

# INFORMATION FOR EXHIBITORS

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CeBIT

2 – 6 MARCH 2010 · HANNOVER

.españa  
CeBIT PARTNER COUNTRY 2010

**Accommodation services & tourist info**

Hannover Marketing & Tourismus GmbH  
[http://www.hannover.de/cebit\\_en/index.html](http://www.hannover.de/cebit_en/index.html)

**Information Center (IC)**

Opening hours:

01.03. 12:00-18:00  
02.-05.03. 09:00-18:00  
06.03. 09:00-12:00

**Advertising ban**

No advertising whatsoever is allowed outside of the exhibitor's own stand area, including the distribution of flyers, display of posters, or erection of structures with advertising content. This also applies to any persons circulating outside of their own stand's area while displaying advertising on sandwich boards, clothing, etc.

Ms. Anke Robbers

[anke.robbers@messe.de](mailto:anke.robbers@messe.de)

**Tel** +49 511 89-31227

**Airline**

Deutsche Lufthansa AG

[stefanie.wonnenberg-windmueller@dlh.de](mailto:stefanie.wonnenberg-windmueller@dlh.de)

[www.lufthansa.com](http://www.lufthansa.com)

**Information Center (IC)**

Opening hours:

02.-06.03. 09:00-18:00

Reservations desk

**Tel** +49 180 5838426

**Airport shuttle**

Connection to the fair ground, see "Public transport to the show"

**ATMs (cash dispensers)**

- North 1 entrance
- North 2 entrance (all year round)
- Information Center (IC)
- Hall 10
- Hall 13

**Audio and video equipment**

Fleischhauer TV Communications GmbH

[www.fleischhauer.de](http://www.fleischhauer.de)

**Tel** +49 511 616807-0

**Fax** +49 511 616807-66

Gahrens + Battermann GmbH

**Shopping & Food** area between halls 16 and 17

[www.gb-mediensysteme.de](http://www.gb-mediensysteme.de)

**Tel** +49 511 419997-0

**Fax** +49 511 419997-41

Opening hours:

01.03. 10:00-19:00

02.-06.03. 09:00-18:00

**Baggage service / early check-in**

Baggage consignment or pick-up:

Airport: arrivals Level C

Exhibition grounds: Foyer, North 2 entrance (Hall 2) and West 1 entrance (Hall 13)

Advance booking:

BFM Incoming & Traveller Services GmbH

[info@gepaeckservice.de](mailto:info@gepaeckservice.de)

**Tel** +49 511 977-4880

**Fax** +49 511 977-4886

<b>Bakery</b>	See "Groceries"
<b>Bank services</b>	ReiseBank AG www.reisebank.de <b>Information Center (IC)</b> <b>Tel</b> +49 69 978807-1458 <b>Fax</b> +49 69 978807-131458 Opening hours: 02.-06.03. 09:00-13:00, 14:00-18:00
<b>Beverage service</b>	Messe Gastronomie Hannover GmbH Stand delivery service www.messe.de/catering <b>Tel</b> +49 511 89-33770 <b>Fax</b> +49 511 89-33781
<b>Caravan parking</b>	Special parking lot on Kronsbergstraße, directly opposite Hall 13 and near the West 1 entrance. Please reserve in advance! <b>Tel</b> +49 511 89-33595 <b>Fax</b> +49 511 89-33410
<b>Car rental</b>	Europcar Autovermietung GmbH <a href="mailto:dm.sm.hannover-sued@mail.europcar.com">dm.sm.hannover-sued@mail.europcar.com</a> www.europcar.de <b>Information Center (IC)</b> <b>Tel</b> +49 511 89-20484 Opening hours: 02.-06.03. 10:00-18:00
<b>Catalogue</b>	See "Exhibitor directory"
<b>Catering</b>	Free delivery to stands Messe Gastronomie Hannover GmbH <a href="mailto:contact.catering@messe.de">contact.catering@messe.de</a> www.catering.messe.de <b>Tel</b> +49 511 89-33523 <b>Fax</b> +49 511 89-32657
<b>Childcare</b>	During CeBIT 2010, busy parents of children aged 1 - 6 can take advantage of the "Hermes Kids" on-site kindergarten. www.hermes-kids.de/messen Please book in advance, and no later than 17 February. Ms. Katja Anssar <a href="mailto:katja.anssar@messe.de">katja.anssar@messe.de</a> <b>Tel</b> +49 511 89-34314  <a href="mailto:info@hermes-kids.de">info@hermes-kids.de</a> <b>Tel</b> +49 511 89-30196 <b>Fax</b> +49 511 89-30197
<b>Church</b>	See "Religious facilities & services"
<b>Cigarettes, cigars, tobacco</b>	See "Groceries"
<b>Cloakrooms and left luggage</b>	Located at all entrances.
<b>Combined admission / transportation tickets</b>	Exhibitor passes and admission tickets are also valid for free fare on all buses and trains (2nd class) serving

metropolitan Hannover.  
For maps and stops visit  
[www.gvh.de](http://www.gvh.de)

