

Information for exhibitors



**Europe's No. 1 in
Biotechnology
and Life Sciences**


**BIO
TECHNICA**
Hannover, 5–7 October 2010

TRADE FAIR | CONFERENCES | PARTNERING | CAREER | AWARD

www.biotechnica.de

Accommodation services & tourist info


See "Exhibitor Service Center"

Advertising ban

No advertising whatsoever is allowed outside of the exhibitor's own stand area, including the distribution of flyers, display of posters, or erection of structures with advertising content. This also applies to any persons circulating outside of their own stand's area while displaying advertising on sandwich boards, clothing, etc. For information on renting outdoor advertising space (e.g. on shuttle busses, ad towers, skywalk advertising).

Ms. Anke Robbers

 anke.robbers@messe.de

 +49 511 89-31227

Airline

See "Lufthansa"

Airport Hannover

 www.hannover-airport.de

ATMs


- Nord (North 1) entrance
- Hall 10


Audio and video equipment

Fleischhauer TV Communications GmbH

 tvc@h.fleischhauer.de

 www.fleischhauer.de


 +49 511 616807-0


 +49 511 616807-66

Gahrens + Battermann GmbH

 hannover@gb-rental.com

 www.gb-mediensysteme.de

 +49 511 419997-0


 +49 511 419997-41

Baggage service / early check-in

Advance booking:

BFM Incoming & Traveller Services GmbH

 info@gepaeckservice.de

 +49 511 977-4880

On-site location


Entrance Süd (south) 1


Bakery

See "Grocery, snacks"

Beverage service

Messe Gastronomie Hannover GmbH

 +49 511 89-33770

 +49 511 89-33781

 www.messe.de/46449

Car rental

Europcar
 Hildesheimer Straße 2
 30880 Hannover / Germany
 Contact:
 Mr. Martin Rüppel
 de.st.hannover-sued@europcar.com
 www.europcar.com
 +49 511 84830-0

Catalogue

Exhibitors can pick up the exhibition catalogue at the hall supervisor's office by presenting their exhibitor pass starting two days before the show and on up to the next-to-last day.

Catering

Free delivery to stands
 Messe Gastronomie Hannover GmbH
 contact.catering@messe.de
 www.catering.messe.de
 +49 511 89-33523
 +49 511 89-32657

Cigarettes, cigars, tobacco

See "Grocery, snacks"

Cloakrooms and left-luggage

Available in the Convention Center (CC) and in the northwest corner of Hall 9, at the foot of the stairway leading up to the gallery level.

Conference rooms

To book rooms for conferences, receptions or other exhibitor events:
 Ms. Andrea Busch
 andrea.busch@messe.de
 +49 511 89-31288

Construction and dismantling periods


Construction and dismantling periods	Date	Time
Start of construction period	30.09.	--
Completion of stand construction	04.10.	6:00 PM
Start of show	05.10.	9:00 AM
End of show	07.10.	6:00 PM
Start of dismantling period	07.10.	6:00 PM
End of dismantling period	10.10.	--


On closing day, no removal of items from stand or dismantling until after 6:00 PM!

Copy shop

Photocopies, business cards, fax service, digital printing


 copyshop@messe.de

 +49 511 89-35100

 +49 511 89-35101

On-site location

Convention Center (CC), CC Arcades, Room 235

 Oct 5 - Oct 7, 2010 9:00 AM - 6:00 PM

Courier service


TNT Express GmbH


Dep. Special service

Contact:

Ms. Antonietta Klatt-Pahls

 www.tnt.de

 +49 511 7266-390

 +49 511 7266-399

Cultural events and nightlife

 www.hannover.de


Customs


Zollamt Messegelände (on-site office)


Europaallee, Admin. building 7

30521 Hannover / Germany


 Poststelle@zah-messe.bfinv.de

 +49 511 89-20262

 +49 511 89-20263

 +49 511 89-20358

Directory and general assistance

 +49 511 89-1188

Disconnection of utility services

Disconnection of utilities prior to the end of the show is not permitted. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance.

Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action.

