd (south) 28

Vans: Süd (south) 28

Trucks: Süd (south) 28

Parking of trucks in car parking zones is prohibited. Paid parking for trucks is clearly designated by car park administration.

Gesellschaft für Verkehrsförderung mbH (GfV)

 +49 511 89-33401

 +49 511 89-33594

 +49 511 89-33410

Parking for caravans (RVs) and mobile homes

Süd (south) 28 (no sanitary facilities available)

 +49 511 89-33595

 +49 511 89-33410

Pharmacy

 www.apotheke-rethen.de

On-site location

Shopping & Food area between Halls 19 and 23

 +49 511 89-20049

 +49 511 89-20050

 Oct 5 - Oct 7, 2010 10:00 AM - 3:00 PM

Position on hallmap 3

Police

Police department Süd (South), Kastanienallee 1

 +49 511 109-3615

Press Center

Located at the Convention Center (CC), between Halls 6 and 16

 +49 511 89-31644

 Oct 4 - Oct 6, 2010 8:00 AM - 6:30 PM

 Oct 7, 2010 8:00 AM - 6:00 PM

Public transport

From Hannover Airport to "Hannover Messe/Laatzen"
Bus shuttle service - BFM Incoming & Traveller Services - departing from Airport Terminal C to exhibition grounds, entrance Süd 1 (South 1)

Single ticket: €8

From Central Railway Station (Hauptbahnhof) to the Messe/Nord terminal:

Take tram lines 8 and 18 (stations along the way include Kröpcke and Aegidientorplatz)

From city center to east entrance:

Take tram lines 6 or 16 to the Messe/Ost station. (Stations along the way include Kröpcke and Tierärztliche Hochschule)

From Hannover Airport to the Central Railway Station (Hauptbahnhof):

From the urban rail (S-Bahn) station between Terminals B and C, take line S5 to the Central Railway Station (Hauptbahnhof) and follow the

instructions above for "From the Central Railway Station..."

For timetables, visit

 www.uestra.de

Rail transportation

 www.bahn.de

Religious facilities & services

Moslem worship
Prayer room at Hall 7 / South side, facing "Platz der Nationen"

Position on hallmap 8

For more details on religious facilities in Hannover, visit

 www.religionen-in-hannover.de (German website)

Restaurants on the exhibition grounds

During construction and dismantling period:
"Cosmopolitan" Convention Center tower restaurant

During the show:

Hall 8: Self-service "Mercur"

Hall 9: Self-service "Derby"

Hall 9: Catering area along south side of Hall 9

Convention-Center: Tower restaurant "Cosmopolitan"

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

 www.catering.messe.de

 +49 511 89-33521

 +49 511 89-32657

Supermarket

See "Grocery, snacks"

Survey of exhibitors and visitors

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.
For the sake of improving our topics and services, we carry out a survey in all our fairs. We will appreciate your cooperation.
Product Development and Market Research Dept.
 +49 511 89-31439

Taxi stands

At entrances Nord (north) 1, and Süd (south) 1

Tourist Information

Hannover tourist services
 www.hannover-tourismus.de
 +49 511 12345-111

Train

Tickets, prices and more information:
 www.bahn.de
 +49 511 89-38991

Information:

On-site location

Convention Center (CC), CC Arcaden, Room 236
 Oct 4 - Oct 7, 2010 9:00 AM - 6:00 PM

Travel agency

Flight changes, reservations and schedules, train timetables, hotel reservations
BCD Travel Germany GmbH
 www.bcdtravel.de
 +49 511 9658-464

Urban trains & trams

See "Public transport"

Vehicles for disabled persons

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.
 +49 511 89-33903

WLAN Support

On-site location
Convention Center (CC), CC Arcades, Room 241
 +49 511 89-38992
 Oct 4 - Oct 7, 2010 9:00 AM - 6:00 PM
Position on hallmap 7

IC Informations-Centrum
Information Center

if International
Forum Design

CC Convention Center

 Bahnhof/Railway Station
Hannover Messe/Laatzten

