



Company

Street

Postcode, Town, Country

Tel

Fax

E-mail

**Return to**  
NürnbergMesse GmbH  
MesseService  
Messezentrum  
90471 Nürnberg  
T +49 9 11 86 06-80 10  
F +49 9 11 86 06-80 01  
communication@nuernbergmesse.de

**Contractor \***  
Unify Communications and Collaboration  
GmbH & Co. KG  
Dr.-Mack-Straße 91  
90762 Fürth  
T +49 9 11 86 06-48 48

**Return deadline**  
**12.02.2019**

Hall/Stand

Person to contact

Tel

Fax

Invoice address (only if different)

**C•MMUNICATION**

powered by NürnbergMesse and Unify Communications and Collaboration GmbH & Co. KG

VAT ID number of exhibitor:

## 1. Standard: ADSL

- ☐ **1.1 Asynchronous Internet Provision 6 Mbit/s**
- Highspeed ADSL Internet connection: up to 6 Mbit/s downstream and 1 Mbit/s upstream
  - Flat rate (no volume and time limit)
  - Including technical installation and a DSL router with 1 Ethernet user port
  - Including one dynamic IP address
  - Without Wifi function

(Art. 51001021) **EUR 395.00** Items

One fixed public IP address optional  
(Art. 51000000) **EUR 65.00**

- ☐ **1.2 Asynchronous Internet Provision 16 Mbit/s**
- Highspeed ADSL Internet connection: up to 16 Mbit/s downstream and 1 Mbit/s upstream
  - Flat rate (no volume and time limit)
  - Including technical installation and a DSL router with 1 Ethernet user port
  - Including one dynamic IP address
  - Without Wifi function

(Art. 51001030) **EUR 850.00** Items

One fixed public IP address optional  
(Art. 51000000) **EUR 65.00**

## 2. Professional: SDSL/VDSL

- ☐ **2.1 Synchronous Internet Provision 10 Mbit/s**
- Highspeed SDSL Internet connection: up to 10 Mbit/s downstream and 10 Mbit/s upstream
  - Flat rate (no volume and time limit)
  - Including technical installation and a SDSL router with 1 Ethernet user port
  - Including one fixed public IP address
  - Without Wifi function

(Art. 51002020) **EUR 1,850.00** Items

Additional fixed public IP address on request

- ☐ **2.2 Synchronous Internet Provision 25 Mbit/s**
- Highspeed SDSL Internet connection: up to 25 Mbit/s downstream and 25 Mbit/s upstream
  - Flat rate (no volume and time limit)
  - Including technical installation and a SDSL router with 1 Ethernet user port
  - Including one fixed public IP address
  - Without Wifi function

(Art. 51002021) **EUR 2,500.00** Items

Additional fixed public IP address on request

- ☐ **2.3 IP Connect Ethernet Internet Provision 50/100 Mbit/s**
- Synchronous highspeed VDSL Internet connection with at least 50 Mbit/s usable
  - Flat rate (no volume and time limit)
  - Including technical installation and a VDSL router with 1 Ethernet user port
  - Including one fixed public IP address
  - Without Wifi function

(Art. 51002030) **EUR 3,250.00** Items

Additional fixed public IP address on request

- ☐ **2.4 Other broadband connections (up to 1 Gbits/s)**
- Please send us your enquiry, we will be pleased to prepare an individual offer for you.

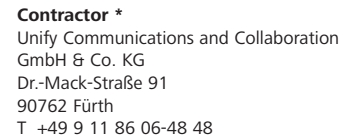
For technical reasons the routers provided must be used. Each xDSL connection is provided by Cat. 3 connecting cable or LAN cable from the available supply shaft. The maximum cable length in this case is 5 meters. As final connecting cable we provide a LAN cable with a minimum length of 2 meters. Each provision requires a power supply which is to be provided by the exhibitor.

\* If necessary, NürnbergMesse is entitled to have the service ordered provided by another ServicePartner. In this case, the customer will be notified of the other ServicePartner in good time.