See "Electricity"

See "Water connections"


Dry cleaning, laundry

See "Laundry, dry cleaning, 24-hour delivery service"

Electricity

Hall 9:

Elektro Stiller GmbH & Co. KG

 +49 511 89-20006

 +49 511 89-20306

E-Mail Service


See "Internet-Lounge"


**Emission Zone Permits
(windscreen stickers)**

Please order your emission zone permit at

 www.tuev-nord.de/39477.asp

TÜV NORD AG

 +49 511 986-0

 +49 511 986-1237


Evening events


Throughout the duration of the show, exhibitors are permitted to hold evening stand parties (after 18.00) such as "happy hours", customer receptions and the like. However, if you wish to hold such an event you must first obtain written approval from Deutsche Messe. Please use form "Evening events" from your Services manual in section "Presentations, conferences and other supporting events" to apply for this. Co-exhibitors should register via their main exhibitor.

Exhibition office

Project Team during the show:

Convention Center (CC), CC Arcades, Room 226/228

 +49 511 89-32136

 +49 511 89-32138


Exhibitor passes

If stand rental charges have been paid by the due date, the appropriate number of passes will be dispatched to exhibitors automatically. Additional passes can be purchased either via OBS (before the show) or at the Exhibitor Service Center (during the show).

Contact:

Ms. Maike Kunze

 maike.kunze@messe.de

 +49 511 89-33226

Exhibitors' Night

The Exhibitors' Night will take place on 06.10. You can pick up the admission tickets at your hall supervisor's office.


Exhibitor Service Center

Whatever you need as an exhibitor, you'll find competent staff to help you here, stop by or call for assistance with:

- General information
- Stand rental and construction/technical issues
- Telecommunications equipment
- Cleaning, waste disposal
- Stand security and traffic control issues
- Listings in the electronic media
- Admission tickets, catalogues
- Catering needs
- Parking permits
- Room rentals

On-site location

Convention Center (CC), CC Arcades, Room 240


 +49 511 89-30000


 Oct 4 - Oct 7, 2010 8:00 AM - 6:00 PM

First-aid station

On-site location

Between entrance Nord (North) 1 and Hall 19

 +49 511 89-114

 +49 511 89-30030


 Oct 4 - Oct 8, 2010 8:00 AM - 6:00 PM

Doctor available at nearest hospital (Agnes-Karll)

Florists


Das Blumenstudio

 www.das-blumenstudio.de

 +49 511 522831


Florales - Messen & Veranstaltungen

 www.florales-deutschland.de

 +49 511 812658

Gärtnerei Laves

 www.laves.de

 +49 511 865180


Flowers and plants


see "florists"

Forwarding agencies

Agility Fairs & Events GmbH


 ehannover@agilitylogistics.com


 +49 511 89-20318


 +49 511 8741570

Kuehne + Nagel (AG & Co.) KG

 exposervice.hannover@kuehne-nagel.com


 +49 511 89-20701


 +49 511 89-20702

 +49 511 820980-0

Schenker Deutschland AG

 fairs.hannover@dbschenker.com

 +49 511 89-20061


 +49 511 870050

Furniture rental

May be ordered at short notice.

Complaints, appointments:

Deutsche R + S Dienstleistungen GmbH & Co. KG

 +49 511 89-20608

See also "Exhibitor Service Center"

Grocery, snacks

Minimarket with a coffee bar, snacks, baked goods, newspapers (limited selection; special orders possible), tobacco
stand delivery service


Contact:


Ms. Sabine Güse-Henschel

 www.messe-supermarkt.de

On-site location

Hall 7/ South side, facing "Platz der Nationen"

 +49 511 89-20559


 Sep 30 - Oct 4, 2010 8:00 AM - 6:00 PM

 Oct 5 - Oct 7, 2010 7:30 AM - 6:15 PM


 Oct 8 - Oct 9, 2010 8:00 AM - 6:00 PM

Hall Supervisors

For any technical or procedural questions you might have, just ask the supervisor responsible for your hall.

 +49 511 89-32709

Convention-Center (CC)

 +49 511 89-32640

Hannover tourism

See "Tourist Information"

Hosts/staff for your stand

See "Stand personnel"

Insurance, claims

In compliance with the Conditions of Participation, Deutsche Messe is not liable for any damage or theft to exhibitors' property. Therefore, we highly recommend that your goods be duly insured against any of the above-mentioned risks, as well as watching your stand by your own means if necessary (see "Security and Logistics" in OBS).