**Conference rooms**

To book rooms for conferences, receptions or other exhibitor events contact  
Ms. Gabriela Braun / Ms. Corina Sillmen  
[gabriela.braun@messe.de](mailto:gabriela.braun@messe.de)  
**Tel** +49 511 89-31608  
[corina.sillmen@messe.de](mailto:corina.sillmen@messe.de)  
**Tel** +49 511 89-31279

**Construction and dismantling periods**

	Date	Time
Start of construction	17.02.	--
End of construction	01.03.	18:00
Show starts	02.03.	09:00
Show ends *	06.03.	18:00
End of dismantling	12.03.	--

\* **Stands may not be cleared or dismantled before 6 p.m.**

**Copyshop**

Photocopies, business cards, fax service, digital printing  
[copyshop@messe.de](mailto:copyshop@messe.de)  
**Information Center (IC)**  
**Tel** +49 511 89-35100  
**Fax** +49 511 89-35101  
Opening hours:  
01.-06.03. 09:00-18:00

**Courier service**

TNT Express GmbH  
[www.tnt.com](http://www.tnt.com)  
**Shopping & Food** area between halls 19 and 23  
**Tel** +49 511 89-20612  
**Fax** +49 511 89-28612  
Opening hours:  
01.03. 10:00-18:00  
02.-06.03. 09:00-18:00  
07.03. 10:00-17:00

**Cultural events and nightlife**

[www.hannover.de](http://www.hannover.de)

**Customs**

Zollamt Messengelände (on-site office)  
Europaallee, Bürohaus 7  
30521 Hannover  
[Poststelle@zah-messe.bfinv.de](mailto:Poststelle@zah-messe.bfinv.de)  
**Tel** +49 511 89-20262  
**Tel** +49 511 89-20263  
**Fax** +49 511 89-20358

**Directory assistance**

**Tel** +49 511 89-1188

**Direct sales ban**

Direct or over-the-counter sales are strictly prohibited at CeBIT.  
Sales permits are only possible for publications which are:  
1. in printed form  
2. priced at standard rates for books/magazines  
3. published regularly, at least once a quarter as a newspaper or magazine (periodicals/press releases)

4. not discounted at the show  
For exemptions, apply to  
Ms. Silke Brück  
[silke.brueck@messe.de](mailto:silke.brueck@messe.de)  
**Tel** +49 511 89-33116

**Disconnection of utilities**

Disconnection of utilities prior to the end of the show is not permitted. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance. Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action. For contact information, see "Electricity" and "Water connections"

**Dry cleaning, laundry**

See "Laundry, dry cleaning, 24-hour delivery service"

**Electricity**

Halls 2, 18-23: Max Geissler Elektrotechnik  
**Tel** +49 511 89-20022  
**Fax** +49 511 89-20322

Halls 3-5: Wahl GmbH & Co. KG  
**Tel** +49 511 89-20004  
**Fax** +49 511 89-20304

Halls 6-9: Elektro-Stiller GmbH & Co. KG  
**Tel** +49 511 89-20006  
**Fax** +49 511 89-20306

Halls 10-13 and Pavilion P11: Arge Ahlering GmbH and Schäfer & Schäfer GmbH Elektrotechnik  
**Tel** +49 511 89-20011  
**Fax** +49 511 89-20311

Halls 14-17, Pavilions P 32-36 and open-air site: Fleischhauer GmbH & Co. KG  
**Tel** +49 511 89-20016  
**Fax** +49 511 89-20316

Halls 24 - 27: Buderus Services GmbH  
**Tel** +49 511 89-20026  
**Fax** +49 511 89-20326

**E-mail service**

See "Internet Lounge"

**Emission Zone Permits  
(windshield stickers)**

Please order your Emission Zone Permit at [www.tuev-nord.de/39477.asp](http://www.tuev-nord.de/39477.asp)  
**Tel** +49 511 986-0  
**Fax** +49 511 986-1237

**Evening events**

Through the duration of the show, exhibitors are permitted to hold evening stand parties (after 6:00) such as "happy hours", customer receptions and the like. Please use order form 5.41 in OBS to apply for this.

**Exhibitor directory**

Exhibitors can pick up a complimentary copy of the exhibitor directory at the hall supervisor's office by presenting their exhibitor pass up to the next-to-last day of the show.

