











EMO

Hannover



The world of metalworking

| | |
|--|--|
| Accommodation services & tourist info | <p>Hannover Marketing & Tourismus GmbH</p> <p> +49 511 12345-555</p> <p> hotels@hannover.tourismus.de</p> <p> www.hannover.de/hotels/emo</p> |
| Advertising ban | <p>No advertising whatsoever is allowed outside of the exhibitor's own stand area, including the distribution of flyers, display of posters, or erection of structures with advertising content. This also applies to any persons circulating outside of their own stand's area while displaying advertising on sandwich boards, clothing, etc.</p> |
| Airline | <p>See "Lufthansa"</p> |
| Airport shuttle | <p>Counter and departure on WEST 1</p> <p>Cost for a single trip: € 8</p> <p>Cost for a round trip: € 15</p> <p>See also "Public transport to the show"</p> |
| ATMs (cash dispensers) | <p>On-site location</p> <p>NORTH 1 entrance (Sep. 12-30, 2011)</p> <p>NORTH 2 entrance (all year round)</p> <p>Information Center (IC) (Sep.12-30,2011)</p> <p>Hall 13 (all year round)</p> |
| Audio and video equipment | <p>Fleischhauer TV Communications GmbH</p> <p>Oldenburger Allee 38</p> <p>30659 Hannover</p> <p> +49 511 616807-0</p> <p> +49 511 616807-66</p> <p>Gahrens + Battermann GmbH</p> <p>Max-von-Laue-Straße 7</p> <p>30966 Hannover</p> <p> +49 511 419997-0</p> <p> +49 511 419997-41</p> |
| Baggage service/ Pre-check-in | <p>Advance booking:</p> <p>BFM Incoming & Traveller Services GmbH</p> <p>Hannover Airport , Arrivals Level C</p> <p> +49 511 977-4880</p> <p> +49 511 977-4886</p> <p> info@gepaeckservice.de</p> <p>On-site location</p> <p>Counter in NORTH 2 lobby (Hall 2) and WEST 1 lobby (Hall 13)</p> |
| Beverage service | <p>See "Catering"</p> |

Caravan parking

Parking areas for cars may not be used by caravans (RVs) or mobile homes. Parking Administration has designated a special parking site for such vehicles in Kronsbergstraße (across from Hall 13, West entrance, GPS input: 9° 48' 1" E/O 52° 19' 29" N/N). To reserve space, please call:

Ms. Jutta Bakker

 +49 511 89-33595

 +49 511 89-33410

 jutta.bakker@messe.de


 wohnwagenparkplatz@gfv.messe.de


Car rental

Europcar Autovermietung GmbH

On-site location

Convention Center, CC Arcades, Room 00.231

 Sep. 19 - Sep. 24 10 a.m. - 6 p.m.

 +49 511 89-20484

 de.st.hannover-sued@europcar.com

 www.europcar.de

Cash withdrawal, money exchange

Hanover Central Railway Station ("Hauptbahnhof Hannover")

 www.reisebank.de

Hannover Airport

 www.travelex.com

Cash withdrawal and foreign exchange up to a max. of € 600:

On-site location

Cash counters entrances:

NORTH 1

EAST 3

WEST 1

Surcharge for cash withdrawal against MasterCard, VISA, JCB:

3,5% of debit

Surcharge for cash withdrawal against EC / Maestro card:

3.00 € per transaction

Foreign Exchange is possible for following currencies:

GBP - British Pound

DKK - Danish Krone

SEK - Swedish Krona

CHF - Swiss Franc

USD - US Dollar

Please inquire at the counter for the latest exchange rates.

Catalogue


Exhibitors are entitled to complementary copies of the exhibition catalogue (one copy per 25 sqm of booked space, maximum of five copies). You can pick up your allotment of catalogues by presenting your exhibitor pass at the hall inspector's office a week before the show. For organizational reasons, it is not possible to ship catalogues in advance.

You can order extra copies via our Online Business Service OBS. These will be reconciled against your guarantee payment.

For more information, please contact:

Ms. Julia Scholz

 +49 511 89-25002

 +49 511 89-25077

 julia.scholz@emo-hannover.de

Visitors can buy the catalogue at

- every ticket sales at the entrance to the fairgrounds
- every EBi-counter
- and at the WLAN-Support, Convention Center/CC, arcades, room 234

Credit card payment is only possible at the entrances and the WLAN-Support.

prices:

catalogue EMO Hannover 2011 EUR 35.00

See also "Exhibitor Service Center (ASC)"

Catering

You may arrange catering services for your party, including food, beverages, and waiters/waitresses through Messe Gastronomie Hannover GmbH.

Contact:

Mr. Thomas Domani

 +49 511 89-33500

 +49 511 89-33533

 thomas.domani@messe.de

 contact.catering@messe.de

Church

See "Religious facilities and services"

Cigarettes/ cigars

See "Supermarket and Minimarkets"

Cloakrooms and left luggage



Sep. 19 - Sep. 24

8 a.m. - 7 p.m.

entrance NORD 1

entrance NORD 2/**central wardrobe (open till 21.00 hrs.)**

entrance OST 2

entrance SÜD 1

entrance WEST 2

hall 13/west side

Convention Center/CC (dependent on events)

On the **last day** of the exhibition **all** wardrobes will close at **19.00 hrs!**

Left jackets and luggage will be collected from 19.00 hrs. and brought to the central wardrobe NORD 2. The wardrobe for journalists is located in the press center and is free of charge.

prices:

wardrobe EUR 01.50

luggage EUR 02.00

Compressed air supply

Hall 2

H. Vesterling Installationstechnik GmbH



+49 511 89-20122



+49 511 89-20422

Halls 3-7

Walter Heitmüller Sanitär und Heizung



+49 511 89-20104



+49 511 89-20404

Halls 11-13

Ahrens Sanitärtechnik und Gasheizungen GmbH



+49 511 89-20111



+89 511 89-20411

Halls 14-17

Ing. P. Behrens Sanitär- und Heizungsanlagen



+49 511 89-20116



+49 511 89-20416

Halls 25-27 and Pavilions 33-35

Mildner Sanitär- und Heizungsbau GmbH



+49 511 89-20126



+49 511 89-20426

Conference rooms

To book rooms for conferences in Convention Center (CC), please contact:

Ms. Corina Sillmen

 +49 511 89-31279

 corina.sillmen@messe.de

Ms. Ute Quirling

 +49 511 89-31282

Ms. Gabriela Braun

 +49 511 89-31608

Ms. Janka Tamchina

 +49 511 89-34609

Copy shop


Photocopies, business cards, fax service, digital printing

On-site location

Convention Center, CC Arcades, Room 00.240

 Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 89-35100

 +49 511 89-35101

 copyshop@messe.de

Courier service

TNT Express GmbH

On-site location

Shopping & Food area between halls 19 and 23

 Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 89-20612

 +49 511 89-28612

 gabi.ockershausen@tnt.de

 www.tnt.com

Cultural events and nightlife

Please find information on culture and nightlife in Hanover at

 www.hannover.de

Customs

On-site location

Europaallee, Administration building 7
30521 Hannover

 +49 511 89-20262

 +49 511 89-20263

 +49 511 89-20358

 poststelle@zah-messe.bfinv.de

Delivery of empty packaging

Delivery of empties to your stand will commence on September 24 around 7 p.m., as soon as the runners in the aisles have been removed. Companies that do not require empty packaging over the next few days should notify the responsible forwarder accordingly when the empty packaging is first picked up.

See also "Forwarding agencies"

Delivery of exhibition goods and machine locations

Delivery of exhibition goods/ exhibits is subject to the following schedule:

- By September 6, 2011

Machines rated at >20 t and those requiring assembly

- By September 12, 2011

Machines rated from 10 t to 20 t

- By September 15, 2011

Machines rated up to 10 t and miscellaneous exhibition goods/ exhibits

Please note that stand setup and machine placement must comply with the plan approved by the EMO General Commissariat.

The following forwarding agency is authorized to handle freight during EMO Hannover 2011:


Schenker Deutschland AG


Logistikzentrum Messegelände Hannover

Karlsruher Straße 10

30519 Hannover

 +49 511 89-20061

 +49 511 87005-0


 +49 511 87005-49

 fairs.hannover@dbschenker.com

 www.dbschenkerfairs.de

Delivery of goods to the exhibition grounds

Starting on September 2, all vehicles delivering goods for the exhibition (cars with trailers, minivans, vans, trucks, etc.) during construction and dismantling periods must first follow the signs directing them to the truck checkpoint ("LKW-Leitstelle") located at the WEST 45 parking lot. After being logged in here, the vehicles will be dispatched by the official forwarding agent Schenker Deutschland AG to the exhibition grounds.

 +49 511 89-20061

 +49 511 87005-0

Demonstration and operating materials, oils, lubricants, etc.

See "Oil, lubricants, coolant"

Directory assistance

 +49 511 89-1188

Direct sales ban

Direct or over-the-counter sales are strictly prohibited at the show.

Sales permits are only possible for publications which are:

1. in printed form
2. priced at standard rates for books/magazines
3. published regularly, at least once a quarter as a newspaper or magazine (periodicals/press releases)
4. not discounted at the show

For exemptions, apply to

Ms. Ursula Hübner



+49 511 89-31104



ursula.huebner@messe.de

Dismantling and disconnection of utilities

Stand dismantling: 24.09.2011 - 6.00 p.m.

Completion of stand dismantling: 03.10.2011 - 6.00 p.m.

Disconnection and dismantling of electrical, compressed air and water supply lines will commence immediately after the trade fair ends. Compressed air will be available through October 3, and electricity until the completion of stand dismantling on October 3. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance.

Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action.

For contact information:

See "Electricity"

See "Compressed air supply"

See "Water connections"

Disposal of liquid wastes (used oils, emulsions, etc.)

After the EMO Hannover 2011 show, exhibitors can have such liquid waste picked up directly at their stands by the following authorized firm:

REMONDIS Industrie Service GmbH & Co. KG

Zum Bahnhof 33-39

31311 Uetze, Germany



+49 5173 9820-0



+49 5173 9820-98

It is our responsibility to comply fully with the recently introduced stringent German legislation on disposal of wastes.

Dry cleaning/ laundry

See "Laundry/ dry cleaning"

EBi-Terminals


"EBi" is the abbreviation for our special free-of-charge information terminals set up at every entrance and various locations around the exhibition grounds, to serve the needs of visitors and exhibitors. Skilled personnel are on hand to assist you in zeroing in on exhibitors or products of interest, or to quickly look up anything you or your visitors wish to find out about the show - in English or German.

Electricity

Hall 2

Geissler Elektrotechnik GmbH

 +49 511 89-20019

 +49 511 89-27219

Halls 3-5

Wahl GmbH & Co. KG

 +49 511 89-20004

 +49 511 89-20223

Halls 6-7

Elektro-Stiller GmbH & Co. KG

 +49 511 89-20006

 +49 511 89-20306

Halls 11-13

Arge Ahlering GmbH and Schäfer & Schäfer GmbH
Elektrotechnik

 +49 511 89-20011

 +49 511 89-20311

Halls 14-17 and Pavilions 33-35

Fleischhauer GmbH & Co. KG


 +49 511 89-20016

 +49 511 89-20316

Halls 25-27

Buderus Services GmbH

 +49 511 89-20026

 +49 511 89-20326

Electronic media

Deutsche Messe offers you extensive possibilities to present your company and products on the internet (GLOBIS) and on our Electronic Visitor Information System (EBi). More Information on our Online Business Service OBS.

During the fair skilled personnel is on hand to assist you at the Exhibitor Service Center (ASC) in Information Center IC, Rooms 00.128-00.131.


See also "Exhibitor Service Center (ASC)"

E-mail service

See "Internet Lounge"

**Emission Zone Permits
(windshield stickers)**

Please order your Emission Zone Permit at

 +49 511 986-0

 +49 511 986-1237

 www.tuev-nord.de/39477.asp

EMO2go

Smartphone users can visit www.emo2go.de to easily pinpoint their location on the exhibition grounds or search for exhibitors and products. For iPhone users, we offer a special downloadable app.

EMOdaily

Vogel Business Media GmbH & Co. KG

Contact to editorial office:

Mr. Ken Fouhy

Editor in-chief

 +49 931 418-2203

 +49 931 418-2770

 ken.fouhy@vogel.de

Contact to advertisement department:

Mr. Winfried Burkard

 +49 931 418-2686

 +49 170 6383905

 +49 931 418-2022

 winfried.burkard@vogel.de

On-site location

Convention Center (CC), CC Arcades, Room 00.209

Ms. Claudia Krampert

 +49 160 93981070

**Evening functions/ Special
events and music at your
stand**

Throughout the show, exhibitors are permitted to hold evening functions/ stand parties after 6:00 p.m., such as happy hours, customer receptions and the like. Please contact your technical issues representative of the EMO General Commissariat for permission.