Should you not yet have submitted your insurance applications, we urge you to do it as soon as possible for your own interest.

Insurance claims should be submitted to:

VGH Versicherungen

Schiffgraben 4


30159 Hannover / Germany

For further information, contact:

Deutsche Messe, Insurance Department

Administration building, Room 2.03.13

Ms. Karin Bollmann


 +49 511 89-33331

 karin.bollmann@messe.de

International Sales Operations www.messe.de/repraesentanten_e


Contact:

Ms. Nicola Ahlert

 nicola.ahlert@messe.de +49 511 89-34292

Contact:



Ms. Silke Kammann

 silke.kammann@messe.de +49 511 89-34293**On-site location**

Admin. building 3, Rooms 3.01.13-15

Internet-LoungeInternet access is available at dedicated terminals;
additional services offered include:

E-mailing, Printing, Burning of CDs / DVDs

 internetlounge@messe.de +49 511 89-38991 +49 511 89-38172**On-site location**

Convention Center (CC), CC Arcades, Room 236


 Oct 4 - Oct 7, 2010 9:00 AM - 6:00 PM**Interpreters**

See "Stand personnel"




**Laundry, dry cleaning, 24-hour
delivery service**

24-hour delivery service

Wäscherei Jahnke GmbH

 www.waescherei-jahnke.de +49 511 864733**Lost & found****On-site location**

Hall 9 supervisor's office

 +49 511 89-32909 Oct 5 - Oct 7, 2010 9:00 AM - 12:00 PM Oct 5 - Oct 7, 2010 2:00 PM - 7:00 PMLost & found items not collected during the show will be
handed over to the city of Hannover's lost & found office: +49 511 1684-2457 +49 511 1684-0751**Lufthansa** www.lufthansa.com

See "Airline"

Moslem worship

See "Religious facilities & services"

Motor vehicle traffic

See "Vehicle access "

Newspapers & magazines


Limited supply, special orders possible

See "Grocery, snacks"

Office supplies, photocopiers for rent

Diete-Trenzinger Büroorganisation GmbH

 www.diete-trenzinger.de

 +49 5723 94629-0

Parking

Cars: Süd (south) 26-27, 30-33


Buses: Süd (south) 28


Vans: Süd (south) 28


Trucks: Süd (south) 28

Parking of trucks in car parking zones is prohibited. Paid parking for trucks is clearly designated by car park administration.

Gesellschaft für Verkehrsförderung mbH (GfV)


 +49 511 89-33401


 +49 511 89-33594

 +49 511 89-33410

Parking for caravans (RVs) and mobile homes

Süd (south) 28 (no sanitary facilities available)


 +49 511 89-33595

 +49 511 89-33410

Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact the

Deutsche Messe, Legal Department
Administarion building, Room 2.03.16

 +49 511 89-33022

PC rental


See "Audio and video equipment"


Pharmacy

 www.apotheke-rethen.de

On-site location

Shopping & Food area between Halls 19 and 23

 +49 511 89-20049

 +49 511 89-20050

 Oct 5 - Oct 7, 2010 10:00 AM - 3:00 PM

Photocopiers for rent

See "Office supplies, photocopiers for rent"

Photocopies

See "Copy shop"

Photographers

Please note:

Before photographing or filming third-party stands or exhibits, you must first obtain explicit consent to do so from the given party. Please also refer to the Technical Regulations of Deutsche Messe:


www.biotechnica.de/exhibitorservice

For professional photos of your stand, exhibits, or presentations, contact:

Klaus Fricke

 mail@fotofricke.de

 www.fotofricke.de

 +49 511 9245210

Klauss Studios GmbH

 info@klauss-studios.de

 www.klauss-studios.de




 +49 511 98385-0

Foto Meyer

 fotomeyer@t-online.de

 www.fotomeyer.com


 +49 5182 2393

 +49 171 7463769

Fotoatelier Senf


 fotoatelier.senf@t-online.de

 www.fotosenf.de

 +49 511 311109

Police

Police department Süd (South), Kastanienallee 1

 +49 511 109-3615

**Postal address for exhibitors
on site**

Company name

Name of addressee ("Mr./Ms.")

BIOTECHNICA 2010

Hall ...

Stand ...