<b>Exhibitor passes</b>	<p>If stand rental charges have been paid by the due date, the appropriate number of passes will be dispatched to exhibitors automatically. See also "Exhibitor Service Center" <b>Tel +49 511 89-33179</b></p>
<b>Exhibitor Service Center</b>	<p>Whatever you need as an exhibitor, you'll find competent staff to help you here, stop by or call for assistance with: Stand rental/technical issues Telecommunications equipment Cleaning, waste disposal Stand security and traffic control issues Listings in the electronic media Admission tickets, catalogues Catering needs Parking permits Room rentals <b>Entrance North 1</b> , 1st floor <b>Tel +49 511 89-30000</b> Opening hours: 26.02.-06.03. 8:00-18:00</p>
<b>First-aid station</b>	<p><b>between entrance North 1 and Hall 19</b> <b>Tel +49 511 89-114</b> Opening hours: 22.02.-28.02. 08:00-18:00 01.03. 08:00-22:00 02.-05.03. 08.00-18:00 06.03. 08:00-22:00</p> <p>Doctor on duty: Opening hours: 02.-06.03. 08:00-18:00 <b>Tel +49 511 89-30030</b></p>
<b>Florists</b>	<p>Das Blumenstudio www.das-blumenstudio.de <b>Shopping &amp; Food</b> area between halls 11 and 12 <b>Tel +49 511 89-22011</b> Opening hours: 28.02.-06.03. 09:00-18:00</p> <p>Florales Messen &amp; Veranstaltungen www.florales-deutschland.de <b>Shopping &amp; Food</b> area between halls 3 and 4 <b>Tel +49 511 89-20614</b> Opening hours: 27.02.-06.03. 09:00-18:00</p> <p>Gärtnerei Laves www.laves.de <b>Shopping &amp; Food</b> area between halls 16 and 17 <b>Tel +49 511 89-20494</b> Opening hours: 02.-06.03. 09:00-18:00</p>
<b>Flowers and plants</b>	<p>See "Florists"</p>
<b>Forwarding agencies</b>	<p>Agility - Fairs &amp; Events GmbH <a href="mailto:ehannover@agilitylogistics.com">ehannover@agilitylogistics.com</a></p>

**Tel** +49 511 89-20318

**Tel** +49 511 8741570

Kuehne + Nagel (AG & Co.) KG

[exposervice.hannover@kuehne-nagel.com](mailto:exposervice.hannover@kuehne-nagel.com)

**Tel** +49 511 89-20701

**Tel** +49 511 89-20702

**Tel** +49 511 820980-0

Schenker Deutschland AG

[fairs.hannover@dbschenker.com](mailto:fairs.hannover@dbschenker.com)

**Tel** +49 511 89-20061

**Tel** +49 511 870050

## **Furniture rental**

... Can be ordered at short notice via the Exhibitor Service Center.

Complaints, appointments:

Deutsche R + S Dienstleistungen GmbH

**Tel** +49 511 89-20608

## **Gifts**

Chocolates, pralines

Trüffel GÜSE GmbH

[www.messe-supermarkt.de](http://www.messe-supermarkt.de)

**Shopping & Food** area between halls 11 and 12

**Shopping & Food** area between halls 16 and 17

**Tel** +49 511 89-20557

Opening hours:

02.-06.03. 09:00-18:00

Cuckoo clocks made in Germany

Juwelier Schrader

[juwelier-schrader@gmx.de](mailto:juwelier-schrader@gmx.de)

**Shopping & Food** area between halls 16 and 17

**Tel** +49 511 89-20106

Opening hours:

02.-06.03. 09:00-18:00

## **Groceries**

### **Baked goods & confectionery**

Stand delivery service

Konfinesse W. Henf GmbH & Co. KG

**Shopping & Food** area between halls 16 and 17

**Tel** +49 511 8207500

**Fax** +49 511 8207501

Opening hours:

01.-07.03. 09:00-18:00

### **Meats & sausages**

Standbelieferung

[www.gramann.biz](http://www.gramann.biz)

Ahrberg Handelsgesellschaft mbH

**Shopping & Food** area between halls 16 and 17

**Tel** +49 511 89-28361

**Fax** +49 511 89-28361

Opening hours:

25.02.-08.03. 09:00-18:00

Seafood, snacks

Stand delivery service, restaurant

"Nordsee" Fischespezialitäten GmbH

**Shopping & Food** area between halls 16 and 17

[michael.woehler@nordsee.com](mailto:michael.woehler@nordsee.com)

Opening hours:

27.02.-08.03. 09:00-18:00

### **Supermarket**

See "Groceries"

## **Groceries**

**Supermarket** with coffee bar, snacks, backed goods, newspapers, tobaccos  
Stand delivery service  
[www.messe-supermarkt.de](http://www.messe-supermarkt.de)

**Shopping & Food** area between halls 16 and 17

**Tel** +49 511 89-20555

**Fax** +49 511 89-20550

Opening hours:

15.02.-13.03. 09:00-18:00

### **Minimarket**

**Shopping & Food** area between halls 1 and 3

**Tel** +49 511 89-20556

Opening hours:

17.02.-10.03. 09:00-18:00

### **Minimarket**

**Shopping & Food** area between halls 3 and 4

**Tel** +49 511 89-20560

Opening hours:

15.02.-11.03. 09:00-18:00

### **Minimarket**

**at Hall 7/south side** , facing "Platz der Nationen"

**Tel** +49 511 89-20559

Opening hours:

19.02.-10.03. 09:00-18:00

### **Minimarket**

**Shopping & Food** area between halls 11 and 12

**Tel** +49 511 89-20564

Opening hours:

08.02.-14.03. 09:00-18:00

### **Minimarket**

**Shopping & Food** area between halls 19 and 23

**Tel** +49 511 89-20561

Opening hours:

19.02.-10.03. 09:00-18:00

## **Hall supervisors**

For any technical or procedural questions you might have, just ask the supervisor responsible for your hall.