With our authorized signature below, we acknowledge acceptance of all items of the General and Special Terms of Business of NürnbergMesse incl. the information on data protection and the General Terms of Business and the Special Conditions for Services of the ServicePartner. We can object to the promotional use of our data by NürnbergMesse GmbH at any time by letter (NürnbergMesse GmbH, Messezentrum, 90471 Nuremberg) or e-mail (data@nuernbergmesse.de).

Place and date

Company stamp and authorized signature



A row of base ten blocks. It starts with 12 tens blocks (each labeled '10') followed by 10 ones blocks (each labeled '1').

## Master Gast 2019/001



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## 4. Phone Connections with end device

### ☐ 4.1 IP Phone OpenStage 20

- Voice over IP solution
- End device including double-spaced, pivoted display
- Including connector and dial number



(Art. 51004010)

**EUR 115.00**

Items \_\_\_\_\_

\*) For stand-internal cabling the minimum requirement is CAT5 cable.

### ☐ 4.2 Conference Phone

- Remarkable voice quality
- Ten feet (3.5-meters) of 360-degree microphone pickup range
- Resistance to interference from mobile phones
- Easy to use
- Including technical installation and dial number



(Art. 51006120) incl. one microphone **EUR 259.00**

Items \_\_\_\_\_

(Art. 51006130) incl. two microphones **EUR 320.00**

Items \_\_\_\_\_

### ☐ 4.3 Wireless Phone System Gigaset

- Mobile telephoning within a locally limited DECT area
- Including one wireless Gigaset S685 phone device
- A maximum of 5 additional end devices (Gigaset S680) can be installed
- 30 minutes answering machine
- Including technical installation and dial number



(Art. 51004030)

**EUR 190.00**

Items \_\_\_\_\_

### ☐ 4.4 Additional wireless Gigaset devices for Pos. 4.3

- Gigaset S680 telephone system Gigaset

(Art. 51004040)

**EUR 75.00**

Items \_\_\_\_\_



### ☐ 4.5 Multifunction unit with fax

- Provides high quality printing, copying, scanning and fax functionality
- Laser printer (black/white)
- Easy handling
- Including technical connection and dial number (excluding driver installation)
- Including max. one replacement of the toner cartridge

(Art. 51004050)

**EUR 255.00**

Items \_\_\_\_\_



## Fee Package (mandatory)

### ☒ Fee Package

- If you order one of the following products 4.1-4.3 and 4.5 it is mandatory that you also order the fee package for each single item
- Communication within every fixed and mobile network
- To industrialized European countries and large parts of the world \*)
- Maximum of 120 minutes per fair day \*\*)
- Valid over the entire fair duration

**Fair period**

**1-3 days**

**EUR 35.00**

(Art. 51000010)

**Fair period**

**4 days and longer**

**EUR 49.00**

(Art. 51000011)

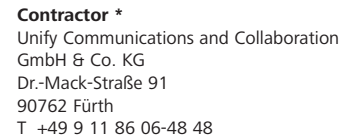
- \*) All European countries as well as China, USA, Canada, Russia, Argentina, Australia, Brazil, Hong Kong, Japan, Korea, Malaysia, New Zealand, Singapore, Taiwan, Thailand
- \*\*) In case of exceeding 120 minutes on one fair day or telephoning to other countries than the ones named above, we'll charge this on a time and material basis and according to tariff but at least to the amount of EUR 10.
- Special Hotlines (e.g. 0800..., 0190...) are excluded.

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Master Gast 2019/001



# The Care Fair 2019

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Hall/Stand

Plan of stand showing exact position of telecommunication equipment

**Important! This plan is only for use with this form and not for stand construction purposes!**

**Please tick as appropriate**    ☐ 1:200    ☐ 1:100    ☐ 1:50



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**WLAN** powered by NürnbergMesse and  
Unify Communications and Collaboration GmbH & Co. KG

**Note: To achieve optimum performance we recommend configuring your WLAN hardware to 5 GHz or the a band (802.11a).**

## ☐ 1.1 Single User Access

- Single user access during the whole fair period
- Internet connection with speed up to 10 Mbit/s (symmetric)
- Comprehensive availability throughout the complete fair area
- Flat rate (no volume and time limit)
- Logout time without traffic: 15 minutes