(or "Open-air site")


c/o Deutsche Messe

Messegeelaende

30521 Hannover / Germany

Press Center

Located at the Convention Center (CC), between Halls 6
and 16

 +49 511 89-31644

 Oct 4 - Oct 6, 2010 8:00 AM - 6:30 PM

 Oct 7, 2010 8:00 AM - 6:00 PM

Press service









For details, please refer to your Service Catalogue 2010 or
visit

 www.biotechnica.de/pressservice

We will also be glad to e-mail you an overview of services
available to journalists on request.

Contact:

Ms. Maryam Maghsudi

	 maryam.maghsudi@messe.de  +49 511 89-31025
Priority certificates	<p>For further information kindly contact Deutsche Messe, Legal Affairs Department Administration Building, Room 2.03.16  +49 511 89-33022</p>
Program of supporting events	<p>Details on the supporting program during the show: Ms. Andrea Busch  andrea.busch@messe.de  +49 11 89-31288</p>
Public transport	<p>From Hannover Airport to "Hannover Messe/Laatzen" Bus shuttle service - BFM Incoming & Traveller Services - departing from Airport Terminal C to exhibition grounds, entrance Süd 1 (South 1) Single ticket: €8</p> <p>From Central Railway Station (Hauptbahnhof) to the Messe/Nord terminal: Take tram lines 8 and 18 (stations along the way include Kröpcke and Aegidientorplatz)</p> <p>From city center to east entrance: Take tram lines 6 or 16 to the Messe/Ost station. (Stations along the way include Kröpcke and Tierärztliche Hochschule)</p> <p>From Hannover Airport to the Central Railway Station (Hauptbahnhof): From the urban rail (S-Bahn) station between Terminals B and C, take line S5 to the Central Railway Station (Hauptbahnhof) and follow the instructions above for "From the Central Railway Station..."</p> <p>For timetables, visit  www.uestra.de</p>
Rail transportation	 www.bahn.de
Religious facilities & services	<p>Moslem worship Prayer room at Hall 7 / South side, facing "Platz der Nationen"</p> <p>For more details on religious facilities in Hannover, visit  www.religionen-in-hannover.de (German website)</p>
Removal of goods after the show	<p>Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "Lkw" (German abbreviation for "trucks") are posted along all approach routes, showing drivers where to go. Transport vehicles will be granted entry to the exhibition grounds as of 19:00 on the final day of the show. Please contact your own haulage contractor well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.</p>

Restaurants on the exhibition grounds

During construction and dismantling period:
"Cosmopolitan" Convention Center tower restaurant

During the show:

Hall 8: Self-service "Merkur"

Hall 9: Self-service "Derby"


Hall 9: Catering area along south side of Hall 9


Convention-Center: Tower restaurant "Cosmopolitan"

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

 www.catering.messe.de

 +49 511 89-33521

 +49 511 89-32657

Short-term events

If you wish to hold such an event, you must first submit Form "Short-term events" available in OBS, section "Presentations". Co-exhibitors should register via their main exhibitor.


Stand cleaning

See "Waste disposal and stand cleaning"

Stand construction services, Systemstands

Mr. Frank Zwingmann

 frank.zwingmann@messe.de


 +49 511 89-32227


Stand personnel

Personality GmbH

Fair and event personnel agency

 thiet@personality-hannover.de

 +49 511 775500

 +49 511 775586


Placement of assistants, hostesses, interpreters, secretaries, moderators.


You can request personnel at the Employment Office through OBS.

Employment office

Temp help agency

 hannover.job-messe@arbeitsagentur.de

 +49 511 89-20330


 +49 511 89-20340

 Oct 5 - Oct 7, 2010 9:00 AM - 3:00 PM

Stand security

Hall 9:


Plural Security GmbH


 +49 511 89-20214

Stand setup and services

Hall 9:

Mr. Christian Gründer

 christian.gruender@messe.de

 +49 511 89-32611

Supermarket

See "Grocery, snacks"

Survey of exhibitors and visitors

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.

For the sake of improving our topics and services, we carry out a survey in all our fairs. We will appreciate your cooperation.

Product Development and Market Research Dept.



