

Services at the Exhibition Grounds

Service	Contact	Location on the site map see last page	Opening hours
Accommodation services & tourist info	<p>Opposite the main station Hannover Marketing & Tourismus GmbH Ernst-August-Platz 8 / Luisenstraße 30159 Hannover www.hannover.de www.hannover.de/hotels/cebit</p> <p>On-site location Information-Center (IC), Room 00.138/00.139</p>	10	01.03. 12:00 – 18:00 02.-05.03. 09:00 – 18:00 06.03. 09:00 – 12:00
Airline	<p>Deutsche Lufthansa AG Contact: Ms. Stefanie Wonnenberg-Windmüller stefanie.wonnenberg-windmueller@dlh.com www.lufthansa.com</p> <p>Call Center: Tel. +49 (0) 180 5838426</p> <p>On-site location Information-Center (IC), Room 00.103/00.104</p>	10	02.-06.03. 09:00 – 18:00
Airport shuttle	<p>Connection to the fair ground, see “Public transport to the show”</p>		
Baggage service, early check-in Baggage consignment or pick-up	<p>Airport: arrival Levels C</p> <p>On-site location Entrance Nord (North) 2 Entrance West 1</p> <p>Advance booking: BFM Incoming & Traveller Services GmbH Tel. +49 (0) 511/977-4880 Fax +49 (0) 511/977-4886 info@gepaeckservice.de</p>	12	02.-06.03. 08:30 – 18:30
Bank Currency exchange, money orders, cashing of traveller's checks, cash against American Express, Diners, MasterCard and VISA excluding Maestro/EC cards	<p>ReiseBank AG Contact: Mr. Gunther Liman www.reisebank.de</p> <p>On-site location Information-Center (IC), Room 00.100 Tel. +49 (0) 69 / 978807 - 1458</p>	10	02..06.03. 09:00 – 13:00 14:00 – 18:00
Business cards	<p>see „Copyshop“</p>	10	
Car rental	<p>Europcar Autovermietung GmbH Contact: Mr. Martin Ruppel dm.sm.hannover.-sued@mail.europcar.de www.europcar.de</p> <p>On-site location Information-Center (IC), Room 00.137 Tel. +49 (0) 511 89-20484</p> <p>Rental documents and keys can be picked up at the on-site location, from where a shuttle will take you to your vehicle.</p>	10	02.-06.03. 10:00 – 18:00

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air passenger delivery, same-day services for documents and packages	Antonietta.Klatt-Pahls@tnt.de www.tnt.de On-site location Shopping & Food area between hall 19 and 23 Tel. +49 (0) 511 89-20612 Fax +49 (0) 511 89-28612	3	01.03. 02.-06.03 07.03.	10:00 – 18:00 09:00 – 18:00 10:00 – 17:00
Dry cleaning, Laundry 24-hour delivery service	Wäscherei Monika Jahnke GmbH Contact: Mr David Schulz www.waescherei-jahnke.de On-site location Shopping & Food area between hall 16 and 17	5	02.-05.03. 06.03.	08:30 – 18:30 08:30 – 11:00
E-mail Service	see "Internet Lounge"	10		
Emission Zone Permits (windshield stickers)	Please order your Emission Zone Permit at www.tuev-nord.de/39477.asp Tel. +49 (0) 511 986-0 Fax +49 (0) 511 986-1237			
Exhibitor Directory	On-site location at every entrance at every EBi point Price: 3 € / apiece No sale in advance!		02.-06.03	09:00 – 18:00
Fire brigade Emergency call: +49 (0) 511 89112	On-site location Station Nord (North) Hall 1, North-West Tel. +49 (0) 511 89-33633			
First-aid station Emergency call: +49 (0) 511 89114	First-aid station On-site location Between hall 19 and entrance Nord (North) 1 Tel. +49 (0) 511 89-30030	3	22.-28.02. 01.03. 02.-05.03. 06.03.	08:00 – 18:00 08:00 – 22:00 08:00 – 18:00 08:00 – 22:00 Doctor on duty 02.-06.03. 08:00 – 18:00
Florists Floral arrangements, decorative plants for hire	Florales Contact: Mr. Thomas Rost www.florales-deutschland.de On-site location Shopping & Food area between hall 3 and 4 Tel. +49 (0) 511 89-20614 Das Blumenstudio Contact: Ms. Marlies Grebien www.das-blumenstudio.de On-site location Shopping & Food area between hall 11 and 12 Tel. +49 (0) 511 89-22011 Gärtnerei Laves Contact: Mr. Dipl.-Ing. Martin Duthweiler www.laves.de On-site location	2	27.02.-06.03.	09:00 – 18:00
		9	28.02.-06.03.	09:00 – 18:00

	Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20494	5	02.-06.03.	09:00 – 18:00
Food items Baked goods & Confectionery Stand delivery service	Konfinesse W. Henf GmbH & Co. KG c/o Schäfer's Brot und Kuchenspezialitäten Mielestraße 17 31275 Lehrte Tel. +49 (0) 5132 508100 Fax +49 (0) 5132 508110 Contact : Ms. Susanne Wöhler On-site location Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 8207500 Fax +49 (0) 511 8207501	4	01.-07.03.	09:00 – 18:00
Fish, seafood, snacks Stand delivery service, res- taurant	„Nordsee“ Fisch-Spezialitäten GmbH Contact: Mr. Michael Wöhler michael.woehler@nordsee.com www.nordsee.com On-site location Shopping & Food area between hall 16 and 17	4	27.02.-08.03.	09:00 – 18:00
Meats & sausages Stand delivery service, snacks, sausages & cheeses	Ahrberg Handelsgesellschaft mbH Contact: Mr. Peter Zerfass www.Gramann.biz On-site location Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-28361 Fax +49 (0) 511 89-28362 Supermarket see „Supermarket“	4	25.02.-08.03.	09:00 – 18:00
Gifts Chocolates, pralines and other gifts	Trüffel Güse GmbH Contact: Ms. Sabine Güse-Henschel www.messe-supermarkt.de On-site location Shopping & Food area between hall 11 and 12 Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20557	9 5	02.-06.03 02.-06.03	09:00 – 18:00 09:00 – 18:00
Cuckoo clocks made in Germany	Juwelier Schrader Contact: Mr. Dirk Schrader www.uhren-schmuck.de On-site location Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20106	5	02.-06.03	09:00 – 18:00
Hall supervisors	On-site location in every hall Tel. +49 (0) 511 89-327 .. + your hall number (e.g. "02") Information-Center, Room 00.150 Tel. +49 (0) 511 89-32695	10		

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	Convention Center, Room 1C 2.39 Tel. +49 (0) 511 89-32640	6		
Hannover Tourist services	www.hannover-tourismus.de On-site location Information-Center (IC), Room 00.138-00.139	10	01.03. 02.-05.03. 06.03.	12:00 – 18:00 09:00 – 18:00 09:00 – 12:00
Helicopter service Shuttle Airport - Fairgrounds	info@compass-aircharter.de Tel. +49 (0) 511 72458-55 Fax +49 (0) 511 72458-56			
Information Visitor Information System (EBi)	On-site location Set up at every entrance and various locations around the Exhibition ground			
Internet Lounge Internet access at dedicated terminals, e-mail transmission, printing, CD-ROM/DVD burning	On-site location Information-Center (IC), Room 00.105-00.110 internetlounge@messe.de Tel. +49 (0) 511 89-38991	10	01.03. 02.-06.03.	10:00 – 19:00 09:00 – 18:00
Interpreters	Agentur für Arbeit JOB Vermittlung Messe Hannover.Job-Messe@arbeitsagentur.de On-site location Europaallee, Administration building 6 Contact: Mr. Werner Klören Tel. +49 (0) 511 89-20330	10	27.-28.02. 01.03. 02.-06.03. 07.03.	09:00 – 13:00 08:00 – 16:00 08:00 – 15:00 08:00 – 12:00
IT- & Mediashop Media- and presentation equipment incl. supplies. Computers, notebooks, printers, displays, network supplies, cell phones, pre-paid-cards.	WIT House GmbH On-site location Shopping & Food area between hall 16 and 17 messeshop@withouse.de	10	01.03. 02.-06.03.	10:00 – 19:00 09:00 – 18:00
Jewish prayer room	on-site-location at hall 23, north site, room no. 128 (next to the pharmacy)			
Knives, scissors, cutlery, small appliances Zwilling and Victorinox products	Balzer am Steintor Contact: Mr. Dieter Balzer Balzershop@t-online.de On-site location Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20385	5	02.-06.03.	09:00 – 18:00
Laundry	see "Dry cleaning"			
Lockers	On-site location Please use staffed cloakrooms (near all entrances)			
Lost & Found	On-site location Information-Center (IC), Room 00.101/00.102 Contact: Ms. Kathrin Schubert Tel. +49 (0) 511 89-32633	10	02.-06.03. 07.03.	08:30 -19:00 09:00 -17:00