See also "Stand setup and services"

Events

See "Conference rooms"

Exhibitor passes

Exhibitor passes permit the stand personnel free access to the stands. Holders of passes are authorized to enter the halls between 7.00 a.m. to 7.00 p.m.

You will automatically receive your quota of free exhibitor passes by mail; the number of free passes depends on the size of your stand. The number of free exhibitor passes is subject to alteration if you subsequently change the size of your stand.

If you need additional, you can order chargeable exhibitor passes via the Online Business Service OBS at www.service.messe.de.

Your exhibitor pass is also valid for free local transport if you tick off the day of your visit on the back. You may use your ticket to travel on any tram, bus or train (2nd class only) throughout the Greater Hannover (GVH) region. See www.gvh.de for timetables and more.

If you are not able to exhibit your admission ticket, you can buy a temporary exhibitor pass for € 40 at our accounts. In case you can exhibit your own exhibitor pass within 24 hours, this sum will be returned.

For more Information, please contact: +49 511 89-33179

Exhibitors' party

The exhibitors' party will be held at the EMO Hannover 2011 fair, on Thursday, September 22, in the Munich Hall, starting at 6.30 p.m. Each exhibitor will receive an invitation on a fax reply form by mid August, valid for four free admission tickets. You can pick these tickets up two days before the event by presenting your exhibitor pass to the hall inspector, or on the day of the reception from the EMO General Commissariat in the Information Center (IC), VIP Services, Room 00.154.

For more information, please contact:


Ms. Inga Steinhoff


 +49 511 89-25011

 +49 511 89-25078

 inga.steinhoff@emo-hannover.de

Ms. Jennifer Blank

 +49 511 89-25010

 +49 511 89-25078

 jennifer.blank@emo-hannover.de

Exhibitor Service Center (ASC)

For on-site services or assistance with problems before or during the show, stop by or call the EMO General-Commissariat or contact Deutsche Messe in the Exhibitor Service Center (ASC).

We are there to assist you with:

- General information
- Stand setup, technical issues, stand fixtures/ furnishings
- Telecommunications
- Cleaning, waste disposal
- Security
- Listings in electronic media
- Complimentary tickets & catalogues
- Catering
- Exhibitor passes
- Parking permits

On-site location

Information Center (IC), Room 00.128-00.131



Sep. 15 - Sep. 24 8 a.m. - 6 p.m.



+49 511 89-30000

First-aid station

On-site location

First-aid station at Hall 19, Northeast corner



Sep. 12 - Sep. 28 8 a.m. - 6 p.m.

(until 10.00 p.m. on the last day of construction and the final day of the show)

Doctor on duty:



Sep. 19 - Sep. 24 8 a.m. - 6 p.m.



+49 511 89-30030

Florists

For your stand you can order plants, floral arrangements and decorations for rent or purchase through the following florists:

Das Blumenstudio

On-site location

Shopping & Food area between halls 11 and 12

 Sep. 16 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 89-22011

 www.das-blumenstudio.de

Florales Messen & Veranstaltungen

On-site location

Shopping & Food area between halls 3 and 4

 Sep. 17 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 89-20614

 www.florales-deutschland.de

Gärtnerei Laves

On-site location

Shopping & Food area between halls 16 and 17

 Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 89-20494

 www.laves.de

Flowers and plants

See "Florists"


Forwarding agencies

Cranes, forklifts and other conveying/ haulage equipment may be operated only by the following authorized forwarder:

Schenker Deutschland AG
Logistikzentrum Messegelände Hannover
Karlsruher Straße 10
30519 Hannover, Germany

 +49 511 89-20061

 +49 511 87005-0

 +49 511 87005-49

 fairs.hannover@dbschenker.com

 www.dbschenkerfairs.de


Please make arrangements in advance with the above forwarder to ensure that formalities for the return shipment are clarified and that tasks such as the delivery of empty packaging, crane deployment, etc. can be appropriately scheduled.


Empty packaging may not be stored in the exhibition halls, or on stand spaces, or obstruct rescue routes or areas reserved for safety services. Empty packaging can be stored by any of the exhibition's authorized forwarding agencies.

Halls 2-7, 11-12 and 16-17

Kuehne + Nagel (AG & Co.) KG
KN Expo Service Hannover
Logistikzentrum Messegelände Hannover
Karlsruher Straße 4
30880 Laatzen, Germany

 +49 511 89-20701

 +49 511 820980-0

 +49 511 820980-20

 exposervice.hannover@kuehne-nagel.com

 www.kuehne-nagel.com

Halls 13-15 and 25-27

Agility Fairs & Events


Logistikzentrum Messegelände Hannover

Karlsruher Straße 4

30880 Laatzen, Germany

 +49 511 89-20318

 +49 511 874157-0

 +49 511 89-20317

 ehannover@agilitylogistics.com

 www.agilitylogistics.com

Please coordinate delivery and pick-up of empty packaging in advance.

Furniture rental

Furniture can be ordered at short notice via the Exhibitor Service Center (ASC).

Complaints/ appointments:


Deutsche R + S Dienstleistungen GmbH

 +49 511 89-20606

Gas/ Use of gas cylinders and flammable liquids

The location (Exhibitor, Hall-No. and Stand-No.) of gases or flammable and water contaminating fluids used must be notified in writing to:

Mr. Karl-Heinz Andrecht

 +49 511 89-32229

 +49 511 89-36562

 karl-heinz.andrecht@messe.de

Exhibitors are strongly urged to not bring their own gas cylinders. Instead, we recommend placing advance orders with the following supplier. This helps ensure that the authorized forwarding agent, Schenker Deutschland AG, delivers and picks up only a day's quantity at a time.

Supplier for industrial gases:

Linde AG

Entenfangweg 6

30419 Hannover, Germany

 +49 511 27993-0

 +49 511 27993-53

 anja.wernicke@de.linde-gas.com

Please arrange for supplies from the above firm well in advance of the fair. If, for technical reasons, you intend to bring gas cylinders to the fair and have quantities in excess of a day's requirement, these may not be stored in your hall. Please contact the authorized forwarder, Schenker Deutschland AG (Tel.: +49 511 89-20061 and +49 511 870050), to arrange for interim storage and daily delivery of the cylinders to your stand.

Gifts

Chocolates, pralines
Trüffel Güse GmbH

On-site location

Shopping & Food area between halls 11 and 12
Shopping & Food area between halls 16 and 17

 Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 89-20557

 www.messe-supermarkt.de

Groceries

Meats & sausages

Stand delivery service


Ahrberg Handelsgesellschaft mbH

On-site location

Shopping & Food area between halls 16 and 17

 Sep. 16 - Sep. 26 9 a.m. - 6 p.m.