**Tel** +49 511 89-327

+ your hall number (e.g. "02")

### **Convention Center (CC)**

[Convention.Center@messe.de](mailto:Convention.Center@messe.de)

**Tel** +49 511 89-32640

### **Information Center (IC)**

[Inspektion-IC@messe.de](mailto:Inspektion-IC@messe.de)

**Tel** +49 511 89-32695

**Fax** +49 511 89-36395

<b>Hannover tourist services</b>	<p><a href="http://www.hannover.de/english/index.html">http://www.hannover.de/english/index.html</a>  <b>Information Center (IC)</b>  <b>Tel</b> +49 511 89-30646  <b>Fax</b> +49 511 89-30645  Opening hours:  01.03.            12:00-18:00  02.-05.03.      09:00-18:00  06.03.            09:00-12:00</p>
<b>Hardware &amp; household goods</b>	<p>Also office &amp; electrical supplies  <a href="http://www.messe-supermarkt.de">www.messe-supermarkt.de</a>  Supermarket  <b>Shopping &amp; Food</b> area between halls 16 and 17  <b>Tel</b> +49 511 89-20555  <b>Fax</b> +49 511 89-20550  Opening hours:  15.02.-13.03.    09.00-18:00</p>
<b>Helicopter shuttle service</b>	<p>Airport to exhibition grounds, either one-way or round-trip service  <a href="mailto:info@compass-aircharter.de">info@compass-aircharter.de</a>  <b>Tel</b> +49 511 72458-55  <b>Tel</b> +49 511 72458-56</p>
<b>Hostesses and stand staff</b>	<p>See "Stand personnel"</p>
<b>International Sales Operations</b>	<p><a href="http://www.messe.de/repraesentanten_e">www.messe.de/repraesentanten_e</a>  Deutsche Messe  Administration building 3, rooms 3.1.14, 3.1.32, 3.1.35  Contact: Mr. Andrej Gross  <b>Tel</b> +49 511 89-34290  <b>Fax</b> +49 511 89-38004  Contact: Ms. Nicola Ahlert  <b>Tel</b> +49 511 89-34292  <b>Fax</b> +49 511 89-38004</p>
<b>Internet Lounge</b>	<p>Internet access is available at dedicated terminals.  Following services are also offered:  e-mail transmission, printing, CD-ROM/DVD burning.  <a href="mailto:internetlounge@messe.de">internetlounge@messe.de</a>  <b>Information Center (IC)</b>  <b>Tel</b> +49 511 89-38991  <b>Fax</b> +49 511 89-38172  Opening hours:  01.03.            10:00-19:00  02.-06.03.      09:00-18:00</p>
<b>Interpreters</b>	<p>Agentur für Arbeit  Europaallee, Adm. building 6  30521 Hannover  Contact:  Mr. Werner Klören  <b>Tel</b> +49 511 89-20330  <b>Fax</b> +49 511 89-32626  See "Stand personnel"</p>
<b>IT- &amp; Mediashop</b>	<p>WIT House GmbH  Media- and presentation equipment incl. supplies.</p>

	Computers, notebooks, printers, displays, network supplies, cellphones, pre-paid-cards <a href="mailto:messeshop@withouse.de">messeshop@withouse.de</a> <b>Shopping &amp; Food</b> area between halls 16 and 17 Opening hours: 01.03. 10:00-19:00 02.-06.03. 09:00-18:00
<b>Jewish worship</b>	See "Religious facilities & services"
<b>Knives, scissors, cutlery, small appliances</b>	Knives, small electric appliances, shavers Balzer am Steintor <a href="mailto:Balzershop@t-online.de">Balzershop@t-online.de</a> <b>Tel</b> +49 511 89-20385 <b>Shopping &amp; Food</b> area between halls 16 and 17 Opening hours: 02.-06.03. 09:00-18:00
<b>Laundry, dry cleaning, 24-hour delivery service</b>	Wäscherei Jahnke GmbH <b>Shopping &amp; Food</b> area between halls 16 and 17 Opening hours: 02.-05.03. 08.30-18.30 06.03. 08.30-11:00
<b>Lost &amp; found</b>	<b>Information Center (IC)</b> <b>Tel</b> +49 511 89-32633 Opening hours: 02.-06.03. 08:30-19:00 07.03. 09:00-17:00 Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office: <b>Tel</b> +49 511 1684-2457 <b>Fax</b> +49 511 1684-0751
<b>Lufthansa</b>	See "Airline"
<b>Moslem worship</b>	See "Religious facilities & services"
<b>Motor vehicle traffic</b>	See "Vehicle access "
<b>Newspapers &amp; magazines</b>	Special orders possible Supermarkets See "Groceries"
<b>Office &amp; computer supplies, photocopiers for rent</b>	Diete-Trenzinger Büroorganisation GmbH <a href="http://www.diete-trenzinger.de">www.diete-trenzinger.de</a> <b>Shopping &amp; Food</b> area between halls 16 and 17 <b>Tel</b> +49 511 8668975 Opening hours: 28.02.-06.03. 09:00-18:00
<b>Office supplies</b>	Gifts, Office material <b>Shopping &amp; Food</b> area between halls 11 and 12 <a href="http://www.messe-supermarkt.de">www.messe-supermarkt.de</a> Opening hours: 02.-06.03. 09:00-18:00 Supermarket <b>Shopping &amp; Food</b> area between halls 16 and 17

