

Accommodation services & tourist info

Hannover Marketing & Tourismus GmbH
Tel.: +49 511 12345-555
hotels@hannover.tourismus.de
www.hannover.de/hotels/emo

Airline

See "Lufthansa"

Airport shuttle

Counter and departure on WEST 1
Cost for a single trip: € 8
Cost for a round trip: € 15



See also "Public transport to the show"

Baggage service/ Pre-check-in

Advance booking:
BFM Incoming & Traveller Services GmbH
Hannover Airport, Arrivals Level C
Tel.: +49 511 977-4880
Fax: +49 511 977-4886
info@gepaeckservice.de

On-site location

Counter in NORTH 2 lobby (Hall 2) and WEST 1 lobby (Hall 13)

Caravan parking

Parking areas for cars may not be used by caravans (RVs) or mobile homes. Parking Administration has designated a special parking site for such vehicles in Kronsbergstraße (across from Hall 13, West entrance, GPS input: 9° 48' 1" E/O 52° 19' 29" N/N).

To reserve space, please call:

Ms. Jutta Bakker
Tel.: +49 511 89-33595
Fax: +49 511 89-33410
jutta.bakker@messe.de
wohnenparkplatz@gfv.messe.de

Car rental



Europcar Autovermietung GmbH

On-site location

Convention Center, CC Arcades, Room 00.231
Sep. 19 - Sep. 24 10 a.m. - 6 p.m.
Tel.: +49 511 89-20484
de.st.hannover-sued@europcar.com
www.europcar.de

Cash dispensers

On-site location

NORTH 1 entrance
NORTH 2 entrance
Information Center (IC)
Hall 13

Cash withdrawal, money exchange

Hanover Central Railway Station ("Hauptbahnhof Hannover")
www.reisebank.de
Hanover Airport
www.travelex.com
Cash withdrawal and foreign exchange up to a max. of € 600.

On-site location

Cash counters entrances: NORTH 1, EAST 3, Hall 11 and WEST 1

Surcharge for cash withdrawal against MasterCard, VISA, JCB: 3,5% of debit
Surcharge for cash withdrawal against EC/ Maestro card: € 3 per transaction

Foreign Exchange is possible for following currencies:

GBP - British Pound
DKK - Danish Krone
SEK - Swedish Krona
CHF - Swiss Franc
USD - US Dollar

Please inquire at the counter for the latest exchange rates.

Catalogue

During the fair it is possible to buy copies of the catalogue EMO Hannover 2011 at every gate and at every EBi-Terminal. The catalogue costs € 35 incl. VAT.

You can also order your copy of the catalogue online at www.agentur-wahl.com/emo/bestellung.en.epl.

The catalogue costs € 35 including packaging, posting and VAT for dispatch within Germany and € 45 when dispatched to other countries and is sent by regular mail via Deutsche Post AG/ DHL. Please consider the mailing time.

For more Information contact:

Ms. Julia Scholz
Tel.: +49 511 89-25002
Fax: +49 511 89-25077
julia.scholz@emo-hannover.de

Church

See "Religious facilities and services"

Cigarettes/ cigars

See "Supermarket and Minimarkets"

Cloakrooms and left luggage

Cloakrooms and left luggage are located at all entrances.

Copy Shop

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Photocopies, business cards, fax service, digital printing

On-site location

Convention Center, CC Arcades, Room 00.240
Sep. 19 - Sep. 24 9 a.m. - 6 p.m.
Tel.: +49 511 89-35100
Fax: +49 511 89-35101
copyshop@messe.de

Courier service

See "Postal service"

Cultural events and nightlife

Please find information on culture and nightlife in Hanover at www.hannover.de

Directory assistance

+49 511 89-1188

EBi-Terminals

"EBi" is the abbreviation for our special free-of-charge information terminals set up at every entrance and various locations around the exhibition grounds, to serve the needs of visitors and exhibitors. Skilled personnel are on hand to assist you in zeroing in on exhibitors or products of interest, or to quickly look up anything you or your visitors wish to find out about the show - in English or German.

E-mail service

See "Internet Lounge"

EMO2go

Smartphone users can visit www.emo2go.de to easily pinpoint their location on the exhibition grounds or search for exhibitors and products. For iPhone users, we offer a special downloadable app.