<p>Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:</p>	<p>Fundbüro Landeshauptstadt Hannover Herrenstraße 11 30159 Hannover Tel. +49 (0) 511 1684-2457 Fax +49 (0) 511 1684-0751</p>			
<p>Muslim worship</p>	<p>On-site location Prayer rooms - at hall 7, south side, facing „Platz der Nationen“ - at hall 17/east side For more details on religious facilities in Hannover, visit www.religionen-in-hannover.de (German website)</p>	<p>8 4</p>	<p>02.-06.03.</p>	
<p>Newspapers and magazines Selected magazines, orders</p>	<p>Trüffel Güse GmbH Contact: Ms. Sabine Güse-Henschel www.messe-supermarkt.de</p> <p>On-site location Shopping & Food area between hall 11 and 12</p> <p>Supermarket Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20555 Fax +49 (0) 511 89-20550</p>	<p>9 4</p>	<p>02.-06.03. 15.02.-13.03.</p>	<p>09:00 – 18:00 09:00 – 18:00</p>
<p>Office & computer supplies, Photocopiers for rent</p>	<p>Diete-Trenzinger Büroorganisation GmbH Contact: Mr. Nils Diete-Trenzinger www.diete-trenzinger.de</p> <p>On-site location Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 8668975</p>	<p>5</p>	<p>28.02.-06.03.</p>	<p>09:00 – 18:00</p>
<p>Office supplies</p>	<p>Trüffel Güse GmbH Contact: Ms. Sabine Güse-Henschel www.messe-supermarkt.de</p> <p>On-site location Supermarket Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20555 Fax +49 (0) 511 89-20550</p> <p>Shopping & Food between hall 11 and 12</p>	<p>4 9</p>	<p>15.02.-13.03. 02.-06.03.</p>	<p>09:00 – 18:00 09:00 – 18:00</p>
<p>Parking Cars</p>	<p>Parking lots Nord (North) 1 – 9 Ost (East) 11 – 12, 14 - 23 Süd (South) 26 – 33 West 34 – 45</p> <p>Day ticket 8 EUR / Car</p>			
<p>Parking Administration</p>	<p>On-site location Gesellschaft für Verkehrsförderung mbH Europaallee Administration Building 6 of Deutsche Messe 30251 Hannover Tel. +49 (0) 511 89-33401</p>	<p>11</p>		

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	<p>or 89-33594 or 89-33601 Fax +49 (0) 511 89-33410</p>			
<p>Perfume shop Gifts, cosmetics</p>	<p>Parfümerie Rook Marktplatz 5 30853 Langenhagen Tel. +49 (0) 511 733541</p> <p>On-site location Contact: Ms. Angelika Czech Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20391</p>	5	02.-06.03.	09:00 – 18:00
<p>Pharmacy Medicines in stock and on order, medicinal herb garden, inoculation info</p>	<p>Adler – Apotheke Contact: Mr. Tobias Münkner www.apotheke-rethen.de</p> <p>On-site location Messe-Apotheke Shopping & Food area between hall 19 and 23 Tel. +49 (0) 511 89-20049 Fax +49 (0) 511 89-20050</p>	3	01.03. 02.-06.03.	10:00 – 15:00 09:00 – 18:00
<p>Photo shop Film, batteries, “antique” cameras</p>	<p>Photo Shop Otte Seelhorststraße 43 30175 Hannover Tel. +49 (0) 511 813383 Contact: Mr. H. J. Otte</p> <p>On-site location Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20513</p>	5	02.-06.03.	09:00 – 18:00
<p>Police Emergency call: +49 (0) 511 110</p> <p>Police reports related to the show should be filed at:</p>	<p>Police Station South Kastanienallee 1 30519 Hannover Tel. +49 (0) 511 109-3620</p> <p>On-site location Europaallee Administration Building 7 of Deutsche Messe (Entrance West 4)</p>	11		
<p>Postal services Complete range of postal products and services (incl. Banking), excluding fax or telephone service, currency exchange, or cash withdrawal by credit card</p>	<p>On-site location Branch office in the Convention Center (CC), CC-Arcades, Room 242 Tel. +49 (0) 511 86 02 49 93 Fax +49 (0) 511 86 02 49 94</p>	7	02.-06.03.	09:00 – 18:30
<p>Press services</p>	<p>www.cebit.de/</p>	6		
<p>Public transport to the show</p>	<p>From Hannover Airport to "Hannover Messe/Laatzten" station: Urban railway service (S-Bahn S6), then the Skywalk to the West 1 entrance.</p> <p>From the Central Railway Station (Hauptbahnhof) to the Messe/Nord terminal: Tram lines 8 and 18 (Stations along the way)</p>			