	<p>www.messe-supermarkt.de  <b>Tel</b> +49 511 89-20555  <b>Fax</b> +49 511 89-20550  Opening hours:  15.02.-13.03. 09:00-18:00</p>
<b>Overalls, workwear, tools etc.</b>	<p>Olaf Kadow work wear  <a href="mailto:kadow.olaf@web.de">kadow.olaf@web.de</a>  <b>Shopping &amp; Food</b> area between halls 16 and 17  <b>Tel</b> +49 511 8485110  Opening hours:  02.-06.03. 09:00-18:00</p>
<b>Parking</b>	<p>The following ramps and lots are open for parking:  - <b>For CARS:</b> North 1-9, East 11-12, South 26-33, West 34-35.  - <b>For TRUCKS, delivery vans &gt; 2.8 tons, trailers and container bridges:</b> South 6. Important: No entry for disassembly vehicles on Mar. 6 from 10:30 a.m. to 9:00 p.m.! Truck parking (on the South 6 lot) is subject to charge and is assigned by GfV (Gesellschaft für Verkehrsförderung) on site at the South 6 lot located on the ADAC Driver Training Safety Center to the southeast of the grounds (follow the signs to "ADAC Fahrsicherheitszentrum")  - <b>For SMALL DELIVERY VANS (&lt; 2.8 tons):</b> West 43-44.  - <b>For BUSSES:</b> East 13, North 4, West 35.  It is not permitted to park any trucks, delivery vans, busses or mobile homes on lots designated for car parking.  <b>Tel</b> +49 511 89-33401  <b>Tel</b> +49 511 89-33594  <b>Fax</b> +49 511 89-33410</p>
<b>Patent and design infringements</b>	<p>Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact  Deutsche Messe  Legal Department  Administration building 2, Room 2.03.16  <b>Tel</b> +49 511 89-33022</p>
<b>Patent protection</b>	See "Priority certificates"
<b>PC rental</b>	See "Audio and video equipment"
<b>Perfume shop</b>	<p>Perfume shop "Rook"  <b>Shopping &amp; Food</b> area between halls 16 and 17    <b>Tel</b> +49 511 89-20391  Opening hours:  02.-06.03. 09:00-18:00</p>
<b>Pharmacy</b>	<p>Adler Apotheke  www.apotheke-rethen.de  <b>Shopping &amp; Food</b> area between halls 19 and 23  <b>Tel</b> +49 511 89-20049  <b>Fax</b> +49 511 89-20050  Opening hours:</p>

	01.03. 10:00-15:00 02.-06.03. 09:00-18:00
<b>Photocopiers for rent</b>	See "Office & computer supplies, photocopiers for rent"
<b>Photocopies</b>	See "Copyshop"
<b>Photographers</b>	For professional photos of your stand, exhibits, or presentations, contact:  Klaus Fricke <a href="mailto:mail@fotofricke.de">mail@fotofricke.de</a> <a href="http://www.fotofricke.de">www.fotofricke.de</a> <b>Tel</b> +49 511 9245210  Foto Meyer <a href="mailto:fotomeyer@t-online.de">fotomeyer@t-online.de</a> <a href="http://www.fotomeyer.com">www.fotomeyer.com</a> <b>Tel</b> +49 5182 2393 <b>Tel</b> +49 171 7463769  Fotoatelier Senf <a href="mailto:fotoatelier.senf@t-online.de">fotoatelier.senf@t-online.de</a> <a href="http://www.fotosenf.de">www.fotosenf.de</a> <b>Tel</b> +49 511 311109  Klauss Studios GmbH <a href="mailto:info@klauss-studios.de">info@klauss-studios.de</a> <a href="http://www.klauss-studios.de">www.klauss-studios.de</a> <b>Tel</b> +49 511 98385-0 <b>Please note:</b> Before photographing or filming third-party stands or exhibits, you must first obtain explicit consent to do so from the given party. Please also refer to the Technical Regulations of Deutsche Messe under: <a href="http://www.cebit.de/exhibitorservice">www.cebit.de/exhibitorservice</a>
<b>Photo shop</b>	Photo Shop H.J. Otte <b>Shopping &amp; Food</b> area between halls 16 and 17 <b>Tel</b> +49 511 89-20513 Opening hours: 02.-06.03. 09:00-18:00
<b>Police</b>	<b>Entrance West 4</b> <b>Tel</b> +49 511 89-110
<b>Postal services</b>	<b>Convention Center (CC)</b> , CC-Arcades, Room 242 <b>Tel</b> +49 511 86024993 <b>Fax</b> +49 511 86024994 Opening hours: 02.-06.03. 09:00-18:30
<b>Press Center</b>	<b>at the Convention Center (CC)</b> , between halls 6 and 16, on "3. Allee" <b>Tel</b> +49 511 89-31644 Opening hours: 28.02.-05.03. 08:30-21:00 06.03. 08:30-17:00
<b>Press services</b>	For full details on Deutsche Messe services, please refer to our "Service Catalogue 2010" or visit <a href="http://www.cebit.de">www.cebit.de</a>