First-aid station**1****On-site location**

First-aid station at Hall 19, Northeast corner
Sep. 19 - Sep. 24 8 a.m. - 6 p.m.
Sep. 24, on the final day of the show, until 10.00 p.m.
A doctor is on duty.
Tel.: +49 511 89 30030

Gifts**5 6**

Chocolates, pralines
Trüffel GÜSE GmbH

On-site location

Shopping & Food area between halls 11 and 12
Shopping & Food area between halls 16 and 17
Sep. 19 - Sep. 24 9 a.m. - 6 p.m.
Tel.: +49 511 89-20557
www.messe-supermarkt.de

Groceries**5****Meats and sausages**

Ahrberg Handelsgesellschaft mbH

On-site location

Shopping & Food area between halls 16 and 17
Sep. 19 - Sep. 24 9 a.m. - 6 p.m.
Tel.: +49 511 89-28361
Fax: +49 511 89-28362
www.gramann.biz

Seafood, snacks, restaurant

"Nordsee" Fischspezialitäten GmbH

On-site location

Shopping & Food area between halls 16 and 17
Sep. 19 - Sep. 24 10 a.m. - 6 p.m.
sueleyman.yilmaz@nordsee.com

Hall inspectors

Every hall has an inspector's office open during the show. The experienced staff here can answer all your questions and help you solve problems or contact the EMO General Commissariat for further assistance.

Tel.: +49 511 89-327 + your hall number (two-digits)

Hannover tourist services**3**

www.hannover.de/hotels/emo

On-site location

Convention Center (CC), CC Arcades, Room 00.233
Sep. 19 - Sep. 23 9 a.m. - 6 p.m.
Sep. 24 9 a.m. - 12 p.m.
Tel.: +49 511 89-30646
Fax: +49 511 89-30645

Internet Lounge**3**

Internet terminals are available in the lounge (see below). Additional services offered include e-mailing, printing, burning of CDs/ DVDs, compiling and/or editing of slide shows, artwork and typographical work.

On-site location

Convention Center (CC), CC Arcades, Room 00.234
Sep. 19 - Sep. 24 9 a.m. - 6 p.m.
Tel.: +49 511 89-38991
Fax: +49 511 89-38172
internetlounge@messe.de

Interpreters

For a variety of languages, foreign-language hosts/ hostesses and interpreters for business talks can be booked via the Hannover Employment Office's on-site branch at the address below. Please submit your inquiry at least a day in advance.

On-site location

Agentur für Arbeit
Europaallee, Administration building 6
30521 Hannover
Sep. 19 - Sep. 24 8 a.m. - 3 p.m.
Contact:
Mr. Werner Klören
Tel.: +49 511 89-20330
Fax: +49 511 89-20340
hannover.job-messe@arbeitsagentur.de

Jewish worship

See "Religious facilities and services"

Lost & found**2****On-site location**

Information Center (IC), Room 00.150
Sep. 19 - Sep. 24 9 a.m. - 6 p.m.
Tel.: +49 511 89-32695

Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:
Tel.: +49 511 1684-2457
Fax: +49 511 1684-0751

Lufthansa**Ticketing, rebooking, refunds, check-in service:**

www.lufthansa.com

Check-in/ Drop-off at Hanover Airport: Counter 123-126
Late night check-in for flights operated by Lufthansa at Hanover Airport, Departures Level A:
daily 7:30 - 8:30 p.m.

Mobile: mobile.lufthansa.com

Miles & More:

Tel.: +49 180 55959
www.miles-and-more.com

Call Center:

+49 180 5838426

Media Shop**3****On-site location**

Convention Center (CC), CC Arcades, Room 00.232
Sep. 19 - Sep. 24 8:30 a.m. - 6:30 p.m.
Tel.: +49 511 89-38992
Fax: +49 511 89-38172

Money exchange

See "Cash withdrawal, money exchange"

Moslem worship

See "Religious facilities and services"

Newspapers/ magazines

Special orders possible.
See "Supermarket and Minimarkets"

Open gates

Open gates during the fair: NORTH 1-3, EAST 2-3, SOUTH 1-2 and WEST 1-2.

Complimentary tickets and day tickets are valid for one-time entry only, and become invalid upon leaving the grounds. Please note that complimentary ticket holders may not enter the grounds before 9.00 a.m.

Opening hours

Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

Parking

The following ramps and lots are open for **CARS** parking: NORTH 1-7, EAST 11-14, SOUTH 26-33 and WEST 34-44
Parking **vehicles for the disabled** :
NORTH 2, 5, 7
EAST 12
SOUTH 26, 28, 32
WEST 34, 40
VAN parking: WEST 43-44
Tour bus parking: NORTH 4, EAST 13 and WEST 35

For more information, please contact Parking Administration (GfV):

Gesellschaft für Verkehrsförderung (GfV)
Messegelände
30521 Hannover, Germany
Europaallee, Administration Building 6
Tel.: +49 511 89-33401/-33594
Fax: +49 511 89-33410

Pharmacy

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Adler Apotheke
On-site location
Shopping & Food area between halls 19 and 23
Sep. 19 - Sep. 24 8 a.m. - 6 p.m.
Tel.: +49 511 89-20049
Fax: +49 511 89-20050
www.apotheke-rethen.de

Photocopies

See "Copy Shop"

Police

Tel.: +49 511 89-20040

Postal services

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Stamps, packages up to 20 kg each
On-site location
Shopping & Food area between halls 19 and 23
in the TNT courier shop
Sep. 19 - Sep. 23 9:30 a.m. - 4 p.m.
Sep. 24 9:30 a.m. - 11 a.m.
Tel.: +49 511 89-20612