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	<p>include Kröpcke and Aegidientorplatz.)</p> <p>From the city center to the east entrance: Tram lines 6 or 16 to the Messe/Ost station. (Stations along the way include Kröpcke and Tierärztliche Hochschule.)</p> <p>From Hannover Airport: Urban rail (S-Bahn) station between terminals B and C, line S5 to the Central Railway Station (Hauptbahnhof) and follow the instructions above for "From Central Railway Station..."</p> <p>Timetables: www.uestra.de</p>			
<p>Rail connections Info, timetables, fares and tickets</p>	<p>On-site location Via www.bahn.de, at all EBi info counters and in the Information-Center (IC), Room 00.105-00.110 Tel. +49 (0) 5 11 89-38991</p>	10	01.03. 02.-06.03.	10:00 – 19:00 09:00 – 18:00
<p>Rail transportation</p>	<p>www.bahn.de</p>			
<p>Religious facilities and services Christian/ecumenical worship Mass, prayer rooms, personal guidance</p>	<p>Christian worship Contact: Mr. Pastor Ulrich Krämer www.evlka.vorwue@kath-kirche-hannover.de</p> <p>On-site location Ecumenical Worship Center Information-Center (IC), Room 00.125-00.127</p>	10	02.-06.03.	09:00 – 18:00
<p>Jewish worship</p>	<p>Synagogue info@jg-hannover.de</p> <p>Kosher meals available at the Jewish community center Reservations required: Tel. +49 (0) 5 11 28869546</p>			
<p>Muslim worship</p>	<p>See „Muslim worship“</p>			
<p>Restaurants on the Exhibition Grounds</p>	<p>Messe Gastronomie Hannover GmbH Messegelände 30521 Hannover Tel. +49 (0) 5 11 89-33521 Fax +49 (0) 5 11 89-32657 Contact: Ms. Claudia Braun claudia.braun@messe.de contact.catering@messe.de www.catering.messe.de</p>			
<p>Shirts & Ties</p>	<p>I.G. von der Linde GmbH Contact: Mr. Felix Meiners www.igvonderlinde.de</p> <p>On-site location Shopping & Food area between hall 16 and 17 Tel. +49 (0) 5 11 89-20481</p>	5	02.-06.03.	09:00 – 18:00
<p>Supermarket Stand delivery service Meals for set-up personnel (also offers office supplies,</p>	<p>Trüffel Güse GmbH Contact: Ms. Sabine Güse-Henschel</p>			

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<p>electronic goods, tools, household utensils, cigars, cigarettes, newspapers)</p>	<p>www.messe-supermarkt.de</p> <p>On-site location Supermarket Shopping & Food area between hall 16 and 17 Tel. +49 (0) 511 89-20555 Fax +49 (0) 511 89-20550</p> <p>Mini-Market with coffee bar Shopping & Food area between hall 1 and 3 Tel. +49 (0) 511 89-20556</p> <p>Mini-Market with coffee bar Shopping & Food area between hall 3 and 4 Tel. +49 (0) 511 89-20560</p> <p>Mini-Market with coffee bar Shopping & Food at hall 7, south side, facing „Platz der Nationen“ Tel. +49 (0) 511 89-20559</p> <p>Mini-Market with coffee bar Shopping & Food area between hall 11 and 12 Tel. +49 (0) 511 89-20564</p> <p>Mini-Market with coffee bar Shopping & Food area between hall 19 and 23 Tel. +49 (0) 511 89-20561</p>	<p>4</p> <p>1</p> <p>2</p> <p>8</p> <p>9</p> <p>3</p>	<p>15.02.-13.03.</p> <p>17.02.-10.03.</p> <p>15.02.-11.03.</p> <p>19.02.-10.03.</p> <p>08.02.-14.03.</p> <p>19.02.-10.03.</p>	<p>09:00 – 18:00</p> <p>09:00 – 18:00</p> <p>09:00 – 18:00</p> <p>09:00 – 18:00</p> <p>09:00 – 18:00</p> <p>09:00 – 18:00</p>
<p>Taxi stands</p>	<p>On-site location Outside the entrances: Nord (North) 2 West 1 West 3 Süd (South) 1</p>	<p>12</p>		
<p>Travel agency Flight changes, reservations and schedule information, train and flight timetables, hotel reservations</p>	<p>BCD Travel Germany GmbH www.bcdtravel.de</p> <p>On-site location Information-Center (IC), Room 00.111 Tel. +49 (0) 511 89-21910 Fax +49 (0) 511 89-21915</p>	<p>10</p>	<p>02.-06.03.</p>	<p>10:00 – 18:00</p>
<p>Vehicles for disabled persons Chauffeured vehicles are available for disabled persons requiring transportation within the Exhibition Grounds.</p>	<p>Deutsche Messe Car service department Messegelände 30521 Hannover Tel. +49 (0) 511 89-33903</p>			
<p>WLAN Support WLAN Voucher, sales</p>	<p>On-site location Information-Center (IC), Room 00.105 – 00.110 Tel. +49 (0) 511 89-38992</p>	<p>10</p>	<p>01.03. 02.-06.03.</p>	<p>10:00 – 19:00 09:00 – 18:00</p>

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