 +49 511 89-28361

 +49 511 89-28362

 www.gramann.biz

Seafood, snacks, restaurant

Stand delivery service

"Nordsee" Fischspezialitäten GmbH

On-site location

Shopping & Food area between halls 16 and 17

 Sep. 16 - Sep. 26 10 a.m. - 6 p.m.


 sueleyman.yilmaz@nordsee.com

Supermarket

See "Supermarket and Minimarkets"

Hall inspectors

Every hall has a inspector's office open during the stand setup and dismantling periods. The experienced staff here can answer all your questions and help you solve problems or contact the EMO General Commissariat for further assistance.

 +49 511 89-327

+ your hall number (two-digits)

Handling oil spills/ contamination

If you spill any oils or emulsions in the halls or outdoors on the exhibition grounds, you must take immediate action to have it cleaned up. The hall supervisor's office has adequate quantities of binding agents on hand. Your hall inspector or the Security Service of Deutsche Messe must be notified of any spillage/ contamination.


 +49 511 89-33636

Hannover tourist services

 www.hannover.de/hotels/emo


On-site location

Convention Center (CC), CC arcades, room 00.233

 Sep. 18 12 p.m. - 6 p.m.

 Sep. 19 - Sep. 23 9 a.m. - 6 p.m.

 Sep. 24 9 a.m. - 12 p.m.

 +49 511 89-30646

 +49 511 89-30645

Hardware & household goods, office & electrical supplies

See "Supermarket and Minimarkets"

Hostesses and stand staff

See "Stand personnel"

Insurance, claims

Contact:

Ms. Karin Bollmann

 +49 511 89-33331

 karin.bollmann@messe.de

International sales operations

On-site location


Deutsche Messe

Administration building 3, rooms 3.1.14 and 3.1.32

Contact:

Mr. Helmut Knorr

 +49 511 89-34291

 +49 511 89-38004

 helmut.knorr@messe.de

Contact:

Ms. Maritta Buck

 +49 511 89-34295

 +49 511 89-31249


 maritta.buck@messe.de


Internet Lounge

Internet terminals are available in the lounge (see below). Additional services offered include e-mailing, printing, burning of CDs/DVDs, compiling and/or editing of slide shows, artwork and typographical work.

On-site location

Convention Center (CC), CC Arcades, Room 00.234

 Sep. 18 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 89-38991

 +49 511 89-38172

 internetlounge@messe.de

Internet press boxes

Your press releases, pictures, company logos are published directly on the EMO website.

Publication rates:

€100 per text plus VAT

€ 70 per image plus VAT

Contact:

Mr. Oreste Mallus

 +49 511 89-32345

 Oreste.Mallus@messe.de

Interpreters

For a variety of languages, foreign-language hosts/ hostesses and interpreters for business talks can be booked via the Hannover Employment Office's on-site branch at the address below. Please submit your inquiry at least a day in advance.

On-site location

Agentur für Arbeit

Europaallee, Administration building 6

30521 Hannover

 Sep. 17 - Sep. 18 9 a.m. - 12 p.m.

 Sep. 19 - Sep. 24 8 a.m. - 3 p.m.

 Sep. 25 8 a.m. - 11 a.m.

Contact:

Mr. Werner Klören

 +49 511 89-20330

 +49 511 89-32626

 hannover.job-messe@arbeitsagentur.de

See also "Stand personnel"

Jewish worship

See "Religious facilities and services"


Knives, scissors, cutlery, small appliances

Knives, small electric appliances, shavers

Balzer am Steintor

On-site location

Shopping & Food area between halls 16 and 17

 Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 89-20385

 balzershop@t-online.de

Laundry/ dry cleaning

24 hours delivery service, stand delivery

Wäscherei Jahnke GmbH


 +49 511 864733

 +49 511 8765207

Lost & found

On-site location


Information Center (IC), Room 00.150


 Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

 Sep. 25 9 a.m. - 2 p.m.

 +49 511 89-32695

Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

 +49 511 1684-2457

 +49 511 1684-0751

Lufthansa

Ticketing, rebooking, refunds, check-in service:

 www.lufthansa.com

Check-in/ Drop-off at Hannover Airport:

Counter 123-126

Late night check-in for flights operated by Lufthansa at

Hanover Airport, Departures Level A:

daily 7:30 - 8:30 p.m.

Mobile:

 mobile.lufthansa.com

Miles & More:

 +49 180 55959

 www.miles-and-more.com


Call Center:

 +49 180 5838426


Media Shop

On-site location

Convention Center (CC), CC Arcades, Room 00.232

 Sep. 18 - Sep. 24 8:30 a.m. - 6:30 p.m.

 +49 511 89-38992

 +49 511 89-38172

See also "Audio and video equipment"

Meeting rooms

See "Conference rooms"

Money exchange

See "Cash withdrawal, money exchange"

Moslem worship

See "Religious facilities and services"

Motor vehicle traffic

See "Traffic regulations"

Newspapers/ magazines

Special orders possible

See "Supermarket and Minimarkets"

Office and computer supplies, photocopiers for rent, prepaid cards

Diete-Trenzinger Büroorganisation GmbH

On-site location

Shopping & Food area between halls 16 and 17

 Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

 +49 511 8668975

 www.diete-trenzinger.de

Office and electrical supplies, hardware and household articles

See "Supermarket and Minimarkets"

Office supplies

Office material and gifts

On-site location

Shopping & Food area between halls 11 and 12

 www.messe-supermarkt.de

See also "Supermarket and Minimarkets"

Oil, lubricants, coolant

The following firm is authorized to deliver oils and lubricants:

Schneider Mineralöl GmbH & Co. Service und Technik KG

An der Weide 20

30173 Hannover, Germany

Contact:

Mr. Matthias Voss

 +49 511 280-4455

 +49 163 2804467

 +49 511 280-4489

 emo.oilservice@schneider-mineraloel.de

 www.schneider-mineraloel.de

Please arrange for supplies from the above firm well in advance of the fair.

Open gates

Open gates during the fair: NORTH 1-3, EAST 2-3, SOUTH 1-2 and WEST 1-2.

Upon leaving the grounds temporarily, holders of full-event tickets or exhibitor passes must inform the gate inspector of their intention to return. Complimentary tickets and day tickets are valid for one-time entry only, and become invalid upon leaving the grounds.