(Art. 52001010)

**EUR 285.00**

## ☐ 1.2 Multi User Access

- The beneficial bonus package for mobile work:  
5 codes for the exhibitors Wifi network
- Internet connection with speed up to 10 Mbit/s (symmetric)
- Comprehensive availability throughout the complete fair area
- Flat rate (no volume and time limit)
- Logout time without traffic: 15 minutes

(Art. 52001020)

**EUR 550.00**

### **Option for 1.2: Additional access**

(Art. 52001021)

**EUR 85.00**

Items \_\_\_\_\_

VAT ID number of exhibitor:

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\* If necessary, NürnbergMesse is entitled to have the service ordered provided by another ServicePartner. In this case, the customer will be notified of the other ServicePartner in good time.

With our authorized signature below, we acknowledge acceptance of all items of the General and Special Terms of Business of NürnbergMesse incl. the information on data protection and the General Terms of Business and the Special Conditions for Services of the ServicePartner. We can object to the promotional use of our data by NürnbergMesse GmbH at any time by letter (NürnbergMesse GmbH, Messezentrum, 90471 Nuremberg) or e-mail (data@nuernbergmesse.de).

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# Terms of Business for Communications

## 1. Parts of contract

The contract comprises the following parts in the order of precedence shown:

- the respective order forms;
- these Terms of Business for Communications;
- the General and Special Conditions for Participation in Fairs and Exhibitions;
- the General Terms of Contract for the Exhibitors Info Manual;
- the terms of business and specifications for services provided by external network operators (e.g. Unify Communications and Collaboration GmbH & Co. KG).

## 2. Orders

The offered information and communications services can only be ordered from NürnbergMesse. Orders are subject to acceptance by NürnbergMesse, which may be given implicitly, i.e. by providing the ordered service.

An express surcharge of 25 % of the value of the order will be charged for orders placed at short notice (< 14 days before start of event). This does not apply to orders for WLAN.

If the exhibitor requires changes to services already provided by NürnbergMesse, particularly for the exhibition stand, and NürnbergMesse undertakes to carry out the changes, NürnbergMesse may impose a charge to cover the extra cost actually incurred for work connected with each change.

If the order is received and accepted by NürnbergMesse less than 35 days before the start of the event, NürnbergMesse cannot accept responsibility for the correct and timely provision of the service.

If in such cases NürnbergMesse fails to provide its services or does not provide them correctly or in time, the exhibitor shall only be entitled to withdraw from the contract of the offered information and communication services or to appropriately reduce the agreed payment. Any further claims are excluded.

Complete or partial cancellation of the order is possible in accordance with Item 9 of the General Conditions for Participation in Fairs and Exhibitions.

## 3. Provision period

The information and communications services ordered will be provided for the duration of the relevant event. If exhibitors require information and communications services to be provided outside this period, these additional services must be requested separately from NürnbergMesse.

## 4. Provision

All services ordered will be provided by NürnbergMesse or its appointed subcontractors. Equipment will be rented to the exhibitor. The exhibitor shall treat the equipment provided with care and only use it for the purposes specified in the contract. Where the exhibitor's own terminal equipment is used, it must conform to the applicable legal provisions, including current EU Directives on terminal equipment and the CCITT recommendations, particularly recommendation I430. If the exhibitor does not adhere to the technical standards and faults arise as a result, NürnbergMesse may demand reimbursement by the exhibitor of the costs of fault analysis and clearance. NürnbergMesse may also demand that the exhibitor removes the terminal equipment causing the faults from the network immediately. For Internet accesses, the network cards used in the exhibitor's PCs must conform to the Ethernet specifications (IEEE 802.3). The requested optional fixed IP addresses and access data will be supplied to the exhibitor with the invoice and activated on settlement of the invoice. The exhibitor must not use any IP addresses other than those provided by NürnbergMesse or change the specified subnet masks. If the exhibitor does not comply with this obligation and faults arise as a result, NürnbergMesse is entitled to demand reimbursement by the exhibitor of the costs of fault analysis and clearance. NürnbergMesse expressly reserves the right to enforce further damage claims. NürnbergMesse may also exclude from the LAN any exhibitors who, despite prior warning, use IP addresses other than those allocated to them or use other subnet masks than those specified and demand compensation for the associated costs.