[susanne.sattler@messe.de](mailto:susanne.sattler@messe.de)

**Tel** +49 511 89-31605

### **Priority certificates**

Exhibitors can file for interim protection for their registered designs, utility models, and trademarks they have on display at the show. Applications for the issuance of priority certificates filed after the show cannot be processed, since proper verification is then no longer possible.

For further information kindly contact  
Deutsche Messe, Legal Department  
Administration building 2, Room 2.03.16  
**Tel** +49 511 89 - 33022

### **Program of supporting events**

Details on the supporting program during the show:

Ms. Anke Vollmann / Ms. Meike Seipelt

[anke.vollmann@messe.de](mailto:anke.vollmann@messe.de)

**Tel** +49 511 89-31257

[meike.seipelt@messe.de](mailto:meike.seipelt@messe.de)

**Tel** +49 511 89-33275

### **Public transport to the show**

From Hannover Airport to "Hannover Messe/Laatzen" station:

Urban railway service (S-Bahn S6),  
then the Skywalk to the West 1 entrance

From the Central Railway Station (Hauptbahnhof)  
to the Messe/Nord terminal:

Tram lines 8 and 18 (Stations along the way  
include Kröpcke and Aegidientorplatz.)

From the city center to the east entrance:  
Tram lines 6 or 16 to the Messe/Ost station.  
(Stations along the way include Kröpcke and  
Tierärztliche Hochschule.)

From Hannover Airport:  
Urban rail (S-Bahn) station between  
terminals B and C, line S5 to the Central  
Railway Station (Hauptbahnhof) and follow the  
instructions above for "From Central  
Railway Station..."

Timetables:

[www.uestra.de](http://www.uestra.de)

### **Rail connections**

Deutsche Bahn AG

[www.bahn.de](http://www.bahn.de)

Info, timetables, fares and tickets:

**Tel** +49 511 89-38991

Opening hours:

01.03. 10:00-19:00

02.-05.03. 08:30-18:30

06.03. 09:00-18:00

**at all EBI info counters and in the Information Center  
(IC), Room 00.105-00.110**

### **Rail transportation**

[www.bahn.de](http://www.bahn.de)

### **Religious facilities & services**

**Christian worship**

[www.www.evlka.de](http://www.www.evlka.de)

[www.kath-kirche-hannover.de](http://www.kath-kirche-hannover.de)

Ecumenical Worship Center

Prayer room, personal guidance

**Information Center (IC)**

Opening hours:

02.-06.03. 09:00-18:00

**Jewish worship**

Synagoge Haeckelstraße 8

[info@jg-hannover.de](mailto:info@jg-hannover.de)

**Tel** +49 511-810472

**Fax** +49 511-852983

Kosher meals available at the Jewish Community Clubhouse; for reservations call:

**Tel** +49 511 28869546

**Moslem worship**

Prayer rooms at Hall 7, south side, facing "Platz der Nationen",

Hall 17, east side

For more details on religious facilities in Hannover, visit [www.religionen-in-hannover.de](http://www.religionen-in-hannover.de) (German website)

**Removal of goods after the show**

Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "LKW" (German abbreviation for "trucks") are posted along all approach routes, showing drivers where to go. Transport vehicles will be granted entry to the exhibition grounds as of 7:00 p.m. on the final day of the show. Please contact your own haulage contractor well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.

**Restaurants on the exhibition grounds**

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

[www.messe.de/catering](http://www.messe.de/catering)

**Tel** +49 511 89-33521

**Fax** +49 511 89-32657

Restaurants open during construction and dismantling periods

"Markthalle" (Hall 4) (self-service)

"Presse-Restaurant" (CC)

"Presse-Treff" (second floor in CC)

"Le Boulevard" (Hall12, selfservice)

**Room reservations**

See "Accommodation services & tourist info"

**Shirts & Ties**

Shirts & Ties

I.G. von der Linde

[Hannover@IgvonderLinde.de](mailto:Hannover@IgvonderLinde.de)

**Shopping & Food** area between halls 19 and 23

**Tel** +49 511 89-20481

Opening hours:

02.-06.03. 09:30-19:00

**Stand cleaning**

See "Waste disposal and stand cleaning"