Please note that complimentary ticket holders may not enter the grounds before 9.00 a.m., but holders of exhibitor passes may enter as early as 7.00 a.m.

Opening hours

For exhibitors:

 Sep. 19 - Sep. 24 7 a.m. - 7 p.m.

For visitors:

 Sep. 19 - Sep. 24 9 a.m. - 6 p.m.

Overalls, workwear

Olaf Kadow work wear

On-site location

Shopping & Food area between halls 16 and 17

 Sep. 2 - Sep. 24 10 a.m. - 5 p.m.

 +49 511 8485110

 kadow.olaf@web.de

Parking

Throughout the no-entry period for vehicles (September 14-18), ample parking will be available near all entrances. The following ramps and lots are open for parking:

For **CARS** : NORTH 1-7, EAST 11-14, SOUTH 26-33 and WEST 34-44

Parking **vehicles for the disabled** : NORTH 2, 5, 7, EAST 12, SOUTH 26, 28, 32 and WEST 34, 40

VAN parking: WEST 43-44.

Tour bus parking: NORTH 4, EAST 13 and WEST 35

Please note that **truck** parking in car parking zones is prohibited. Please inform all your subcontractors (freight companies, stand builders, etc.) about this restriction.

The **truck checkpoint** for EMO Hannover 2011 ("LKW-Leitstelle"), where trucks need to report, is located at the WEST 45 parking lot.


For more information, please contact Parking Administration (GfV):


Gesellschaft für Verkehrsförderung (GfV)

Messegelände

30521 Hannover, Germany

Europaallee, Administration Building 6

 +49 511 89-33401


 +49 511 89-33594

 +49 511 89-33410

Parking permits

You can order parking permits via our Online Business Service OBS.


Parking Administration (GfV) may be reached from September 15-24 at the Exhibitor Service Center (ASC) located in the Information Center (IC), Rooms 00.128-00.131.

 +49 511 89-30000

Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact:

Deutsche Messe, Rechtsabteilung
office building 2, room 2.03.16

 +49 511 89-33022

Patent protection

See "Priority certificates"

PC rental

See "Audio and video equipment"


Pharmacy

Adler Apotheke

On-site location

Shopping & Food area between halls 19 and 23

 Sep. 19 - Sep. 24 8 a.m. - 6 p.m.

 +49 511 89-20049

 +49 511 89-20050

 www.apotheke-rethen.de

Photocopiers for rent

See "Office and computer supplies, photocopiers for rent, prepaid cards"

Photocopies

See "Copy shop"

Photographers

For professional photos of your stand, exhibits, or presentations, contact:

Fotoatelier Fricke

 +49 511 9245210

 +49 511 9245211

 messeservice@fotofricke.de

Foto Meyer

 +49 5182 2393

 +49 171 7463769

 +49 5182 3013

 fotomeyer@t-online.de

 www.fotomeyer.com

ISO K°

Mr. Andreas Keudel

 +49 511 9822957

 +49 511 5428320

 a.keudel@iso-k.de

 www.iso-k.de

Photovision - DH

Mr. Daniel Hermann


 +49 511 5455138


 +49 511 5455137

 info@photovision-dh.de

 www.fotofricke.de

Fotoatelier Senf

 +49 511 311109

 +49 511 311109

 fotoatelier.senf@t-online.de


 www.fotosenf.de


To take photographs of stands, in particular of exhibits, you must obtain the express consent of the exhibitor concerned.

TV, video and media production:
















TVN Group

Mr. Matthias Rach

 +49 511 1212-3712

 +49 511 1212-3739

 matthias.rach@tvn.de

| | |
|--|---|
| Police |  +49 511 89-20040 |
| Postal address for exhibitors on site | Company name Name of addressee (Mr./ Ms. ...) EMO Hannover 2011 Hall-No. Stand-No. c/o Deutsche Messe Messegelände 30521 Hannover, Germany |
| Postal services | Stamps, packages up to 20 kg each On-site location Shopping & Food area between halls 19 and 23 in the TNT courier shop  Sep. 19 - Sep. 23 9:30 a.m. - 4 p.m.  Sep. 24 9:30 a.m. - 11 a.m.  +49 511 89-20612 |
| Prepaid cards | See "Office and computer supplies, photocopiers for rent, prepaid cards" |
| Press Center | at the Convention Center (CC), in front of hall 16, on "3. Allee"  Sep. 18 - Sep. 24 8 a.m. - 6:30 p.m.  +49 511 89-31644 |
| Press conferences | Supporting in scheduling and organizing your press conference, including the reservation of appropriate conference rooms. Contact: Ms. Andrea Staude  +49 511 89-31015  +49 511 89-32692  andrea.staude@messe.de |
| Press contacts online | We publish the contacts for the press in the press guide. Contact: Ms. Claudia Eckardt  +49 511 89-31604  +49 511 89-34013  Claudia.Eckardt@messe.de |
| Press info trays at the Press Center | During the show, press info tray copies are available in German, English, French and Italian. Prize for each tray: € 60 plus VAT Contact: Ms. Anika Wurz  +49 511 89-31617  +49 511 89-32692  anika.wurz@messe.de |

Press services

Please find all information on our offer at

 www.emo-hannover.de/pressservice

Contact:

Ms. Andrea Staude

 +49 511 89-31015

 +49 511 89-32692

 andrea.staude@messe.de

Priority certificates

Exhibitors can file for interim protection for their registered designs, utility models, and trademarks they have on display at the show. Applications for the issuance of priority certificates filed after the show cannot be processed, since proper verification is then no longer possible. For more information, please contact:

Deutsche Messe

Legal department

Administration building 2, Room 2.03.16

 +49 511 89-33022

On-site location

Patent attorney office

Deutsche Messe

Administration building 1, Room 1.3.06

 Sep. 19 10 a.m. - 2 p.m.

 Sep. 24 10 a.m. - 2 p.m.

 +49 511 89-30301

Program of supporting events

Details on the supporting program during the show at

 www.emo-hannover.de/events

Public transport to the show

From the Central Railway Station (Hauptbahnhof) to the Messe/Nord terminal:

Tram lines 8 and 18 (Stations along the way include Kröpcke and Aegidientorplatz)

From the city center to the east entrance:

Tram lines 6 or 16 to the Messe/Ost station. (Stations along the way include Kröpcke and Aegidientorplatz)

From Hanover Airport:

Urban rail (S-Bahn) station between terminals B and C, line S5 to the Central Railway Station (Hauptbahnhof) and follow the instructions above for "From Central Railway Station".