If faults occur in the PC of an exhibitor, who is using other IP addresses than those allocated or who has changed the subnet masks, NürnbergMesse will, at the request and risk of the exhibitor, attempt to rectify the fault subject to the NürnbergMesse charges applicable for the period of the event. No guarantee of fault rectification can be given.

At the request of the exhibitor, the ServicePartner of NürnbergMesse will configure the PC, where this is technically and operationally feasible, at the exhibitor's own risk and at the prices applicable at the time of the event.

## 5. Service points/user help desk

A user help desk has been set up to deal with faults. The service points can be reached on the following numbers:

- Communication products (xDSL, phones, ...): +49 9 11 86 06-48 48
- Wireless LAN products: +49 9 11 86 06-40 00/-48 48

The user help desk can be reached as follows:

3 days before and during the event:

Mon – Sun and holidays, 8:00 to 19:00 or until end of event

Outside event hours and during the dismantling period:

Mon – Fri, 9:00 to 16:30

## 6. Loss/liability

If technical terminal equipment is lost or damaged by the fixed stand dismantling deadline (see Item 10, return), NürnbergMesse reserves the right to claim damages from the exhibitor according to the value category and to issue an according invoice.

Our value categories for loss and damage are:

- Category A → EUR 300.00 (e.g. ADSL modem, telephones, printers, fax units and other communication terminal equipment)
- Category B → EUR 1,000.00 (e.g. SDSL and VDSL modem, Wireless LAN router)
- Category C → EUR 1,500.00 (e.g. PC, Tablet-PC and other computer products)

The exhibitor retains the right to prove that no damage or considerably less damage than the fixed value has been caused.

The exhibitor will be liable for any loss, damage or destruction of all communications equipment provided to him. Where liability is dependent on blame, it is the responsibility of the exhibitor to demonstrate that he is not to blame.

## 7. Liability of organizer

The liability of the organizer is governed by Item 19 of the General Conditions for Participation in Fairs and Exhibitions.

## 8. Terms and conditions for lines

All lines and equipment will be provided exclusively by NürnbergMesse or its ServicePartner. The fee is payable for the provision of the information and communication service, irrespective of whether it is actually used by the exhibitor. NürnbergMesse ensures that the information and communication access is provided and that any faults and failures during the service times are cleared quickly. Faults and failures are to be reported to NürnbergMesse without undue delay, otherwise rapid processing of the fault and restoration of the information and communication access cannot be assured.

The exhibitor is obliged to keep the user IDs and passwords assigned to him secret and to ensure that these cannot be accessed by third parties. Unless otherwise expressly agreed, the disclosure of user IDs and passwords to third parties to enable them to use the information and communication services is prohibited. The exhibitor is obliged to use the information and communication access only in the correct manner using the login facilities provided (user ID, password etc.) and not to bypass any access restrictions. Any hardware and technical equipment provided by the exhibitor himself must be prepared in accordance with current state-of-the-art technology in order to guarantee operation when used with the NürnbergMesse TC lines. No guarantee can be given for perfect and/or full functionality of the hardware provided by the exhibitor. The exhibitor himself is solely responsible for the security and functionality of data traffic involving his own hardware and technical equipment.

The exhibitor is aware that unencrypted data exchange over wireless media may be intercepted by third parties.

The use of the Internet is at the exhibitor's own risk.

Unless otherwise indicated, all contents constitute third-party content for the purposes of § 8 German Telemedia Act (TMG) and the exhibitor himself is responsible for accessing this information. This particularly applies to possible damage to his hardware or software, data loss or other adverse effects attributable to the use of the Internet over the information and communication infrastructure, provided the incident causing such damage has not been caused by NürnbergMesse in accordance with Item 19 of the General Conditions for Participation in Fairs and Exhibitions.