**Stand personnel**

Personality GmbH  
[thiet@personality-hannover.de](mailto:thiet@personality-hannover.de)  
**Tel** +49 511 7755-00  
**Fax** +49 511 7755-86

Agentur für Arbeit  
JOB Vermittlung Messe  
[hannover.job-messe@arbeitsagentur.de](mailto:hannover.job-messe@arbeitsagentur.de)  
**Tel** +49 511 89-20330  
**Fax** +49 511 89-22626  
Opening hours:  
27.-28.02. 09:00-13:00  
01.03. 08:00-16:00  
02.-06.03. 08:00-15:00  
07.03. 08:00-12:00

**Stand security**

Halls 2-7, 19, 20, 22 and 23:  
Niedersächsische Wach- and Schließgesellschaft mbH  
**Tel** +49 511 89-20231

Halls 8,9, 11-17, 25, 26 Pavilions and open-air site:  
Plural Security GmbH  
**Tel** +49 511 89-20214

**Stand setup and services**

Halls 2 , 3, 4: Mr. Michael Grothe  
[michael.grothe@messe.de](mailto:michael.grothe@messe.de)  
**Tel** +49 511 89-32644

Hall 5, Mr. Bahattin Girgin  
[bahattin.girgin@messe.de](mailto:bahattin.girgin@messe.de)  
**Tel** +49 511 89-32228

Halls 6 - 9: Ms. Karin Stützer  
[karin.stuetzer@messe.de](mailto:karin.stuetzer@messe.de)  
**Tel** +49 511 89-32256

Halls 11, 14 - 17 and P 11: Mr. Volker Dralle  
[volker.dralle@messe.de](mailto:volker.dralle@messe.de)  
**Tel** +49 511 89-32226

Halls 12, 13: Mr. Christian Gründer  
[christian.gruender@messe.de](mailto:christian.gruender@messe.de)  
**Tel** +49 511 89-32611

Halls 19, 20: Ms. Sabine Faase  
[sabine.faase@messe.de](mailto:sabine.faase@messe.de)  
**Tel** +49 511 89-32223

Pavilions P32-P35: Mr. Andreas Kern  
[andreas.kern@messe.de](mailto:andreas.kern@messe.de)  
**Tel** +49 511 89-32225

**Survey of exhibitors**

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.  
Product Development and Market Research Dept.  
**Tel** +49 511 89-31439

**Tableware**

Rental of china, cutlery, glasses etc.  
Stand delivery service  
Christian Hubensack GmbH  
[www.hubensack.de](http://www.hubensack.de)

	<b>Tel +49 511 9595922</b>
<b>Taxi stands</b>	At entrances North 2, West 1, West 3, and South 1
<b>Technical assistance for stands</b>	See "Stand setup and services"
<b>Telecommunications equipment</b>	For general information, contact: Halls 2-6, 25, 26, P31-P36, Open-air site, Convention Center (CC), Information Center (IC): Mr. Frank Lindau <a href="mailto:frank.lindau@messe.de">frank.lindau@messe.de</a> <b>Tel +49 511 89-32245</b>  Halls 7-9,11-17, 19-24 and Pavilion 11: Ms. Nicole Scholz <a href="mailto:nicole.scholz@messe.de">nicole.scholz@messe.de</a> <b>Tel +49 511 89-32650</b>  For activation of confirmed telephone lines, technical problems or disconnection and return of equipment please call: <b>Tel +49 511 89-1171</b>  Telephone hook-up requires at least one hour of advance notice. Equipment may only be returned at the following times:  The exhibitor remains liable for all equipment until it is returned to the service technician, who will issue a receipt for the equipment disconnected or returned.
<b>Trade fair newspapers "Messezeitung" and "CeBIT news"</b>	Messezeitung / CeBIT News - powered by COMPUTERWOCHE Contact to editorial office: <a href="mailto:cw@computerwoche.de">cw@computerwoche.de</a> <b>Tel +49 89 36086-170</b> <b>Fax +49 89 36086-99170</b>  Contact to advertisement department: <a href="mailto:aschaefer@computerwoche.de">aschaefer@computerwoche.de</a> <b>Tel +49 89 36086-172</b> <b>Fax +49 89 36086-195</b>  During the show: <b>Convention Center (CC)</b> , CC-Arcades, Room 209 <b>Tel +49 89 36086-170</b> <b>Fax +49 89 36086-99170</b>
<b>Traffic regulations</b>	See "Vehicle access" for on-site regulations
<b>Travel agency</b>	Flight changes, reservations and schedules, train timetables, hotel reservations BCD Travel Germany GmbH <a href="http://www.bcdtravel.de">www.bcdtravel.de</a> <b>Information Center (IC)</b> <b>Tel +49 511 89-21910</b> <b>Fax +49 511 89-21915</b> Opening hours: 02.-06.03. 10:00-18:00
<b>Urban trains &amp; trams</b>	See "Public transport to the show"

## Vehicle access

On the last day of stand construction (Mar. 1) and the first day of stand dismantling (Mar. 7), entry to the exhibition grounds is restricted as follows:

Vehicles weighing 3.5 tons or less (i.e. cars with or without trailers, vans, mini-vans, etc.) may enter the grounds for up to three hours upon payment of a refundable deposit of EUR 100.