Timetables at

 www.uestra.de

Rail connections

Deutsche Bahn AG

Info, timetables, fares and tickets:

On-site location

Convention Center, CC Arcades, Room 00.234



Sep. 18 - Sep. 24

9 a.m. - 6 p.m.



+49 511 89-38991



www.bahn.de

Rail transportation



www.bahn.de

Religious facilities and services

Christian facilities and services

Evangelical worship



www.evlka.de

Catholic worship



www.kath-kirche-hannover.de

On-site location

Ecumenical worship center

Mass, prayer room, personal guidance

Information Center (IC)



Sep. 19 - Sep. 24

9 a.m. - 6 p.m.

Muslim prayer room

On-site location

at hall 7/ South, Platz der Nationen

Jewish worship

Synagogue

Haeckelstraße 8



+49 511 810472



+49 511 852983



info@jg-hannover.de

Koscher meals available at the Jewish community center.

Reservations required:



+49 511 28869546

More Information at



www.religionen-in-hannover.de

Religious masses and services


See "Religious facilities and services"


Removal of goods after the show

Stand dismantling prior to end of show is not permitted. Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "LKW-Leitstelle" (trucks checkpoint) are posted along all approach routes, showing drivers where to go. No vehicles shall be allowed to enter the exhibition grounds on the last day of the show (September 24) until about 10.00 p.m., to enable uninterrupted delivery of empty packaging. From this time onwards through to 6.00 a.m. the next day (September 25), cars and vans may enter the grounds, which will then be closed again to such traffic through September 27. All vehicles must comply with the rules stated under "Traffic regulation". The exhibition grounds will be opened for truck traffic on September 25, starting at around 7.00 a.m. trucks will be directed to their respective halls by the official forwarding agent, Schenker Deutschland AG (Tel.: +49 511 89-20061 and +49 511 87005-0).

Stands may not be cleared or dismantled before the official conclusion of EMO Hannover 2011 at 6.00 p.m. on Saturday, September 24.

Restaurants on the exhibition grounds open during construction period


Tower Restaurant "COSMOPOLITAN" (CC)
 Sep. 17 - Sep. 18 10 a.m. - 4 p.m.

"Le Boulevard", self service (Hall 12/ Northeast corner)
 Sep. 17 - Sep. 18 10 a.m. - 4 p.m.

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

 +49 511 89-33521

 +49 511 89-32657

 www.messe.de/catering

Return of rental furniture and kitchen equipment


All rental items will be collected as soon as possible after the event. The exhibitor must ensure that the items are ready for pickup. The lessor will bill the exhibitor for any extra effort needed to deliver or pickup the rental items arising from delays caused by the latter.

Room reservations

See "Accommodation services & tourist info"

Shirts & Ties

I.G. von der Linde

 +49 511 89-20481

 hannover@igvonderlinde.de

Social media

The world's premier fair for metal working technology and international meeting point of the industry , the EMO Hannover 2011 is also present on the Web 2.0.

Follow EMO Hannover 2011 on twitter, become a fan of the EMO Hannover 2011 fanpage on facebook and get involved in the discussion on LinkedIn!

 http://twitter.com/EMO_HANNOVER

 http://linkedin.com Group EMO_HANNOVER

 <http://facebook.com/EMOHannover>

 <http://www.youtube.com/metaltradefair>

Special travel offer for EMO exhibitors and visitors

Special travel offer for EMO exhibitors and visitors: Deutsche Bahn is offering a great package deal for your visitors wishing to attend the EMO. The round trip to Hanover from anywhere in Germany, including an admission ticket to the show, costs € 99 (2nd class) or € 159 (1st class).

For details, visit

 www.emo-hannover.de/bahnspecial

Stand cleaning

See "Waste disposal and stand cleaning"

Stand construction

The exhibition halls will be open for stand construction as of 7:00 a.m. on September 2, 2011.

Stands must be ready and complete with all registered exhibits by 6:00 p.m. on September 18. Aisles must be kept free after 6.00 p.m. to make room for the laying of runners.

Please note that stand setup and machine placement must comply with the plan approved by the EMO General Commissariat. Contact your hall inspector or the EMO General Commissariat for any issues involving construction.

See also "Delivery of exhibition goods and machine locations"

Stand dismantling and clearance

Rented stands may not be cleared and stands owned by exhibitors may not be dismantled before 6:00 p.m. on the official closing day of the event. Even the partial dismantling of stands before the end of the event is not allowed. Stand dismantling and the clearing and restoration of display areas must be completed by October 3.


Stand personnel

You may hire temporary staff through our associated firm by placing your request online via the OBS system:

Personality GmbH

Employment agency for temp help (e.g. stand personnel, hostesses, support staff for special events, etc.)

 +49 511 775500

 +49 511 775586

 thiet@personality-hannover.de

Ms. Brigitte Ahlborn

 +49 511 89-32619

 +49 511 89-34011


 brigitte.ahlborn@messe.de


You can also commission the employment office to hire other staff.

Agentur für Arbeit (employment office)

On-site location

Europaallee, Administration building 7
30521 Hannover

 +49 511 89-20330


 +49 511 89-20340

 hannover.job-messe@arbeitsagentur.de

Stand security

Halls 2-7

Niedersächsische Wach- and Schließgesellschaft mbH

 +49 511 89-20231

Halls 11-17, 25-27 and Pavilions 33-35

Plural Servicepool GmbH


 +49 511 89-20214

Stand setup and services

Hall 2

Mr. Harald Windeler

 +49 511 89-25040

 +49 511 89-25084

 harald.windeler@emo-hannover.de

Halls 3, 4, 5

Ms. Katrin Hüttler

 +49 511 89-25048

 +49 511 89-25088

 katrin.huettler@emo-hannover.de

Halls 6, 7, 11

Ms. Julia Wulfert

 +49 511 89-25046


 +49 511 89-25086

 julia.wulfert@emo-hannover.de

Halls 12, 13, 27

Ms. Sabine Faase


 +49 511 89-25044


 +49 511 89-25084

 sabine.faase@emo-hannover.de

Halls 14/15, 16, 17, 25, 26

Mr. Bahattin Girgin

 +49 511 89-25042

 +49 511 89-25082

 bahattin.girgin@emo-hannover.de

Storage of empty packaging

See "Forwarding agencies"


Streaming Media

You can have a trailer made for your event or your stand at the fair and optionally publish this on www.emo-hannover.de .