+49 511 89-31439

Tableware

Dishes, glasses, tableware and coffee makers can be rented from the following company, which delivers everything right to your stand:

Stand delivery service

Christian Hubensack GmbH



www.hubensack.de



+49 511 95959-22

Taxi stands

At entrances Nord (north) 1, and Süd (south) 1

Technical assistance during stand construction

See "Stand setup and services"

Telecommunications equipment

For general information, contact:

Mr. Frank Lindau



frank.lindau@messe.de



+49 511 89-32245

For activation of confirmed telephone lines, technical problems or disconnection and return of equipment please call:



+49 511 89-1171

The exhibitor remains liable for all equipment until it is returned to the service technician, who will issue a receipt for the equipment disconnected or returned.

Telephone hook-up requires at least one hour of advance notice.

Tourist Information

Hannover tourist services



www.hannover-tourismus.de



+49 511 12345-111

Trade fair newspapers "Messezeitung"

Vogel Business Media

Max-Planck-Straße 7/9

97064 Würzburg/Germany

Contact for advertising:

Mr. Ludwig Springauf



Ludwig.Springauf@Vogel.de


On-site location

Hall 9, stand E42/1

Train

Tickets, prices and more information:

 www.bahn.de

 +49 511 89-38991

Information:

On-site location

Convention Center (CC), CC Arcaden, Room 236


 Oct 4 - Oct 7, 2010 9:00 AM - 6:00 PM

Travel agency

Flight changes, reservations and schedules, train timetables, hotel reservations

BCD Travel Germany GmbH

 www.bcdtravel.de

 +49 511 9658-464

Urban trains & trams


See "Public transport"

Vehicle access

During construction and dismantling, exhibition areas are accessible to cars and trucks.

Vehicles for disabled persons

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.


 +49 511 89-33903


Waste disposal and stand cleaning

Hall 9:

PLURAL servicepool GmbH


 messe.hannover-plural@compass-group.de


 +49 511 89-21214


 +49 511 89-20514

Convention Center (CC):

Deutsche R + S Dienstleistungen GmbH & Co. KG

 ausstellerbetreuung@deutsche-rs.de


 +49 511 89-20600


 +49 511 89-20611

Water connections

Hall 9:


Ing. Peter Behrens GbR

 +49 511 89-20116

 +49 511 89-20416

WLAN Support**On-site location**

Convention Center (CC), CC Arcades, Room 241

 +49 511 89-38992

 Oct 4 - Oct 7, 2010 9:00 AM - 6:00 PM

Working hours


During the set-up and takedown periods, work on the exhibition grounds is permitted 24 hours a day. In accordance with German law, however, work is limited to a maximum of 10 hours per day for any individual, both during the set-up/takedown periods and during the actual show.

If your company has a registered office in Germany, that office can obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.

For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:

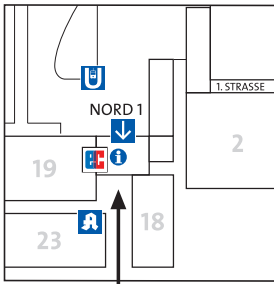
Staatliches Gewerbeaufsichtsamt Hannover

 www.gewerbeaufsicht.niedersachsen.de

 +49 511 9096-0

Working platforms

See "Forwarding agencies"



- Eingang
Entrance
- Convention Center
- Projektleitung BIOTECHNICA
Management-Office
- Service Center
- Parkplatz Besucher/Aussteller
Parking Visitors/Exhibitors
- Parkplatz LKW
Parking Bus Lorries
- Parkplatz Bus
Parking Bus
- Stadtbahn
Tram
- Flughafen Shuttle
Airport Shuttle
- Taxi
- Restaurant
- Presse-Centrum
Press Center
- Apotheke
Pharmacy
- Garderobe
Wardrobe
- EC-Geldautomat
EC-Cash
dispensing Machine
- Information
(EBI)



Special Presentations

- Bioinformatics ("BIO-IT World")
- Molecular Diagnostics
- Proteins + Antibodies ("PEGS")
- Preventive and Regenerative Medicine ("WCRM")

GEN Theatre

Innovation Forum I+II

jobvector

**BIOTECHNICA PARTNERING
by partneringONE®**

- Konferenzen
Conferences
- Messe + Partnering + Innovation Forum
Exhibition + Partnering + Innovation Forum