Program of supporting events

Details on the supporting program during the show at
www.emo-hannover.de/events

Public transport to the show

From the Central Railway Station (Hauptbahnhof)
to the Messe/Nord terminal:
Tram lines 8 and 18 (Stations along the way include Kröpcke and Aegidientorplatz)

From the city center to the east entrance:
Tram lines 6 or 16 to the Messe/Ost station.
(Stations along the way include Kröpcke and Aegidientorplatz)

From Hanover Airport:
Urban rail (S-Bahn) station between terminals B and C, line S5 to the
Central Railway Station (Hauptbahnhof) and follow the instructions above
for "From Central Railway Station".

Timetables at
www.uestra.de

Rail connections

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Deutsche Bahn AG
Info, timetables, fares and tickets:
On-site location
Convention Center, CC Arcades, Room 00.234
Sep. 19 - Sep. 24 9 a.m. - 6 p.m.
Tel.: +49 511 89-38991
www.bahn.de

Religious facilities and Services

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Christian facilities and services

Evangelical worship

www.evlka.de

Catholic worship

www.kath-kirche-hannover.de

On-site location

Ecumenical worship center

Mass, prayer room, personal guidance

Information Center (IC)

Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

Muslim prayer room

On-site location

at hall 7/ South, Platz der Nationen

Jewish worship

Synagogue

Haeckelstraße 8

Tel.: +49 511 810472

Fax: +49 511 852983

info@jg-hannover.de

Koscher meals available at the Jewish community center.

Reservations required:

Tel.: +49 511 28869546

More Information at

www.religionen-in-hannover.de

Room reservations

See "Accommodation services & tourist info"

Social Media

The world's premier fair for metal working technology and international meeting point of the industry, the EMO Hannover 2011 is also present on the Web 2.0.

Follow EMO Hannover 2011 on twitter, become a fan of the EMO Hannover 2011 fanpage on facebook and get involved in the discussion on LinkedIn!

http://twitter.com/EMO_HANNOVER

<http://linkedin.com> Gruppe EMO_HANNOVER

<http://facebook.com/EMOHannover>

<http://www.youtube.com/metaltradefair>

Special travel offer for EMO visitors

Special travel offer for EMO exhibitors and visitors: Deutsche Bahn is offering a great package deal for visitors wishing to attend the EMO Hannover 2011. The round trip to Hanover from anywhere in Germany, including an admission ticket to the show, costs € 99 (2nd class) or € 159 (1st class).

For details, visit

www.emo-hannover.de/bahnspecial

Supermarket and Minimarkets

5 6 8 9

Supermarket with coffee bar, snacks, bakery products, newspapers, tobaccos, hardware and household goods, office & electrical supplies.

www.messe-supermarkt.de

On-site location

Shopping & Food area between halls 16 and 17

Sep. 19 - Sep. 24 7 a.m. - 6:30 p.m.

Tel.: +49 511 89-20555

Fax: +49 511 89-20550

Minimarkets with coffee bar, snacks

On-site location

Shopping & Food area between halls 1 and 3

Sep. 19 - Sep. 24 7 a.m. - 6 p.m.

Tel.: +49 511 89-20556

On-site location

Shopping & Food area between halls 3 and 4
Sep. 19 - Sep. 24 7 a.m. - 6:30 p.m.
Tel.: +49 511 89-20560

On-site location

Shopping & Food between halls 11 and 12
Sep. 19 - Sep. 24 7 a.m. - 6:30 p.m.
Tel.: +49 511 89-20564

Taxi stands

At entrances NORTH 1, NORTH 2, WEST 1, WEST 2 and SOUTH 1,
near Hall 11

Travel agency

Flight changes, reservations and schedules, train timetables, hotel
reservations:
BCD Travel Germany GmbH
Tel.: +49 511 9658-464
www.bcd-travel-direct.de

Urban trains and trams

See "Public transport to the show"

Vehicles for the disabled

Chauffeured vehicles are available for disabled persons requiring
transportation within the exhibition grounds. This service can be ordered
by contacting the Car Services department of Deutsche Messe.
Wheelchairs can be rented from the Car Services department and the first
aid station.

Contact:

Mr. Michael Taut
Tel.: +49 511 89-33903

WLAN vouchers

The following prepaid vouchers are available for use over
multiple sessions:

1h = 60 minutes online (cumulative)	€ 10
4h = 240 minutes online (cumulative)	€ 35
10h = 600 minutes online (cumulative)	€ 60

Stop & Go: The vouchers are valid throughout the whole fair, can be used
up in as many sessions as you like and only your actual online time will be
subtracted from your credit.

Please note that at certain events you may experience interference from
private WLAN networks in halls or limited performance due to the large
number of other users.