Contact:

Ms. Andrea Staude

 +49 511 89-31015

 +49 511 89-32692

 andrea.staude@messe.de

Supermarket and Minimarkets


Supermarket with coffee bar, snacks, bakery products, newspapers, tobaccos, hardware and household goods, office & electrical supplies
Stand delivery service


 www.messe-supermarkt.de


On-site location

Shopping & Food area between halls 16 and 17

 Sep. 5 - Sep. 18 8 a.m. - 6 p.m.

 Sep. 19 - Sep. 24 7 a.m. - 6:30 p.m.

 +49 511 89-20555

 +49 511 89-20550

Minimarkets with coffee bar, snacks


On-site location

Shopping & Food area between halls 1 and 3

 Sep. 12 - Sep. 18 8 a.m. - 6 p.m.

 Sep. 19 - Sep. 24 7 a.m. - 6 p.m.

 Sep. 25 - Sep. 27 8 a.m. - 6 p.m.

 +49 511 89-20556

On-site location

Shopping & Food area between halls 3 and 4

 Sep. 7 - Sep. 18 8 a.m. - 6 p.m.

 Sep. 19 - Sep. 24 7 a.m. - 6:30 p.m.


 Sep. 25 - Sep. 29 8 a.m. - 6 p.m.

 +49 511 89-20560

On-site location

at Hall 7/south side, facing "Platz der Nationen"

 Sep. 7 - Sep. 18 8 a.m. - 6 p.m.

 Sep. 25 - Sep. 29 8 a.m. - 6 p.m.

 +49 511 89-20559


On-site location

Shopping & Food between halls 11 and 12

 Sep. 5 - Sep. 18 8 a.m. - 6 p.m.

 Sep. 19 - Sep. 24 7 a.m. - 6:30 p.m.

 Sep. 25 - Oct. 1 8 a.m. - 6 p.m.

 +49 511 89-20564

Tableware

Rental of china, cutlery, glasses etc.
Stand delivery service

Contact:

Christian Hubensack GmbH

 +49 511 9595922

 www.hubensack.de

Taxi stands

At entrances NORTH 1, NORTH 2 , WEST 1, WEST 2 and SOUTH 1, near Hall 11

Technical assistance for stands

See "Stand setup and services"

Technical product descriptions

With the publishing of your information in advance to the event, we draw early attention to your new products, innovations and solutions showcased at EMO Hannover 2011.


Contact:

communicate!

Agentur für Öffentlichkeitsarbeit GmbH

Ms. Cornelia Gewiehs

 +49 4261 1663

 +49 4261 971478

 info@communicate-pr.de

Telecommunication equipment

Phones and fax machines ordered for the stand will be delivered directly to the stand and picked-up at the end of the fair.

For activation of confirmed phone, internet and fax connections, please call our service hotline at +49 511 89-1171.

For disconnection and return of standard phones and fax machines, call the service hotline at +49 511 89-1171.

Telephone hook-up requires at least one hour of advance notice.

Equipment may only be returned at the following times: last day of the show up to 7.00 p.m., afterwards from 8.00 a.m. to 4.00 p.m. until the end of the dismantling period.

The exhibitor remains liable for all equipment until it is returned to a service technician, who will issue a receipt for all devices returned.

For more information on telecommunications equipment, please contact:

Ms. Nicole Scholz

 +49 511 89-32650

 nicole.scholz@messe.de

Traffic regulations

The exhibition grounds and car parks are private property, and the roads are not public thoroughfares. Drivers may use them at their own risk. The German Road Traffic Regulations (StVO - "Straßenverkehrsordnung") apply. Drivers must give way to the right. The speed limit of 20 kilometers per hour must be strictly observed.

Cars and station wagons are free to enter the exhibition grounds up to and including Tuesday September 13 for gates in use.

All vehicles delivering goods for the exhibition (cars with trailers, minivans, vans, trucks, etc.) during construction and dismantling periods must first follow the signs directing them to the truck checkpoint ("LKW-Leitstelle") located at the WEST 45 parking lot. After being logged in here, the vehicles will be dispatched by the official forwarding agent Schenker Deutschland AG to the exhibition grounds.

The grounds will be closed to such vehicles on the last five construction days (September 14-18). Entry for a period of three hours, however, will be granted upon payment of a refundable deposit of € 100. This deposit will be forfeited for vehicles that do not exit the grounds by the departure time shown on the entry permit.

The exhibition grounds will be closed to all vehicular traffic at midnight on September 18, to facilitate completion of construction work and cleaning of the grounds.

The exhibition grounds will be open to cars, station wagons and trucks with a maximum permissible weight of 7.5 tons on September 24, the last day of the fair, from about 10.00 p.m. to 6.00 a.m. Trucks with a permissible weight of over 7.5 tons are prohibited from entering the grounds before 7.00 a.m. on September 25.

All vehicles delivering goods for the exhibition (cars with trailers, minivans, vans, trucks, etc.) during construction and dismantling periods must first follow the signs directing them to the truck checkpoint ("LKW-Leitstelle") located at the WEST 45 parking lot.

Travel agency

Flight changes, reservations and schedules, train timetables, hotel reservations:

BCD Travel Germany GmbH



+49 511 9658-464



www.bcd-travel-direct.de

Trolleys/ carts

Trolleys/ carts can be loaned from the authorized security firm, Niedersächsische Wach- und Schließgesellschaft, located between Halls 1 & 2, upon payment of a refundable deposit of € 30.

Typographical work, artwork and advertising material

You may contact the following two firms on-site to order labels, artwork, or advertising materials for your exhibit, for direct delivery to your stand.


Halls 2-7 and 14-16

Plot & Print-Service

Mr. Jörg Würdemann

Wilhelm-Busch-Weg 3

30966 Hemmingen

 +49 5101 925156

 +49 171 3453002

 +49 5101 925155

 plotandprint@aol.com

On-site location

Hall 6/ West side


Halls 11-13, 17 and 25-27

Köneke Werbung

Mr. Dino Köneke

Hans-Böckler-Straße 34

30851 Langenhagen, Germany

 +49 511 795260

 +49 172 9876983

 +49 173 9292752

 +49 511 795211

 info@koenekewerbung.de

On-site location

Hall 26/ Northeast corner

Urban trains and trams

See "Public transport to the show"

Vehicle gates

The following gates will be in use during the construction and dismantling periods:

NORTH 2 - Halls 2-5

NORTH 3 - Halls 2-5 (September 14-18 and September 25-27; for vehicles up to 3.60 m high)

EAST 1 - Halls 2-5 (September 12-27)

SOUTH 2 - Halls 6-7 and 11-17, Pavilions 33-35 (September 3-30)

WEST 1 - Halls 11-17 and 25-27, Pavilions 33-35 (August 22 to October 3)

WEST 4 - Halls 25-27 (August 29 to October 1, for trucks only)

Vehicles for disabled persons

See "Vehicles for the disabled"

Vehicles for the disabled

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds. This service can be ordered by contacting the Car Services department of Deutsche Messe. Wheelchairs can be rented from the Car Services department and the first aid station.