Trucks weight 3.5 tons or more are permitted to enter the grounds throughout the entire construction and dismantling periods.

The exhibition grounds and its parking facilities are private property, and the German Road Traffic Regulations (StVO - "Straßenverkehrsordnung") apply.

See also Deutsche Messe's Technical Regulations under [www.cebit.de/exhibitorservice](http://www.cebit.de/exhibitorservice)

## Vehicles for disabled persons

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.

**Tel** +49 511 89-33903

## Waste disposal and stand cleaning

Halls 2-7, Information Center (IC), Convention Center (CC):

Deutsche R + S Dienstleistungen GmbH & Co. KG

[service@deutsche-rs.de](mailto:service@deutsche-rs.de)

**Tel** +49 511 89-20600

**Fax** +49 511 89-20601

Halls 8-17, 27 and Pavilion P11:

PLURAL servicepool GmbH

[cleaning.messe@plural.de](mailto:cleaning.messe@plural.de)

**Tel** +49 511 89-21214

**Fax** +49 511 89-20514

Halls 18-26, open-air site and Pavilions 32-36:

Reinigungswerk Helms GmbH

[info@reinigungswerk-helms.de](mailto:info@reinigungswerk-helms.de)

**Tel** +49 511 89-20333

**Fax** +49 511 89-20290

## Water connections

Halls 2 and 18-23: H. Vesterling Installationstechnik GmbH

**Tel** +49 511 89-20122

**Fax** +49 511 89-2 04 22

Halls 3-7: Heitmüller GmbH Sanitärtechnik

**Tel** +49 511 89-20101

**Fax** +49 511 89-2 01 04

Halls 8,9 and 14-17: Ing. P. Behrens

Sanitär- u. Heizungsanlagen

**Tel** +49 511 89-20116

**Fax** +49 511 89-2 04 16

Halls 11-13 and Pavilion P 11:

Ahrens Sanitärtechnik u. Gasheiz. GmbH

**Tel** +49 511 89-2 01 11

**Fax** +49 511 89-20411

Halls 24-27, Pavilions P 32 - 35 and open-air site:

Mildner Sanitär- und Heizungsbau GmbH

**Tel** +49 511 89-20126

**Fax** +49 511 89-20426

**WLAN support**

**Information Center (IC),** Room 00.105-00.110

[internetlounge@messe.de](mailto:internetlounge@messe.de)

**Tel** +49 511 89-38992

**Fax** +49 511 89-38172

Opening hours:

01.03. 10:00-19:00

02.-06.03. 09:00-18:00

**WLAN vouchers**

See "WLAN support"

**Working hours**

The exhibition grounds are open from 7:00 a.m. through 7:00 p.m. daily. By law, the maximum working period is limited to 10 hours/day, also during construction and dismantling periods.

If your company has a registered office in Germany, that office can also obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.

For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:

Staatliches Gewerbeaufsichtsamt Hannover

**Tel** +49 511 9096-0

**Working platforms**

See "Forwarding agencies"



- |  |  |   |                        |   |  |                            |
|--|--|---|------------------------|---|--|----------------------------|
| Deutsche Messe Verwaltung/Administration               | Visitors' Lounge                       | Parkplatz (Bus) Parking (Bus)                   | Fahrscheine DB-Tickets | EC-Geldautomat EC-Cash dispensing machine | Polizei Police   | International Forum Design |
| Eingang Entrance                                       | Premium Lounge                         | Parkplatz (LKW) Parking (Lorries)               | Stadtbahn Tram         | Zimmervermittlung Accommodation Service   | Zoll Customs   | Freigelände Open-air Site  |
| Tagungsräume Conference Rooms                          | HdN Haus der Nationen House of Nations | Parkplatz (Transporter) Parking (Van)           | TAXI                   | Gepäck-/Baggage Pre-Check-In & Transfer   | Sanitätsstelle Medical Service                                 | Information (EBi)          |
| IC Informations-Centrum Information Center             | press Presse-Centrum Press Center      | Parkplatz (Caravan) Parking (Caravan)           | Messe Heliport         | Kirchen-Centrum Church                    | Apotheke Pharmacy  |                            |
| CC Convention Center                                   | www Internet/WLAN Support              | Parkplatzverwaltung Car park admin. office      | Post                   | Gebetsraum für Muslime Muslim Worship     | Restaurant   |                            |
| ASC Aussteller Service Center Exhibitor Service Center | P Parkplatz (PKW) Parking (Cars)       | Bahnhof/Railway Station Hannover Messe/Laatzten | BANK                   | Radio TV-Centrum Radio TV Center          | Logistik Zentrum/Spedition Logistic Center/Forwarding Agencies |                            |