The exhibitor is responsible for the correct use of the information and communication connections using the user ID assigned to him. The exhibitor ensures that no prohibited or illegal contents are accessed or published and that no other actions contravening applicable regulations or third party rights are taken or tolerated. In the event of NürnbergMesse incurring costs or damages due to inquiries by investigating bodies and authorities, requests for information or other official or private measures or claims in connection with the rented access/IP address, the exhibitor shall be obliged to compensate for the damage already incurred and any that follows, unless he proves that he is not responsible for the use of the information and communication access by third parties.

NürnbergMesse reserves the right to deactivate the information and communication access without prior notice if the exhibitor or third parties using the user IDs and passwords assigned to the exhibitor contravene provisions of this contract or legal provisions. Such deactivation shall not affect the entitlement of NürnbergMesse to receive payment of the fee.

The prices quoted apply to provision in single-story stands. For WLAN solutions for multi-story stands, the provision price will apply only to installation on the upper floor.

Reception-impairing stand components and other radio/signal sources in the halls can lead to a considerable deterioration in WLAN signal quality. In the event of this occurring, the exhibitor is not entitled to request a reduction or full reimbursement of the charges.

NürnbergMesse will handle coordination of the complete provision. The connection points are defined by NürnbergMesse. Additional cable laying work on the stand will be charged separately.

## 9. Customer's own Wireless LAN

Exhibitors are only permitted to set up a WLAN (Wireless Local Area Network) once this has already been expressly registered at NürnbergMesse. A WLAN may cause technical problems. Registration must be applied by using the "Registration for operation of a customer's own WLAN" form provided by NürnbergMesse.

The exhibitor is liable for damage caused by the operation of a WLAN without registration.

The exhibitor agrees to comply with the following conditions.

Non-compliance may result in claims for damages by the organizer or the neighboring exhibitors affected.

The WLAN hardware to be installed must comply with the applicable regulations for radio networks in Europe. Whether the hardware used complies with the above-mentioned regulations can be determined from the documentation supplied by the equipment manufacturer. It is essential that the SSID is named after the exhibitor to enable identification of the WLAN networks. In the event of non-compliance, NürnbergMesse shall be entitled to shut down the network until this requirement is fulfilled.

Should NürnbergMesse discover that interference is caused to its existing networks, it is entitled to request the exhibitor to shut down his radio network. Compliance with this request is obligatory.

Unify Communications and Collaboration GmbH & Co. KG is the sole supplier of a WLAN infrastructure for commercial use on the NürnbergMesse site.

NürnbergMesse grants Unify Communications and Collaboration GmbH & Co. KG exclusive frequency control over WLAN standards IEEE 802.11b/g in the 2.4 GHz band and IEEE 802.11a/h in the 5 GHz band for the full-coverage WLAN service on the NürnbergMesse site. Only the channel assigned to you by NürnbergMesse in the 2.4 GHz band is available for you to use throughout the entire trade fair site, for use for all other applications/WLAN networks for operation by ServicePartners of NürnbergMesse and operation of exhibitors' own radio/WLAN networks.

NürnbergMesse reserves the right to refuse registrations or not to approve applications for exhibitors' own WLAN networks, depending on the number and physical assignment per hall.

As part of quality assurance measures, unregistered WLAN networks and WLAN networks with excessive transmit power levels will be identified and the operators notified. These networks may possibly be registered after checking or are to be shut down if requested by NürnbergMesse – there is no legal entitlement to registration.

If an amicable solution is not possible, technical measures will be implemented to prevent the illegal operation of such WLAN networks.

## 10. Return of terminal equipment

Terminal equipment will be collected by NürnbergMesse or its ServicePartner by not later than the last day of dismantling. The dismantling times are defined for each event. If in exceptional cases no collection has been made, the terminal equipment still on the stand is to be returned by the exhibitor to the ServicePartner and confirmation of receipt obtained. In case of doubt, the return of the equipment is to be proved by presenting confirmation of receipt. In exceptional cases, appointments can be arranged by phoning the telephone numbers listed under paragraph 5.