Contact:

Mr. Michael Taut

 +49 511 89-33903

Video production

See "Streaming Media"

See also "Photographers"

Waste disposal and stand cleaning

The exhibitor is responsible for the proper and environmentally acceptable disposal of waste produced at and by his stand during its construction, operation, and dismantling. Deutsche Messe alone may be commissioned to dispose of recyclable and non-recyclable materials, and it in turn shall provide the service through an approved waste disposal firm.

The following waste disposal firms are authorized to provide the necessary disposal and cleaning services.

Halls 2-7

Deutsche R+S Dienstleistungen GmbH & Co. KG

 +49 511 89-20600


 +49 511 89-20611

 ausstellerbetreuung@deutsche-rs.de

Halls 11-17 and 27

PLURAL servicepool GmbH

 +49 511 89-21214


 +49 511 89-20514

 messe.hannover-plural@compass-group.de

Halls 25-26 and Pavilions 33-35

Reinigungswerk Helms GmbH

 +49 511 89-20333


 +49 511 89-20290

 info@helms-messe.de

Water connections

Hall 2


H. Vesterling Installationstechnik GmbH

 +49 511 89-20122

 +49 511 89-20422

Halls 3-7

Walter Heitmüller Sanitär und Heizung

 +49 511 89-20104

 +49 511 89-20404

Halls 11-13


Ahrens Sanitärtechnik und Gasheizungen GmbH

 +49 511 89-20111

 +49 511 89-20411

Halls 14-17

Ing. P. Behrens Sanitär- u. Heizungsanlagen

 +49 511 89-20116

 +49 511 89-20416

Halls 25-27 and Pavilions 33-35

Mildner Sanitär- und Heizungsbau GmbH

 +49 511 89-20126

 +49 511 89-20426

Webcast

Your capabilities showcased in moving pictures.

Price for the creation of a webcast costs: € 1,450 plus VAT

Price for publishing of an existing video at the EMO website and YouTube: € 100 plus VAT

Contact:

Mhoch4 GmbH & Co. KG - die Fernsehagentur

Mr. Bernhard Jungwirth

Große Elbestraße 160

22767 Hamburg, Germany

 +49 40 298131-11

 bj@diefernsehagentur.de

WLAN support

Convention Center/CC, arcades, room 234

WLAN-Support Services:

- sale of WLAN vouchers (cash and credit card payment)
- assistance with configuration of WLAN and with login trouble
- on-site support
- information about remaining online time of a voucher

For problems with stand internet connection please contact: stand phone/stand fax/stand internet line

WLAN-Voucher points of sale:

- all EBi information counters (cash only)
- WLAN-support, Convention Center/CC, arcades, room 234 (cash and credit card payment)

prices:

| | |
|----------|-----------|
| 01 hour | EUR 10.00 |
| 04 hours | EUR 35.00 |
| 10 hours | EUR 60.00 |

- A voucher can be used on different computers but only at one computer per time
- only actual online time is subtracted from the credit
- The vouchers are valid throughout the whole fair and can be used up in as many sessions as desired
- Remaining time is shown via a pop-up window.
- Pop-up blockers have to be deactivated!
- The voucher is also valid as a receipt
- All unused minutes expire at the end of the event



Sep. 18

10 a.m. - 6 p.m.



Sep. 19 - Sep. 23

8:30 a.m. - 6:30 p.m.



Sep. 24

8:30 a.m. - 6 p.m.



+49 511 89-38991

WLAN vouchers

The following prepaid vouchers are available for use over multiple sessions:

1h = 60 minutes online (cumulative) - € 10

4h = 240 minutes online (cumulative) - € 35

10h = 600 minutes online (cumulative) - € 60

Stop & Go: The vouchers are valid throughout the whole fair, can be used up in as many sessions as you like and only your actual online time will be subtracted from your credit.

Please note that at certain events you may experience interference from private WLAN networks in halls or limited performance due to the large number of other users. This WLAN service is intended for individual users, to complement our dedicated internet lines with guaranteed bandwidth.


Working hours

By law, the maximum working period is limited to 10 hours/day, also during construction and dismantling periods. If your company has a registered office in Germany, that office can also obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays. For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:

Staatliches Gewerbeaufsichtsamt Hannover

Am Listholze 74

30177 Hannover

 +49 511 9096-0

 +49 511 9096-199

 poststelle@gaa-h.niedersachsen.de

Working platforms

You can rent these from forwarders authorized by Deutsche Messe.



- | | | | | | |
|--|--|---|---|---------------------------------------|---|
| Deutsche Messe Verwaltung/Administration | Parkplatzverwaltung Car park admin. office | Parkplatz (Caravan) Parking (Caravan) | Messe Heliport | Apotheke Pharmacy | LKW-Leitstelle/Spedition Truck Checkpoint/Forwarding Agencies |
| Eingang Entrance | Parkplatz (PKW) Parking (Cars) | Flughafen Shuttle Airport Shuttle | Garderobe Cloakroom | Sanitätsstelle Medical Service | EC-Geldautomat EC-Cash dispensing machine |
| Informations-Centrum Information Center | Parkhaus (PKW) Parking block (Cars) | TAXI Taxi | Gepäck-/Baggage Pre-Check-In & Transfer | HN Haus der Nationen House of Nations | Zimmervermittlung Accommodation Service |
| Convention Center | Parkplatz (Bus) Parking (Bus) | U Stadtbahn Tram | Presse-Centrum Press Center | Restaurant | EMO Generalkommissariat General Commissariat |
| Tagungsräume Conference Rooms | Parkplatz (LKW) Parking (Trucks) | Bahnhof/Railway Station Hannover Messe/Laatzten | Kirchen-Centrum Church | Polizei Police | Internationale Verbände International associations |
| Aussteller Service Center Exhibitor Service Center | Parkplatz (Transporter) Parking (Van) | DB Fahrtscheine DB-Tickets | Gebetsraum für Muslime Muslim Worship | Zoll Customs | Internet Lounge |
| | | | | | Information (Ebi) |

